



**2-1-1 Broward announces the following employment opportunities.**

**General Information:**

1. All positions require a BS/BA degree in Psychology, Counseling, Social Work, Sociology, Mental Health or a related social services field.
2. Experience in crisis and/or suicide intervention, counseling, assessment techniques, interview strategies, and/or serving the homeless population is a plus.
3. Experience in the juvenile justice system and children behavioral health concerns.
4. Experience with the homeless continuum of care.
5. Experience with early care and education services.
6. Bi-lingual, English/Spanish, English/Creole, or English/Portuguese, preferred.
7. Applicants must meet the Good Moral Character criteria established by FL DCF.
8. Applicants must pass a Law Enforcement/Criminal Background investigation.
9. Applicants must pass a pre-employment Drug Screening.

**Description of positions available:**

**Helpline Counselor**

Full-time, part-time and per-diem positions available for a telephone counselor at a busy call center in Fort Lauderdale. The Helpline Counselor is responsible for intake and eligibility screening, data entry into a client database, provision of information, referral, telephone reassurance, empathetic listening, and crisis/suicide intervention services to callers. The successful candidate will be able to use computers to retrieve and enter data, adjust his or her communications style to serve a culturally diverse population, and possess good problem-solving skills.

**Benefits:**

Benefits package depends on the position and they include health, dental and life insurance, 403(b) Retirement plan, and more.

**If interested, please email resume to [jobs@211-broward.org](mailto:jobs@211-broward.org) no later than Friday, June 4<sup>th</sup>**

**2-1-1 Broward is an Equal Opportunity Employer and a Drug Free Workplace**