

## Fiscal 2011-2012 Unmet Needs

July 1, 2011 - September 30, 2011

### Alphabetical Order

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP - After Hours	HPRP - Lines Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzCFH/Florida System Down	Totals
Adult/Voc Education		1	1								2					4
After School / Out of Sch		1									1			1		3
Alcohol-self		1														1
Anger/Anxiety/Stress			22											2		24
Animal Services											2			1		3
Assistive Technology/Equi											1					1
Auxilliary Education/Tuto			1								3		3	1		8
Bereavement		2														2
Care Coordination/Case Mg		2											1	2		5
Child Abuse/Neglect						1										1
Child Support											2			3		5
Chronic Medical Condition											1					1
CLIENT CHECK													1			1
Clothing/Furniture	1	15	3								27		5	17		68
Consumer Complaints		3									3					6
Counseling Needs		5	6								3					14
Day Care-Adult		1														1
Day Care-Child		5	2								7		6	34		54
Delinquency											1					1
Dental Care		2	3								2		1	1		9
Depression	1		3													4
Disaster Prep/Recovery -			2								1					3
Divorce/Custody											1	1				2
Divorce/Separation											1					1
Domestic Violence		1								1			1	3		6
Drugs-other			1									1				2
Early Intervention		1												2		3
Employment Needs		9									2			1		12
Eye Care		1														1

### Rank Order

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP - After Hours	HPRP - Lines Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzCFH/Florida System Down	Totals
Shelter-Family	2	67	50	1	51	271				1	3		21	895	6	1368
Housing	3	18	10	18	4	26	75	210	72	3	33		23	800		1295
Shelter-Men		28	29		106	317					7		36	78		601
Rent/Mortgage/Foreclosure		31	27	9							63		342	37		509
Shelter-Women	1	27	22		90	212					3	1	35	43		434
FPL/Utilities		11	7								47		133	12		210
Transportation		9	2								61	1	9	2		84
Clothing/Furniture	1	15	3								27		5	17		68
Govt/Public Services	1	8	24								34			1		68
Food		25	15								8	4	1	4		57
Day Care-Child		5	2								7		6	34		54
Food Stamps		1	4								3		5	27		40
Medicare/Medicaid		1									1		12	12		26
Anger/Anxiety/Stress			22											2		24
Holiday Gifts			1								15	1	2	4		23
Legal Aid/Attorney Referra		10	1								6	1	1	1		20
Health Clinics		9	4								3					16
Shelter-Teens		5				3								8		16
Counseling Needs		5	6								3					14
Money Management		1	1								9		1	1		13
Employment Needs		9									2			1		12
Psychiatric Treatment		2	7							1				1		11
Dental Care		2	3								2		1	1		9
Financial Assist											6		2	1		9
SSI/Social Security		1	1										5	2		9
Auxilliary Education/Tuto			1								3		3	1		8
Home Repairs			2								4		2			8
General Support		2	5													7
Consumer Complaints		3									3					6

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP - After Hours	HPRP - Lines Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Family Mediation														1		1
Family Support			1													1
Family Therapy		1														1
Fantasy/Sexual Calls			3													3
Financial Assist											6	2	1			9
Food		25	15								8	4	1	4		57
Food Stamps		1	4								3	5	27			40
FPL/Utilities		11	7								47	133	12			210
Friends/Peers													1			1
General Support	2		5													7
Govt/Public Services	1	8	24								34			1		68
Group Home		2														2
Health Clinics		9	4								3					16
Health Screenings/Physica			1										1			2
Holiday Food		2									2					4
Holiday Gifts			1								15	1	2	4		23
Home Health Care		1									1		1	2		5
Home Repairs		2									4		2			8
Home-based services		1														1
Hospital/Physician Referr	1	1									1					3
Housing	3	18	10	18	4	26	75	210	72	3	33		23	800		1295
Job Training											1					1
Law Enforcement		1	2								1			1		5
Legal Aid/Attorney Referra		10	1								6	1	1	1		20
Marchman Act		2														2
Medical Equipment											2					2
Medicare/Medicaid		1									1		12	12		26
Medications											3					3
Money Management		1	1								9		1	1		13
Parent Ed / Family Suppor											1					1
Parent Education			1													1
Parent/Child Conflict											1					1
Parental Stress			2											1		3
Pre-natal		1														1
Psychiatric Hospitalizati			3											1		4
Psychiatric Treatment		2	7							1				1		11
Rehabilitative Therapies													2	1		3
Relationship Problems			1											1		2
Rent/Mortgage/Foreclosure		31	27	9							63	342	37			509
Residential treatment											1		1			2
School- based Services		1									1			3		5
School Supplies											1					1

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP - After Hours	HPRP - Lines Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Domestic Violence		1								1				1	3	6
Care Coordination/Case Mg		2												1	2	5
Child Support											2				3	5
Home Health Care		1									1		1	2		5
Law Enforcement		1	2								1			1		5
School- based Services		1									1			3		5
Tx-Residential		1	1											1	2	5
Adult/Voc Education		1	1								2					4
Depression	1		3													4
Holiday Food		2									2					4
Psychiatric Hospitalizati			3											1		4
Uninsured											1		3			4
After School / Out of Sch		1									1			1		3
Animal Services											2			1		3
Disaster Prep/Recovery -											1					3
Early Intervention		1												2		3
Fantasy/Sexual Calls			3													3
Hospital/Physician Referr	1	1									1					3
Medications											3					3
Parental Stress			2											1		3
Rehabilitative Therapies													2	1		3
Social/Recreational Infor		1									2					3
TANF/WTP/Pub Benefits/Cas													1	1		3
Bereavement		2														2
Divorce/Custody											1	1				2
Drugs-other			1									1				2
Group Home		2														2
Health Screenings/Physica														1		2
Marchman Act		2														2
Medical Equipment											2					2
Relationship Problems			1											1		2
Residential treatment											1		1			2
Tx-Outpatient		1	1													2
Alcohol-self		1														1
Assistive Technology/Equi											1					1
Child Abuse/Neglect						1										1
Chronic Medical Condition											1					1
CLIENT CHECK														1		1
Day Care-Adult			1													1
Delinquency											1					1
Divorce/Separation											1					1
Eye Care		1														1

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP - After Hours	HPRP - Lines Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Severe-persist Mental Dis			1													1
Sexual Identity			1													1
Sexual Obsession/Compulsi			1													1
Shelter-Disaster											1					1
Shelter-Family	2	67	50	1	51	271				1	3		21	895	6	1368
Shelter-Men		28	29		106	317					7		36	78		601
Shelter-Teens		5				3								8		16
Shelter-Women	1	27	22		90	212					3	1	35	43		434
Social/Recreational Activ														1		1
Social/Recreational Infor			1								2					3
SSI/Social Security		1	1										5	2		9
Support Group			1													1
Support Group-Addictions			1													1
TANF/WTP/Pub Benefits/Cas				1									1	1		3
Transportation		9	2								61	1	9	2		84
Transportation-Medical													1			1
Tx-Outpatient			1	1												2
Tx-Residential			1	1									1	2		5
Uninsured											1		3			4
Totals	12	323	275	28	251	830	75	210	72	6	386	10	660	2012	6	5156

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP - After Hours	HPRP - Lines Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Family Mediation														1		1
Family Support				1												1
Family Therapy		1														1
Friends/Peers														1		1
Home-based services		1														1
Job Training												1				1
Parent Ed / Family Suppor												1				1
Parent Education				1												1
Parent/Child Conflict												1				1
Pre-natal		1														1
School Supplies												1				1
Severe-persist Mental Dis				1												1
Sexual Identity				1												1
Sexual Obsession/Compulsi				1												1
Shelter-Disaster												1				1
Social/Recreational Activ														1		1
Support Group				1												1
Support Group-Addictions				1												1
Transportation-Medical													1			1
Totals	12	323	275	28	251	830	75	210	72	6	386	10	660	2012	6	5156