



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### Accessible Communication for the Deaf

#### Accessible Communication for the Deaf - ACD Interpreter Service

19451 Sheridan St.  
Suite 340  
Pembroke Pines FL 33029

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 431-6505  
**FAX:** (954) 241-5033

**Description of Services:**

FOR PROFIT - Provides Sign-Language interpreting for all deaf and hard of hearing and offers and interpreter referral services.

- Eligibility:** Any individual in need of interpreter services  
**Fees:** Yes - Call for details  
**Intake:** N/A  
**Area Served:** Broward

**Hours of Operation:**

Mon-Friday 8-5pm (Also has 24-hour emergency interpretation line)

### Advocacy Center for Persons with Disabilities

#### ACPD - Technology Assistance Program

4411 Sheridan Street  
  
Hollywood FL 33021

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (800) 342-0823  
**FAX:** (954) 967-1496

**Description of Services:**

Promotes awareness of assistive technology devices or systems used to improve or maintain the capabilities of persons with disabilities and assists individuals who are having difficulty obtaining assistive technology.

- Eligibility:** Persons with disabilities who require assistive technology  
**Fees:** No fee  
**Intake:** Must call to schedule an intake  
**Area Served:** Broward County

**Hours of Operation:**

Monday-Friday 8am-5pm



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### **Amigo Mobility Center, Inc.**

#### **Amigo Mobility Center**

830 East Oakland Park Blvd.

Fort Lauderdale FL 33334

#### **Description of Services:**

FOR PROFIT - Provides custom wheelchairs, some consumables, and durable medical equipment for those who qualify. Also equipped to make wheelchair repairs.

**Eligibility:** Serves all ages. Accepts Medicaid-Waiver, Medicare, some Medicaid and insurances.  
**Fees:** Call for details  
**Intake:** Call for details  
**Area Served:** Broward County

#### **Hours of Operation:**

Monday-Friday 9am-5pm

Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 566-5073

**FAX:** (954) 946-5716

### **BC CS Libraries Division**

#### **BC Library - Talking Book Library - Main Branch**

100 South Andrews Avenue

Fort Lauderdale FL 33301

#### **Description of Services:**

Provides Talking Books on cassette and children's print/Braille books in person or by mail; part of the Library of Congress National Library Service for the blind and physically handicapped.

**Eligibility:** Must be an individual who is prevented from using print materials due to a health condition  
**Fees:** No fee  
**Intake:** Call for application form at (954) 357-7555  
**Area Served:** Broward

#### **Hours of Operation:**

Monday-Friday 10am-6pm

Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 357-7555

**FAX:** (954) 357-6122



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### ***Broward Children's Center Inc.***

#### **Broward Children's Center - Group Home #3**

207 SE 20th Avenue

Pompano Beach FL 33060

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

**Phone:** (954) 943-7638

**FAX:** (954) 943-5950

#### **Description of Services:**

This home is designed for technologically assisted children and young adults and allows for maximum self-care (computers and assistive technology are available); Group Home (#3) is equipped with an electronic system that allows residents' needs to be monitored while, at the same time, permitting privacy and a maximum degree of independence.

**Eligibility:** Must be under 21 years old and diagnosed as medically complex/cognitively intact

**Fees:** Insurance, Medicaid, Medicaid HMO, Self-Pay/Full

**Intake:** Referral from DCF recommended for placement

**Area Served:** Broward County

#### **Hours of Operation:**

24 hours a day, 7 days a week

### ***Center for Hearing and Communication***

#### **Center for Hearing and Communication - Cordless Amplified Phones**

2900 West Cypress Creek Road

Fort Lauderdale FL 33309

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

**Phone:** (954) 601-1930

**FAX:** (954) 601-1399

#### **Description of Services:**

Distributes specialized cordless telephone equipment for people who are deaf or hard of hearing. Walk-ins on Tuesdays and Thursday 9am-12pm, and 1pm-4pm. Appointments can be made on Mondays, Wednesdays or Fridays.

**Eligibility:** People who are deaf or hard of hearing

**Fees:** No Fee

**Intake:** Walk-ins Tues & Thurs 9am-12pm; and 1pm-4pm. Appointments only on Mon, Wed & Fri.

**Area Served:** Broward

#### **Hours of Operation:**

Monday-Friday 9am-5pm



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### Center for Hearing and Communication - Interpreting Services

2900 West Cypress Creek Road

Fort Lauderdale FL 33309

#### Description of Services:

Provides ASL (American Sign Language) and oral interpreters on a 24-hour basis; 48-hour notice requested but not required for interpreter services.

- Eligibility:** Must be a deaf or hard of hearing person in need of assistance, live in Florida
- Fees::** Self-Pay/Full 2 hour minimum at standard rate; \$45/hour with 2 hour minimum (for non-profits)
- Intake:** Must call to check on availability of interpreters
- Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 9am-5pm (Interpreters are only done by appointment)

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 601-1930

**FAX:** (954) 601-1399

### Center for Hearing and Communication - Audiological Services

2900 West Cypress Creek Road

Fort Lauderdale FL 33309

#### Description of Services:

Provides hearing tests, hearing aid dispensing, assistive listening devices, counseling related to hearing loss and speech therapy, if criteria is met.

- Eligibility:** Must be deaf or hearing impaired and diagnosed by a doctor between the age of 5 - 99
- Fees::** Medicaid, Medicare, Self-Pay/Full, Self-Pay/Sliding Scale (125% poverty level)
- Intake:** Call for Appointment
- Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 9am-5pm

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 601-1930

**FAX:** (954) 601-1399



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### Center for Hearing and Communication - Florida Telecommunication Spanish Spoken Haitian Creole Spoken

2900 West Cypress Creek Road

American Sign Language

Fort Lauderdale FL 33309

**Phone:** (954) 601-1930

**FAX:** (954) 601-1399

#### Description of Services:

Provides equipment (provided under FTRI by the State of Florida) through United Hearing and Deaf Services at no cost. Florida residents over 3 years of age that are deaf hard of hearing speech impaired are entitled to receive special telephone equipment at no cost.

**Eligibility:** Must be deaf or hard of hearing , and Florida residency is required

**Fees::** No fee

**Intake:** Call for information

**Area Served:** Broward County

#### Hours of Operation:

Walk-ins Tues/Thurs 9-Noon and 1-5pm. Appointments preferred and can be made Mondays, Wednesdays and Fridays 9am - 5pm

### Center for Independent Living of Broward, Inc.

#### Center for Independent Living - Information and Referral

4800 North State Road 7

Bldg. F, Suite 102

Lauderdale Lakes FL 33319

Spanish Spoken  Haitian Creole Spoken

American Sign Language

**Phone:** (954) 722-6400

**FAX:** (954) 735-1958

#### Description of Services:

Provides persons with disabilities (and community) with information about programs and services available in the community that can assist with independence and self-sufficiency.

**Eligibility:** Person(s) with any disability

**Fees::** No fee

**Intake:** Appointment required

**Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 9am-5pm



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### Center for Independent Living - Assistive Technology & Loan Closet

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

4800 North State Road 7  
 Bldg. F, Suite 102  
 Lauderdale Lakes FL 33319

**Phone:** (954) 722-6400  
**FAX:** (954) 735-1958

#### Description of Services:

Provides consumers with the opportunity to try a variety of assistive technology, including hardware/software and low-tech assistive devices, which introduces them to information that can be applied to employment and home environment. Also maintains a loan closet of medical and assistive devices such as power chairs, manual wheelchairs, walkers and bathing accessories, that can be loaned out on a permanent basis to individuals in need. For more information on items in loan closet, please contact Bob Davis at 954-722-6400.

- Eligibility:** Person(s) with any disability. To qualify for items from loan closet, individual must provide proof of need
- Fees:** No fee
- Intake:** Must complete intake form and identify a goal
- Area Served:** Broward County

**Hours of Operation:**  
 Monday-Friday 9am-5pm

### City of Coral Springs Police Department

#### Project Lifesaver - Coral Springs Police Department

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

2801 Coral Springs Drive  
 Coral Springs FL 33065

**Phone:** (954) 346-1201  
**FAX:** (954) 346-1210

#### Description of Services:

Services offered through Coral Spring's police department. Project lifesaver's mission is to bring loved ones home. The durable bracelet worn on the wrist, helps locate and rescue missing persons who might wander from home. The tracking-device will locate (within a 3 mile radius) any wanderer 24/7 by alerting the specially trained police to the missing individual. Primarily designed for individuals with cognitive impairments, dementia, autism and related disabilities. Restrictions: Must be a resident of the city. The device will only be effective within Coral Spring's city limits.

- Eligibility:** Must demonstrate a need for the service and complete documentation
- Fees:** Bracelet costs \$270. Batteries must be changed at a cost of \$8 monthly. Financial aid may be available.
- Intake:** Fill out appropriate application to register
- Area Served:** City of Coral Springs

**Hours of Operation:**  
 24 hours a day, 7 days a week



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### City of Sunrise Special & Community Support Services

#### Project Lifesaver - Sunrise Social Service Division

10650 West Oakland Park Blvd

Sunrise FL 33351

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 746-3526

**FAX:** (954) 572-2476

#### Description of Services:

Project lifesaver's mission is to bring loved ones home. The durable bracelet worn on the wrist, helps locate and rescue missing persons who might wander from home. The tracking-device will locate (within a 3 mile radius) any wanderer 24/7 by alerting the specially trained police to the missing individual. Primarily designed for individuals with cognitive impairments, dementia, autism and related disabilities. Restrictions: Must be a resident of Sunrise. The device will only be effective within the city limits.

- Eligibility:** Must demonstrate a need for the service and complete documentation
- Fees::** Bracelet costs \$270. Batteries must be changed at a cost of \$8 monthly. Financial aid may be available.
- Intake:** Must fill out appropriate application to register
- Area Served:** City of Sunrise

#### Hours of Operation:

Monday-Friday 9am-5pm; Tuesday 6pm-9pm

#### Sunrise Social Service Division - Social Services

10650 West Oakland Park Blvd

Sunrise FL 33351

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 746-3670

**FAX:** (954) 572-2268

#### Description of Services:

NOTE: Call first before sending out referrals. Provides pantry closet to meet client crisis need for food and medical equipment; provides limited financial assistance with utility payments (for residents only).

- Eligibility:** Must be a resident of Sunrise, show interruption of income or reason for needing assistance and has exhausted other resources
- Fees::** No fee
- Intake:** Appointment with social worker and proof of residency required
- Area Served:** City of Sunrise

#### Hours of Operation:

Monday-Friday 9am-5pm



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### **Darrell Gwynn Foundation, Inc.**

#### **Darrell Gwynn Foundation - Wheelchair Donation**

4850 SW 52nd St.

Davie FL 33314

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 792-7223

**FAX:** (954) 581-7223

#### **Description of Services:**

Darrell Gwynn Foundation, in conjunction with its partner Sunrise Medical, donates new, power wheelchairs to children and young adults in need. The Foundation receives many requests from people asking for assistance in getting a wheelchair for themselves or a family member who cannot otherwise receive one. DGF works closely with its recipient's physical therapists and doctors to custom fit the recipient with a wheelchair that will properly fit their needs and abilities.

- Eligibility:** Individuals in need of a wheelchair who are unable to afford the costs  
**Fees:** None  
**Intake:** Complete application online or call for details  
**Area Served:** Broward County, Nation-wide

#### **Hours of Operation:**

M-F 8:00-5:30

### **Exceptional Designs**

#### **Exceptional Designs**

1208 NW 97th Ave.

Pembroke Pines FL 33024

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 432-3366

**FAX:**

#### **Description of Services:**

FOR PROFIT - Home designs and custom furniture that are designed to manage behavioral characteristics and withstand the abusive behaviors that can often take place. The goal through this design is to make home environment more compatible for the entire family and avoid expensive repairs.

- Eligibility:** Any family in need (where behaviors or circumstances warrant redesign)  
**Fees:** Yes. (For-Profit Agency). Call for more information  
**Intake:** Each individual's needs and circumstances are discussed and assessed at an initial meeting. Call or visit site for more info  
**Area Served:** Broward County

#### **Hours of Operation:**



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### Florida Alliance for Assistive Services and Technology

#### FAAST - Assistive Services and Technology - Miami

11200 SW 8th Street  
FIU Disability Resource Center  
Miami FL 33199

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language  
**Phone:** (888) 788-9216  
**FAX:** (305) 348-3850

**Description of Services:**

Provides a toll-free line staffed by professionals who provide information and referral regarding assistive technology products or services to assist persons with disabilities of all ages. FAAST works with consumers, family members, caregivers, providers and agencies to ensure that individuals continue to benefit from assistive technology as they move between home, school, work and community. The FAAST Regional Demo Centers have a variety of assistive technology devices on display and for demonstration. You can get a free AT consultation by visiting the FAAST center, including information on where to purchase products and training on how to use them.

- Eligibility:** All ages, all disabilities; anyone interested in assistive technology  
**Fees:** Information provided as a free service; some fees apply for service programs in development  
**Intake:** Call for information or appointment  
**Area Served:** Broward, Charlotte, Collier, Glades, Hendry, Indian River, Lee, Martin, Miami-Dade, Monroe, Okeechobee, Palm Beach & St. Lucie

**Hours of Operation:**  
Monday-Friday 9am-5pm

### Florida Reading & Vision Center

#### Florida Reading & Vision Center

650 N. Andrews Avenue  
Lighthouse of Broward  
Fort Lauderdale FL 33304

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language  
**Phone:** (954) 525-5311  
**FAX:**

**Description of Services:**

Florida Reading and Vision Center carries a wide array of products for the blind and visually impaired. The store is located at Lighthouse of Broward County.

- Eligibility:** Those needing products for the blind and visually impaired  
**Fees:** Self-pay/full; Payment plans are available  
**Intake:** Call for product information  
**Area Served:** Broward

**Hours of Operation:**  
Tuesday-Friday 11am-5pm



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### Florida Relay Service

#### Florida Relay Service

200 South Biscayne Blvd #600

Miami FL 33131

#### Description of Services:

Provides 24-hour telephone text to voice interpreting relay service between people using regular phones to people who are deaf, hard of hearing or speech disabled using a TDD, TTY or PC. Can also be contacted by dialing 711.

**Eligibility:** None  
**Fees:** No fee  
**Intake:** Call  
**Area Served:** State of Florida

#### Hours of Operation:

24 hours, 7 days a week

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (800) 955-8770

**FAX:**

### Internet Sites (URL's)

#### Alexander Graham Bell Association for the Deaf

3417 Volta Place, NW

Washington DC 20007

#### Description of Services:

The Alexander Graham Bell Association for the Deaf and Hard of Hearing (AG Bell) is a lifelong resource, support network and advocate for listening, learning, talking and living independently with hearing loss. Through publications, advocacy, training, scholarships and financial aid, AG Bell promotes the use of spoken language and hearing technology.

**Eligibility:** Open to anyone interested  
**Fees:** No Fee  
**Intake:** Visit website for information: [www.agbell.org](http://www.agbell.org)  
**Area Served:** National

#### Hours of Operation:

24 hours a day (Web site)

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (202) 337-5220

**FAX:** (202) 337-8314



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### Starkey Hearing Foundation Hear Now Program

6700 Washington Avenue South

Eden Prairie MN 55344

#### Description of Services:

Hear Now is a national non-profit program committed to assisting deaf and hard-of-hearing persons with limited financial resources who permanently reside within the United States with hearing aid devices. To apply for Hear Now Aid, download an application at <http://www.sotheworldmayhear.org>

- Eligibility:** Deaf and hard-of-hearing persons with limited or no other financial resources
- Fees::** No Fee (must meet income criteria)
- Intake:** Hearing healthcare professional must complete & sign client data sheet on application and provide an audiogram;
- Area Served:** National

**Hours of Operation:**

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

**Phone:** (800) 648-4327

**FAX:**

### Lighthouse of Broward County

#### Lighthouse - Adaptive Software and Computer Training

650 North Andrews Avenue

Fort Lauderdale FL 33311

#### Description of Services:

Provides training in use of adaptive software and computer technology to visually impaired people who are Lighthouse clients. Instruction provided in use of screen enlarging software (Zoom Text) and voice software (JAWS), common business software, internet and e-mail software, portable note taking devices, scanners, and/or Braille printers.

- Eligibility:** Must be 6 years old or older, legally blind
- Fees::** No Fee
- Intake:** Call for information
- Area Served:** Broward, Some Dade County, South Palm Beach county

**Hours of Operation:**

Monday-Friday 8am-4pm

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

**Phone:** (954) 463-4217

**FAX:** (954) 764-3825



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### Lions Club

#### Lions Club - Sight Help

PO Box 556

Fort Lauderdale FL 33302

#### Description of Services:

Emphasizes assistance to needy, referral for eye glasses and surgery and assistance to those with hearing disabilities. Requires a letter from a social service agency or medical professional (not First Call For Help) sent to: Fort Lauderdale Lions Club - Sight Chairman, PO Box 556, Fort Lauderdale, FL 33302. The answer usually takes about a week.

#### Eligibility:

#### Fees::

**Intake:** Social Service agency or medical professional must supply a letter stating the need and giving the client's name and address.

**Area Served:** Broward County

#### Hours of Operation:

2nd & 4th Thursday 7pm at VFW lodge

Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 525-4667

**FAX:**

### Maxi-Aids, Inc.

#### Maxi-Aids Products for Independent Living

42 Executive Blvd

Farmingdale NY 11735

#### Description of Services:

FOR PROFIT - Products for Independent Living. Offers large selection of thousands of products for independent living, including aids for the Blind, Visually Impaired, Deaf, Hard of Hearing, Arthritic, Diabetic & those with Mobility issues.

**Eligibility:** Anyone in need of products for independent living

**Fees::** Yes.

**Intake:** N/A

**Area Served:** U.S. and beyond

#### Hours of Operation:

Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (800) 522-6294

**FAX:** (800) 281-3555



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### Toll-Free Helplines

#### AT&T Accessible Communication

5 Wood Hollow Road  
Product Center  
Parsippany NJ 07054

#### Description of Services:

Phone attachments for hearing impaired or visually or motion impaired.

#### Eligibility:

**Fees::** Cost depends on product needed

#### Intake:

**Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 8:30am-6:30pm

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (800) 233-1222

**FAX:**

### United Trade Inc.

#### United Trade Inc.

12271 SW 129th Court  
  
Miami FL 33186

#### Description of Services:

FOR PROFIT - Assists with consumable medical supplies, durable medical equipment and provides chore, companion, respite care, in-home support and personal care assistance for individuals with disabilities. Serves in-home and facility-based clients. Serves DCF Med-Waiver and guardianship program along with the private sector clients.

**Eligibility:** Children and adults, developmentally or physically disabled, Med-Waiver participants, referrals from DCF or social workers.

**Fees::** Medicaid, Medicaid-Waiver, and Private Pay

**Intake:** Call for details. Authorization on Support Plan (by Support Coordinator), Case Manager, guardian, or Social Worker

**Area Served:** Broward and Dade County

#### Hours of Operation:

24-hours

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 252-8656

**FAX:** (954) 252-8656



# Special Needs Quick Guide to Resources for:



## Assistive Technology

### Wheelchair Foundation

#### Wheelchair Foundation Inc.

2800 E. Commercial Blvd

Fort Lauderdale

FL 33316

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 776-0722

**FAX:** (954) 776-7890

#### Description of Services:

The Wheelchair Foundation is a non-profit organization who provides non-motorized, standard wheelchairs to any individual in need who cannot afford to purchase one themselves or do not have insurance coverage.

**Eligibility:** Any individual in need of a wheelchair due to disability or injury

**Fees:** None

**Intake:** Must be able to pick chair up through arrangement with Alan Yott at Space Plus warehouse.

**Area Served:** Broward County

#### Hours of Operation:

Mon-Friday 11am-3pm