

## **En 2-1-1** SPANISH

En 2-1-1, sabemos que encontrar los servicios para un niño con necesidades especiales puede ser difícil y una experiencia frustrante. Así sea un trastorno del desarrollo, un impedimento de la audición o la visión, la atención y esfuerzos necesarios para un niño con necesidades especiales pueden presentar un gran reto a los padres o cuidadores.

La línea 2-1-1 para los niños con necesidades especiales existe para aliviar las dificultades en su vida con su niño con necesidades especiales. Llámenos al 2-1-1, o puede marcar 954-537-0211, nuestros profesionales están disponibles Lunes a Viernes a partir de la 8:30 a.m. hasta las 4:30 p.m. Visitenos en la internet al [www.211-broward.org](http://www.211-broward.org)

## **Nan 2-1-1** CREOLE

Nan 2-1-1, nou konnen ke li ka difisil anpil pou jwen sèvis pou ti moun ki gen pwoblèm andikape, epi se yon eksperyans ki ka anbetan anpil. Ke se swa yon pwoblèm devlopman fizik, pou tandè, osinon pou wè, nivo swen ak efò espesyal ka yon gwo difikilte pou on fanmi ou on gadyen kap okipe yon timoun ki andikape.

2-1-1 se yon nimero espesyal ki la pou ede timoun ki gen pwoblèm andikape e pou ede wou diminye soufrans ou ak bagay sa-a. Rele nou nan 2-1-1 osinon make nimero 954-537-0211. Pwofesyonèl nou yo la pou ede-w de lindi jiska vendredi ant 8:30 di matin. jiska 4:30 nan laprè midi. Visite nou nan sit entènèt [www.211-broward.org](http://www.211-broward.org)

Parent groups and professionals can request a free presentation from our Special Needs Manager. Please call 2-1-1 First Call For Help of Broward at 954-390-0493 to schedule a presentation.

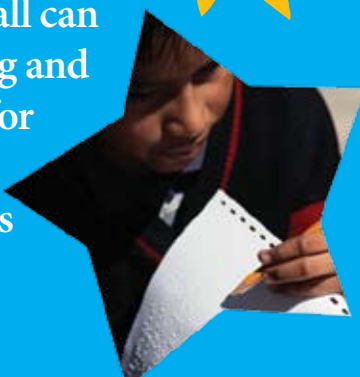
The **2-1-1** twenty-four hour Helpline is nationally accredited by the Alliance of Information and Referral Systems (AIRS) and state certified by the Agency for Health Care Administration (AHCA) as a 2-1-1 Call Center.




2-1-1 First Call For Help of Broward is a comprehensive, 24-hour Helpline, providing information and referral, emotional support, and crisis intervention.

3217 NW 10th Terrace, Suite 307  
Fort Lauderdale, FL 33309  
954-390-0493 • (fax) 954-390-0499  
[www.211-broward.org](http://www.211-broward.org)

**Dial 2-1-1, 24/7/365 days a year.**



One free phone call can ease the struggling and provide answers for your child with special needs, ages birth to 22 years.



**Dial 2-1-1, and reach the Hotline For Children With Special Needs.**

The Hotline For Children With Special Needs at 2-1-1 is here to help parents and caregivers access information to available services and support in the care of their children with special needs.

**Dial 2-1-1**  
**Hotline For Children With Special Needs**  
**Monday through Friday**  
**8:30 a.m. to 4:30 p.m.**



**A**t 2-1-1, we know that finding services for a child with special needs can be a difficult and frustrating experience.

Whether it is a developmental disability, a hearing or vision impairment, the special care and effort needed for a child with special needs can challenge any parent or caregiver. That's why 2-1-1 First Call For Help of Broward began the Hotline For Children With Special Needs.

By dialing three simple numbers —2-1-1— parents and caregivers of children with special needs can easily and effectively navigate the maze of available social services designed to help in the care of their children. We can direct you to social services in our data base with the best possible solutions to the frustrations you may be having.



## **You have questions. We have answers.**

Some of the questions we can answer

- Where can I go to find social and recreational programs for my child with special needs?
- Where can I find specialized training for my child who has a vision problem?
- How can I learn more about my child's disability?
- I think my child may be having hearing problems. Where can I get testing?
- Where can I find support groups and other ways to network with other parents of children with special needs in my area?
- My child is having a terrible time succeeding in school. What can I do?
- Where can I find a dentist or physician who serves children with special needs?

Many of these questions can be answered and addressed through referrals from our specially trained and caring staff.

With over 11 years of serving Broward County residents with referral services and crisis intervention, 2-1-1 First Call For Help of Broward is uniquely qualified to offer this free service to the parents and caregivers of children with special needs.

**O**ne simple phone call—2-1-1—connects you with a professional, specially trained and experienced in the field to listen to your concerns and direct you to the available help you need. Then, if you wish, that professional will follow-up with you to make sure you received the help you were looking for. With access to multilingual interpreter services, our staff is ready to connect with parents and caregivers of any language.



The 2-1-1 Hotline For Children With Special Needs is here to help you ease the struggling in your life. Call us at 2-1-1, or you may dial 954-537-0211. Our professionals are available Monday through Friday from 8:30 a.m. to 4:30 p.m. You may also visit us on the web at [www.211-broward.org](http://www.211-broward.org)