

Unmet Needs Report for Fiscal 07-08 July 1, 2007 - June 30 2008

Alphabetical by Need

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Adoption/Foster Care		1	2								3
Adult/Voc Education		2				5					7
Advocacy			1					1	4		6
Alcohol-other			1		1						2
Alcohol-self		1	4			1					6
Anger/Anxiety/Stress		4	81			1					86
Animal Services		5	3			9					17
Assistive Technology									1		1
Attention Deficit Disorde		2	2								4
Auxiliary Education Prog		10	6			32	2	1	3		54
Baker Act		1				1					2
Bereavement		7	1			6	1				15
Bi-Polar		1	1			1					3
Birth Control		2	1			2					5
Care Coordination		1						1	6		8
Caregiver Support / Respi						3		1	3		7
Child Abuse/Neglect			1			1					2
Child Support		1	3			5		5	1		15
Child-Ungovernable		1	1			1					3
Chronic Medical Condition		1	4			8		1	1		15
Clothing/Furniture		47	17	10		208	3	7	5		297
Consumer Complaints		15	10			10	1				36
Counseling Needs		25	31		1	22		3	4		86
Crisis Stabilization			2								2
D - Vision Impairment			1								1
Day Care-Adult		2	1			3			4		10
Day Care-Child	1	19	6	4		63	9	30	94		226
DD - Autism		2	2			1					5
Delinquency			3								3
Dental Care		4	3			21	1	4	6		39
Depression		6	10			2					18
Diabetes		1	1			1					3
Disabled Abuse/Neglect		1	2								3
Disaster Preparation/Reco			1	1		4					6
Divorce/Custody		1	1			4					6
Divorce/Separation						3					3
Domestic Violence		4	5						4		13
Donations			3			17	1	2	2		25
Drugs-other		2	1			2					5
Drugs-self		1	3			1					5
Early Intervention								1	2		3
Eating Disorders						2					2
Employer's Inquiry		1									1
Employment Needs	1	23	2			33	1	3	6		69
Eye Care		3	1			5		2	2		13
Family Mediation			1								1
Fantasy/Sexual Calls			20								20
Financial Assist		8	3			19		10	8		48
First Call for Help		11	11			30		21	314		387
Food		52	47	4		56	17	5	13		194

Rank Order by Need Count

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
FPL/Utilities	1	119	62	2309		361	4	915	220	1	3992
Holiday Gifts		30	7	583		114	3	52	518	1	1308
Shelter-Family	2	111	37	5	2	35	1	48	914		1155
Rent/Mortgage/Foreclosure	1	74	54	232	1	141	3	486	86		1078
Information - Govt/Public	1	19	160	5	5	399	1	1	13		604
Housing	2	34	31	53		155		25	263		563
Shelter-Men	2	86	23	3		16	7	57	256		450
Shelter-Women	2	86	39	2		25	5	44	239		442
First Call for Help		11	11			30		21	314		387
Clothing/Furniture		47	17	10		208	3	7	5		297
Transportation	1	13	11	7	1	202	6	21	7		269
Holiday Food		17	2	95		58	1	1	66		240
Day Care-Child	1	19	6	4		63	9	30	94		226
Money Management		20	19	5		79	3	36	41		203
Food		52	47	4		56	17	5	13		194
Medicare/Medicaid		16	8			17		19	34		94
Social/Recreational Infor		9	11			50	1	5	11		87
Anger/Anxiety/Stress		4	81			1					86
Counseling Needs		25	31		1	22		3	4		86
Food Stamps		13	10			19		12	23		77
Employment Needs	1	23	2			33	1	3	6		69
Health Clinics	1	18	14			31		5			69
Legal Aid/Attorney Referra		18	5			30		4	4		61
Shelter-Teens	2	21	7				1	18	9		58
Auxiliary Education Prog		10	6			32	2	1	3		54
Financial Assist		8	3			19		10	8		48
Uninsured		1	3			9		12	22		47
Dental Care		4	3			21	1	4	6		39
General Support			38								38
Consumer Complaints		15	10			10	1				36
Medications		6	5			19		1	4		35
Medical Equipment		1	2			16		6	5		30
Psychiatric Treatment		5	8			13		2	2		30
Support Group		8	3			15	2	1	1		30
Tx-Residential		7	7			15			1		30
Rehabilitative Therapies		2	2			5		3	16		28
Hospital/Physician Referr		3	2			19		2	1		27
Home Health Care		7	5		1	10		2	1		26
Donations			3			17	1	2	2		25
SSI/Social Security		8	3			2		5	6		24
Home Repairs		3				13		5	1		22
Fantasy/Sexual Calls			20								20
Depression		6	10			2					18
Animal Services		5	3			9					17
Transportation-Meds		3	1			6		5	2		17
WAGES/TANF (formerly AFDC)		6	1			5		4	1		17
Bereavement		7	1			6	1				15
Child Support		1	3			5		5	1		15
Chronic Medical Condition		1	4			8		1	1		15
Law Enforcement		4	1			9			1		15

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NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Food Stamps		13	10			19		12	23		77
FPL/Utilities	1	119	62	2309		361	4	915	220	1	3992
GED			2				1				3
General Support			38								38
Group Home			3			1		2			6
Guardianship		2				1			1		4
Health Clinics	1	18	14			31		5			69
HIV/AIDS		3	1								4
Holiday Food		17	2	95		58	1	1	66		240
Holiday Gifts		30	7	583		114	3	52	518	1	1308
Home Health Care		7	5		1	10		2	1		26
Home Repairs		3				13		5	1		22
Home-based services		1	1								2
Hospital/Physician Referr		3	2			19		2	1		27
Housing	2	34	31	53		155		25	263		563
Immigration/Citizenship						3			1		4
Information - Govt/Public	1	19	160	5	5	399	1	1	13		604
Job Training		1				3			1		5
Landlord/Tenant		2	4			2					8
Law Enforcement		4	1			9			1		15
Legal Aid/Attorney Referra		18	5			30		4	4		61
Literacy									1		1
Lost Benefits-ck type						1			1		2
Marchman Act		3	1								4
Medical Equipment		1	2			16		6	5		30
Medicare/Medicaid		16	8			17		19	34		94
Medications		6	5			19		1	4		35
Money Management		20	19	5		79	3	36	41		203
Nursing Home						4					4
Other mental health svc			3								3
Outpatient treatment		3	2			2		1			8
Parent Education / Suppor			2			7					9
Parent/Child Conflict			5			2					7
Parental Stress			3			2					5
Pre-natal		2	6			5					13
Prevention Services		1	1			2					4
Psychiatric Hospitalizati			2			1					3
Psychiatric Treatment		5	8			13		2	2		30
Public Library		1				2					3
Rehabilitative Therapies		2	2			5		3	16		28
Relationship Problems		1	8			1					10
Rent/Mortgage/Foreclosure	1	74	54	232	1	141	3	486	86		1078
Residential treatment		3	1			1			2		7
Runaway/Throwaway		1				2					3
School Problems			2			1					3
School-based services								2			2
Severely Emotionally Dist							1				1
Sex Questions			1								1
Sexual Identity		1	2			1					4
Sexual Obsession/Compulsi			1			2					3
Shelter-Disaster	1	1							3		5
Shelter-Family	2	111	37	5	2	35	1	48	914		1155
Shelter-Men	2	86	23	3		16	7	57	256		450
Shelter-Teens	2	21	7			1	18	9			58
Shelter-Women	2	86	39	2		25	5	44	239		442
Social Life/Recreation			4			1					5
Social/Recreational Activ									3		3
Social/Recreational Infor		9	11			50	1	5	11		87
Special Education			2			5			2		9
SSI/Social Security		8	3			2		5	6		24
STD (Sexually Transmitted		1	2								3
Suicide 2nd Party		2	1			1			1		5
Suicide Information/Educa						1					1

Rank Order by Need Count

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Tx-Outpatient		4	4			6					14
Domestic Violence		4	5						4		13
Eye Care		3	1			5		2	2		13
Pre-natal		2	6			5					13
Day Care-Adult		2	1			3			4		10
Relationship Problems		1	8			1					10
Parent Education / Suppor			2			7					9
Special Education		2				5			2		9
Suicide Thoughts/Threats		1	8								9
Testing/Evaluation		1	5			1			2		9
X DO NOT USE			1			8					9
Care Coordination		1						1	6		8
Landlord/Tenant		2	4			2					8
Outpatient treatment		3	2			2		1			8
X - Call Back Needed		4	4								8
Adult/Voc Education		2				5					7
Caregiver Support / Respi						3		1	3		7
Parent/Child Conflict			5			2					7
Residential treatment		3	1			1			2		7
Supported Employment								1	6		7
Advocacy			1					1	4		6
Alcohol-self		1	4			1					6
Disaster Preparation/Reco			1	1		4					6
Divorce/Custody		1	1			4					6
Group Home			3			1		2			6
Support Group-Addictions			1			5					6
Volunteering			1			4			1		6
Birth Control		2	1			2					5
DD - Autism		2	2			1					5
Drugs-other		2	1			2					5
Drugs-self		1	3			1					5
Job Training			1			3			1		5
Parental Stress			3			2					5
Shelter-Disaster	1	1							3		5
Social Life/Recreation			4			1					5
Suicide 2nd Party		2	1			1			1		5
Attention Deficit Disorde		2	2								4
Guardianship		2				1			1		4
HIV/AIDS		3	1								4
Immigration/Citizenship						3			1		4
Marchman Act		3	1								4
Nursing Home						4					4
Prevention Services		1	1			2					4
Sexual Identity		1	2								4
TOUCHLINE		1						2	1		4
Adoption/Foster Care		1	2								3
Bi-Polar		1	1			1					3
Child-Ungovernable		1	1			1					3
Delinquency			3								3
Diabetes		1	1			1					3
Disabled Abuse/Neglect		1	2								3
Divorce/Separation						3					3
Early Intervention								1	2		3
GED			2					1			3
Other mental health svc			3								3
Psychiatric Hospitalizati			2			1					3
Public Library		1				2					3
Runaway/Throwaway		1				2					3
School Problems			2			1					3
Sexual Obsession/Compulsi			1			2					3
Social/Recreational Activ									3		3
STD (Sexually Transmitted		1	2								3
Support Group-Health						3					3

Alphabetical by Need

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Suicide Thoughts/Threats		1	8								9
Suicide with Plan			2								2
Suicide/Homicide Threat			1								1
Support Group		8	3			15	2	1	1		30
Support Group-Addictions			1			5					6
Support Group-Health						3					3
Supported Employment								1	6		7
Testing/Evaluation		1	5			1			2		9
TOUCHLINE		1						2	1		4
Transition Support Servic							1		1		2
Transportation	1	13	11	7	1	202	6	21	7		269
Transportation-Meds		3	1			6		5	2		17
Tx-Outpatient		4	4			6					14
Tx-Residential		7	7			15			1		30
Uninsured		1	3			9		12	22		47
Volunteering			1			4			1		6
WAGES/TANF (formerly AFDC		6	1			5		4	1		17
X - Call Back Needed		4	4								8
X DO NOT USE			1			8					9
Totals	18	1076	968	3318	11	2553	77	1903	3278	2	13204

Rank Order by Need Count

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Alcohol-other			1			1					2
Baker Act		1				1					2
Child Abuse/Neglect			1			1					2
Crisis Stabilization			2								2
Eating Disorders						2					2
Home-based services		1	1								2
Lost Benefits-ck type						1			1		2
School-based services								2			2
Suicide with Plan			2								2
Transition Support Servic							1		1		2
Assistive Technology									1		1
D - Vision Impairment			1								1
Employer's Inquiry		1									1
Family Mediation			1								1
Literacy									1		1
Severely Emotionally Dist							1				1
Sex Questions			1								1
Suicide Information/Educa						1					1
Suicide/Homicide Threat			1								1
Totals	18	1076	968	3318	11	2553	77	1903	3278	2	13204