



Special Needs Quick Guide to Resources for:



Case Management

Advocacy Center for Persons with Disabilities

ACPD - Client Assistance Program

4411 Sheridan Street

Hollywood FL 33021

Description of Services:

Assists persons with a disability in applying for and receiving services from rehabilitative programs under the Rehabilitation Act.

Eligibility: Persons with disabilities
Fees: No fee
Intake: Must call 1-800 intake number for new clients to complete an intake
Area Served: State of Florida

Hours of Operation:

Monday-Friday 8am-5pm

Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 967-1493
FAX: (954) 967-1496

ACPD - Developmental Disabilities Protection & Advocacy

4411 Sheridan Street

Hollywood FL 33021

Description of Services:

Assists persons who have a severe and chronic mental or physical impairment that began before age 22 years old and the impairment substantially limits the person's ability in 3 or more life activities or major skill areas. PADD investigates institutional and community abuse, neglect, and rights violations; and those having problems accessing Medicaid and Medicaid Waiver services.

Eligibility: Must have severe and chronic mental or physical impairment that began before age 22 years old and be substantially limiting
Fees: No fee
Intake: Must call to schedule an intake
Area Served: State of Florida

Hours of Operation:

Monday-Friday 8am-5pm

Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 967-1493
FAX: (954) 967-1496

ACPD - Technology Assistance Program

4411 Sheridan Street

Hollywood FL 33021

Description of Services:

Promotes awareness of assistive technology devices or systems used to improve or maintain the capabilities of persons with disabilities and assists individuals who are having difficulty obtaining assistive technology.

Eligibility: Persons with disabilities who require assistive technology
Fees: No fee
Intake: Must call to schedule an intake
Area Served: Broward County

Hours of Operation:

Monday-Friday 8am-5pm

Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (800) 342-0823
FAX: (954) 967-1496



Special Needs Quick Guide to Resources for:



Case Management

Agency for Persons with Disabilities (APD)

APD - Toll Free State-Wide Number

Agency for Person with Disabilities

FL

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (866) 273-2273

FAX:

Description of Services:

The agency's new phone number is 1-866-APD-CARES or 1-866-273-2273. The phone operators will answer questions directly regarding Medicaid-Waiver services and APD. For more complex questions, however, the caller will be transferred to the best person to respond in a timely manner. The goal is to answer a citizen's question related to APD and Medicaid Waiver quickly and accurately while not making the caller incur long distance phone charges. It will be manned Monday through Friday from 8 a.m. until 5 p.m. (EDT).

Eligibility: Serves individuals diagnosed for Autism, DS, CP, MR, Prader Willie Syndrome, or Spina Bifida

Fees::

Intake:

Area Served:

Hours of Operation:

Monday - Friday 8am-5pm

APD Agency for Persons with Disabilities - Residential Rehab

201 West Broward Blvd
Suite #305
Fort Lauderdale

FL 33301

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 762-3930

FAX: (954) 468-2742

Description of Services:

Supervision and training activities to assist an individual with acquiring, maintaining and improving skills related to daily living. This service is provided in the individual's place of residence which could be his/her own home, family home, foster home or licensed residential facility. Serves individuals with Spina Bifida, Autism, Cerebral Palsy, Prader-Willi syndrome and Mental Retardation.

Eligibility: Individuals with Spina Bifida, Autism, Cerebral Palsy, Prader-Willi syndrome or Mental Retardation receiving Medicaid-Waiver.

Fees:: No Fee

Intake: Must schedule an appointment

Area Served: Broward

Hours of Operation:

Monday-Friday 8am-5pm



Special Needs Quick Guide to Resources for:



Case Management

APD Agency for Persons with Disabilities

201 West Broward Blvd
Suite #305
Fort Lauderdale FL 33301

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 467-4218
FAX: (954) 467-5949

Description of Services:

Provides / monitors a variety of case management-related services for individuals with developmental disabilities through the Medicaid-Waiver service. Services include day training, supported employment, therapies, and residential services. Agency also assists in enrollment the Medicaid Waiver Program for Broward County residents through an intake procedure. (Callers for MW enrollment need to speak with the Intake Specialist and have their child's SSN available and will be sent a packet for enrollment. Parents should note MW process can take years depending on need and level of crisis). To apply for Med-Waiver online: <http://apd.myflorida.com/customers/application.htm>

- Eligibility:** Documented diagnoses: Spina Bifida, Autism, Cerebral Palsy, Prader-Willi Syndrome and Mental Retardation (IQ below 70)
Fees:: No fee
Intake: Must complete documentation, interview. - To apply for Med-Waiver online: <http://apd.myflorida.com/customers/application.htm>
Area Served: Broward County

Hours of Operation:
Monday-Friday 8am-5pm

Website - Florida Developmental Disabilities Resources

Fort Lauderdale FL 33301

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: () -
FAX: (954) 468-2742

Description of Services:

Provides relevant information of Florida service providers for developmentally disabled served through APD. Included in this list are support coordinators, residential providers, day programs, therapists and SE and direct care providers in order to assist in identifying the support services needed to live, work, play, and make choices.

- Eligibility:**
Fees::
Intake:
Area Served:

Hours of Operation:
www.flddresources.org



Special Needs Quick Guide to Resources for:



Case Management

Ann Storck Center, Inc

Ann Storck - Family Support Services

1790 SW 43rd Way

Fort Lauderdale FL 33317

Description of Services:

Provides wrap around support for children, siblings and parents of preschool students according to assessed need.

- Eligibility:** Child must be developmentally delayed or at-risk for being developmentally delayed
- Fees:** Medicaid, No Fee
- Intake:** Must bring diagnosis from referring agency and proof of residency
- Area Served:** Broward

Hours of Operation:

Monday-Friday 7am-6pm

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

Phone: (954) 584-8000

FAX: (954) 321-8863

ARC Broward, Inc.

ARC - Community Based Behavioral Services

10250 NW 53rd Street

Sunrise FL 33351

Description of Services:

RESTRICTED REFERRAL: DCF - Provides home-based behavioral and developmental training and support for the developmentally disabled.

- Eligibility:** Must be Developmentally Disabled - Part C Program and referred by DCF Developmental Services
- Fees:** Self-Pay/Full, Medicaid - Part C, FDCF - Developmental Disabilities
- Intake:** Support Plan required; Referral and collateral information must be submitted prior to intake interview.
- Area Served:** Broward

Hours of Operation:

Monday-Friday 9am-5pm (or by appointment)

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

Phone: (954) 746-9400

FAX: (954) 746-2954

BC Clerk of the Courts

Guardianship

Office of the Public Guardian

201 SE Sixth Street #2807

Fort Lauderdale FL 33301

Description of Services:

Provides guardianship services to indigent and cognitively impaired and incapacitated persons. Services include determining and managing medical, social and financial affairs.

- Eligibility:** Indigent and in need of guardianship under Chapter 744
- Fees:** No fee
- Intake:**
- Area Served:** Broward County

Hours of Operation:

Monday-Friday 8:30am-5:00pm; 24-hour answering service

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

Phone: (954) 831-6550

FAX: (954) 831-6912



Special Needs Quick Guide to Resources for:



Case Management

Broward Homebound Program Inc.

Broward Homebound - Community Care for Disabled Adults

2995 N Dixie Highway

Fort Lauderdale FL 33334

Description of Services:

Provides case management and arranges in-home services to permanently disabled adults throughout Broward County, along with home delivered meals, adult day health care, medical supplies, emergency response system and chore services.

Eligibility: Must be between 18-59 years old and have a disability/diagnosis that puts client at risk of nursing home placement

Fees:: No fee, income restriction of assets limited to \$2000 per an individual

Intake: Call intake worker at (954) 786-2484; provide information and case manager will set up a home visit

Area Served: Broward County

Hours of Operation:

Monday-Friday 8:30am-4:30pm

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 537-2948

FAX: (954) 741-6949

CareSource, Inc.

CareSource - Dare to Care

7071 West Commercial Boulevard

Suite 2-D

Fort Lauderdale FL 33319

Description of Services:

Provides highly individualized services for frail, elderly, disabled or at-risk individuals to maximize their independence while maintaining proper supports to ensure safety. Specially trained and supervised care managers make assessments and develop care plans, implement services, make home visits, assist with placements and provide crisis intervention.

Eligibility: For frail, elderly, disabled or at-risk individuals

Fees:: Self-pay/full; Sliding scale; \$30-\$100 per hour

Intake: Appointment required; Must complete financial affidavit

Area Served: Broward

Hours of Operation:

Monday-Friday 9am-5pm

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 720-2485

FAX: (954) 720-2486



Special Needs Quick Guide to Resources for:



Case Management

Center for Hearing and Communication

Center for Hearing and Communication - Administration

2900 West Cypress Creek Road

Fort Lauderdale FL 33309

Description of Services:

Sponsored by League for the Hard of Hearing, provides support groups for late deafened adults, hard of hearing, hearing parents of deaf children.

Eligibility: Individuals with hearing loss or deaf and Friends/family. Persons interested in classes eligible regardless of disability.

Fees:: Medicare, Medicaid, Self-Pay, Sliding Scale, No fee

Intake: Call for information

Area Served: Broward County

Hours of Operation:

Monday-Friday 9am-5pm

Spanish Spoken Haitian Creole Spoken

American Sign Language

Phone: (954) 601-1930

FAX: (954) 601-1399

Center for Hearing and Communication - Advocacy/Social Services

2900 West Cypress Creek Road

Fort Lauderdale FL 33309

Description of Services:

Offers one-on-one assistance with socialization and consumer issues; goals include working for greater accessibility for hard of hearing/deaf in the community, sponsoring activities to encourage unity among hard of hearing and deaf organizations (rental telecaption decoders are available)

Eligibility: Must be hearing impaired or deaf individuals, their families and associates

Fees:: No fee 125% poverty level, Medicare, Self Pay/full, self sliding scale

Intake: Appointment required

Area Served: Broward County

Hours of Operation:

Monday-Friday 9am-5pm

Spanish Spoken Haitian Creole Spoken

American Sign Language

Phone: (954) 601-1930

FAX: (954) 601-1399



Special Needs Quick Guide to Resources for:



Case Management

Children's Diagnostic & Treatment Center Inc.

Children's Diagnostic - Adolescent Medical Home Program

1401 South Federal Highway

Fort Lauderdale FL 33316

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 728-1052

FAX: (954) 779-1957

Description of Services:

An approach to health care for youth with special health care needs (YSHCN) whereby adolescents and young adults (ages 13-21) receive their medical support services in a comprehensive, coordinated and compassionate environment. Youth enrolled in the Adolescent Medical Home are assigned a medical social worker who helps the family identify, access and coordinate the myriad of services that special needs children need in order to grow and thrive appropriately. Other services provided to youth in the Adolescent Medical Home include nutrition, health education, developmental assessment and special education assessment.

- Eligibility:** Must be age 13-21, enrolled in Primary Care at CDTC and chronically ill, disabled, and/or at-risk for developmental delay
- Fees:** Medicare, Medicaid, Medicaid HMO, Self Full, Self-Sliding and Insurance
- Intake:** Medical records, birth certificate, insurance information. Call for information/appointment.
- Area Served:** Broward

Hours of Operation:

Monday-Friday 8:30am-5pm

Children's Diagnostic - Early Intervention Program/Early Steps

1401 South Federal Highway

Fort Lauderdale FL 33316

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (754) 321-2204

FAX: (954) 779-1957

Description of Services:

Provides early intervention services to children between age birth to three years old who have a developmental delay or an established medical condition likely to result in a developmental delay. Child Find also provides free screenings for children ages 3-5 who may have special needs.

- Eligibility:** Must be age 0-3 years old, identified as disabled or developmentally delayed by physician or qualified specialist
- Fees:** Insurance, Medicaid, Medicaid HMO, No Fee
- Intake:** Must have a Neonatal referral in Broward County or from ChildFind and parent/pediatrician concern. Parent's consent required.
- Area Served:** Broward County

Hours of Operation:

Monday-Friday, 8am-5pm



Special Needs Quick Guide to Resources for:



Case Management

Devereux of Florida

Devereux of Florida - Family Care

6365 Taft Street
Suite 2002
Hollywood FL 33024

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 962-1225
FAX: (954) 962-1246

Description of Services:

Family Care is a foster care program for children with developmental disabilities. The foster parents are specially trained and supported by a treatment team. Therapist provide in-home treatment services to youth with emotional and behavioral problems. Medication management and case management offered on site.

Eligibility: Must be under 18 years old with a developmental disability
Fees: No Fee
Intake: Must have parental/custodian consent
Area Served: Broward and Dade counties

Hours of Operation:

Monday-Friday, 9am-5pm; Saturday and evening hours (by appointment only)

DOE - Blind Services Division

DOE - Blind Services - Children and Family Program

2200 West Commercial Blvd
Suite #101
Fort Lauderdale FL 33311

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 497-3360
FAX: (954) 497-3363

Description of Services:

Program facilitates children who are blind or visually impaired to participate within their schools and society.

Eligibility: Must be Broward resident between age birth-16 years old, visually handicapped or have a disease that will lead to blindness
Fees: No fee
Intake: Must provide proof of US citizenship
Area Served: Broward County

Hours of Operation:

Monday-Friday 8am-5pm



Special Needs Quick Guide to Resources for:



Case Management

DOH - Brain and Spinal Cord Injury Program

DOH - Brain and Spinal Cord Injury Program

4052 Bald Cypress Way, Bin

Tallahassee FL 32399

Description of Services:

The BSCIP program provides direct case management and resource facilitation as its primary services. In addition to providing resource facilitation and funding for the services above, the program funds education, prevention, and research activities. For those individuals eligible for Medicaid and needing lifetime supports, the Brain and Spinal Cord Injury Program also provides home and community-based services for individuals who are at risk of nursing home placement.

Eligibility: Florida resident who has sustained a moderate -to-severe traumatic brain or spinal cord injury meeting the state's definition

Fees::

Intake:

Area Served:

Hours of Operation:

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (850) 245-4440

FAX:

Easter Seals South Florida

Easter Seal - Medical Rehabilitation

2880 W. Oakland Park Blvd
Suite 227

Fort Lauderdale FL 33340

Description of Services:

Medical Rehabilitation include speech-language therapies; psychological evaluations, hearing testing and hearing aids; early intervention services.

Eligibility: Must be under 21 and in need of described services

Fees:: Insurance, Medicaid, Medicaid HMO, Self-pay/full, Sliding scale; \$60 for 1/2 hr per session Hearing aids \$800-\$2500.

Intake: Must provide insurance, medical card and proof of income if applying for financial aid (sliding scale)

Area Served: Broward

Hours of Operation:

Monday-Thursday 7:30am-6:30pm, Friday and Saturday 9 to 4pm

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 497-2910

FAX: (954) 497-2911



Special Needs Quick Guide to Resources for:



Case Management

FL Dept of Children and Families - FDCF

DCF - Medicaid Provider Services

3800 Inverrary Blvd
Suite #306
Lauderhill FL 33319

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 202-3200

FAX: (954) 497-2863

Description of Services:

RESTRICTED REFERRAL - Provides information and technical assistance to Broward Medicaid providers.

Eligibility: Must be Medicaid eligible

Fees: No Fee

Intake: Call for information

Area Served: Broward County

Hours of Operation:

Monday-Friday 8am-5pm

FL Dept of Health - Children's Medical Services

Broward General - Ronald McDonald Pediatric Intensive Care Unit

1600 South Andrews Avenue
Chris Evert Children's Hospital
Fort Lauderdale FL 33316

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 828-1822

FAX: (954) 713-3179

Description of Services:

Staffed by a team of highly trained nurses and pediatric intensivists, the 12-bed Ronald McDonald PICU at the Chris Evert Children's Hospital is a regional referral center. The PICU offers a specialized transport team for families when their children need acute intensive care services. Other specialty services provided at the Chris Evert Children's Hospital include pediatric surgery, anesthesia, radiology, rehabilitation, neurology, gastroenterology, ophthalmology, cardiology, speech therapy, oncology/hematology and hospice

Eligibility: Children and infants in need of acute intensive care services.

Fees: Insurance, Medicare, Medicaid

Intake: Call for information

Area Served: Broward County

Hours of Operation:

Monday-Friday 8am-5pm



Special Needs Quick Guide to Resources for:



Case Management

FL Vocational Rehabilitation

FL Vocational Rehabilitation - Fort Lauderdale

1400 W. Commercial Blvd.
Suite 1145
Fort Lauderdale FL 33309

- Spanish Spoken Haitian Creole Spoken
 American Sign Language
Phone: (954) 202-3800
FAX: (954) 677-5604

Description of Services:

Vocational Rehabilitation (VR) is a federal-state employment program that works with people who have physical or mental disabilities to prepare for, gain or retain employment. VR is committed to helping people with disabilities find meaningful careers. VR is committed to increasing employment, enhancing independence, and improving the quality of life for Floridians with disabilities by evaluation, planning, and coordination.

Eligibility: Must have a physical or mental disability that constitutes a substantial impediment to employment
Fees: No fee
Intake: After referral is received, an appointment is scheduled for assessment
Area Served: Broward County

Hours of Operation:

Monday-Friday 8am-5pm

Goodwill Industries of South Florida

Goodwill - Community Connections

2104 West Commercial Blvd
Fort Lauderdale FL 33309

- Spanish Spoken Haitian Creole Spoken
 American Sign Language
Phone: (954) 486-1600
FAX: (954) 497-3270

Description of Services:

Provides comprehensive intervention to assist individuals with disabilities in reviewing their service needs and identifying community resources to help meet those needs; services include intake and referral, case management, educational and vocational assistance, recreation, socialization and advocacy.

Eligibility: Must be an individual with disabilities
Fees: No fee
Intake: Interview required
Area Served: Broward County

Hours of Operation:

Monday-Friday 8:00am-4:30pm (or as needed)



Special Needs Quick Guide to Resources for:



Case Management

Internet Sites (URL's)

Social Security - Online

<http://www.socialsecurity.gov>

Other - State _____ DC _____

Description of Services:

Social Security Online is the official website of the Social Security Administration. It allows individuals to apply for benefits, check status of online applications, determine if they qualify for benefits, request a social security statement, change address or telephone, replace Medicare card or request proof of income letter. Simply log onto <http://www.socialsecurity.gov/> for information.

- Apply for retirement benefits/ application status: www.socialsecurity.gov/applyforbenefits
- Apply for Social Security disability benefits: www.socialsecurity.gov/applyfordisability
- Apply for help with Medicare drug costs: www.socialsecurity.gov/i1020
- What benefits you can apply for: www.socialsecurity.gov/best
- Calculate Social Security benefits: www.socialsecurity.gov/planners
- Request a Social Security statement: www.socialsecurity.gov/statement
- Change address or telephone number: www.socialsecurity.gov/coa
- Replace Medicare card: www.socialsecurity.gov/medicarecard
- Request proof of income letter: www.socialsecurity.gov/beve
- Get a Form 1099/1042S statement: www.socialsecurity.gov/1099
- Get a password: www.socialsecurity.gov/password
- Start or change direct deposit (with password): www.socialsecurity.gov/pdd

Eligibility:

Fees:: No Fee

Intake: Simply log onto <http://www.socialsecurity.gov/> for information

Area Served: National

Hours of Operation:

24 hours a day

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

Phone:

FAX:

School Board - SSS/ESE/Exceptional Student Education

BC Schools - FDLRS Child Find

600 SE Third Avenue
9th Floor
Fort Lauderdale FL 33301

Description of Services:

In coordination with the public school district, provides referral and resource services for children between birth to 22 years old who have, or are at risk of developing special needs and are not currently receiving educational services. Locates children who are potentially eligible for services under the IDEA and links parents with various services.

Eligibility: Must be between 0 to 22 years old with primary focus on ages of birth to 5 and not receiving educational services

Fees:: No fee

Intake: Appointments and preschool screening required

Area Served: Broward County

Hours of Operation:

Monday, Tuesday, Thursday and Friday 7:30am-4pm; Wednesday 7:30am-5pm

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

Phone: (754) 321-2204

FAX: (754) 321-2215



Special Needs Quick Guide to Resources for:



Case Management

Schott Communities

Schott Communities - Case Management for Disabled and Caregivers Spanish Spoken Haitian Creole Spoken

6591 S. Flamingo Road

American Sign Language

Phone: (954) 434-3306

Cooper City FL 33029

FAX: (954) 434-3307

Description of Services:

Case management: identifies client needs, develops a service plan, implements plan through referrals to Schott programs or to outside service providers; advocates for the client, monitors program progress and final resolution of the problem.

Eligibility: Age 18 and over, disabled or family member/caregiver of disabled person

Fees: Self-pay/sliding scale

Intake: Appointment required: Must have social security card and signed forms (HIPAA, release of information and Confidentiality)

Area Served: Broward

Hours of Operation:

Tuesday-Thursday 8:30am-4:30pm

US Social Security Administration - Ft. Lauderdale Dist

Social Security - Fort Lauderdale Office

3201 W Commercial Blvd, Suite 100

Lakeshore Business Plaza

Fort Lauderdale FL 33309

Spanish Spoken Haitian Creole Spoken

American Sign Language

Phone: (800) 772-1213

FAX: () -

Description of Services:

Provides monthly income for insured retired persons, for eligible survivors of deceased workers and for disabled workers who are not capable of gainful work. Also administers Medicare health insurance. Local office issues new or duplicate Social Security cards, enrolls persons over 65 in Medicare and processes applications. Most transactions can be handled by calling the 800 number.

Eligibility: Varies on program applied for

Fees: No Fee

Intake: Walk-in, but appointment preferred

Area Served: Zip Codes 33301-16; 33334-40

Hours of Operation:

Monday-Friday 8:30am-3:30pm, except Federal Holidays



Special Needs Quick Guide to Resources for:



Case Management

Social Security - Sunrise Office

3511 North Pine Island Road

Sunrise

FL 33351

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (800) 772-1213

FAX: (954) 749-4675

Description of Services:

Provides monthly income for insured retired persons, for eligible survivors of deceased workers and for disabled workers who are not capable of gainful work. Also administers Medicare health insurance. Local office issues new or duplicate Social Security cards, enrolls persons over 65 in Medicare and processes applications. Most transactions can be handled by calling the 800 number.

Eligibility: Disabled workers with work credits; other eligibility according to age

Fees: No fee

Intake: Call for information

Area Served: Lauderhill, Davie, Cooper City, Tamarac, Plantation, Sunrise, N Lauderdale and Weston

Hours of Operation:

Monday-Friday 8:30am-3:30pm