



## 2-1-1 Broward Annual Unmet Needs Survey of Health and Human Service Organizations

Need Group Classification has been assigned by FCFH in order to establish some order to this report. The classification is subjective and certainly not absolute.

Surveys returned from: August 1, 2010 and later.

### Transportation

#### Camelot Community Care

(954) 958-0988

Target: children and adolescents  Age0-5  Age6-17  Age18-60  Age60+  AgeOther up to age 18

Unmet Need: Transportation: (a) Clients to and from community service events (other than bus passes) Clients Served: 400 per year  
(B) For foster children to and from school during onset of placement

ReasonUnmet: (a) Not enough funding for transportation. (b) Transportation services for children to and from school until busing is arranged. For new foster care placements, the foster parents aren't always able to assist in the interim. Childnet's funding limits is the reason.

SuppDocuments (a) yes (b) no

Suggestions (a) Funding for transportation other than bus passes because some youth are too young to be using the bus alone and it takes several hours for them to get to the event and back.  
(b) Funding given to Childnet to expand their transportation department.

#### Cerebral Palsy Adult Home, Inc.

(954) 786-0344

Target: Individuals with cerebral palsy  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

Unmet Need: Transportation - Lack of adequate overall funding Clients Served: 15 per year

ReasonUnmet: Lack of funding

SuppDocuments no

Suggestions State needs to provide adequate funding for transporting residents.

Unmet Need: Transportation

Clients Served: 15 per year

ReasonUnmet: Lack of funding

SuppDocuments no

Suggestions State needs to provide adequate funding for transporting residents.

#### Children's Diagnostic and Treatment Center

(954) 728-1055

Target: children with special needs  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

Unmet Need: Inadequate public transportation Clients Served: 10500 per year

ReasonUnmet: Most of our clients are poor and have no transportation. Bus passes are very inexpensive, as are single rides. Clients need 3 or 4 tokens to get to doctor appointments.

SuppDocuments yes

Suggestions 1) Reduce cost of public transportation  
2) Have jitney service

#### City of Tamarac

(954) 597-3643

Target: seniors  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

Unmet Need: Transportation for the seniors Clients Served: 300 per year

ReasonUnmet: Funding is always an issue and senior transportation has been cut for the past two years due to lower tax dollars

SuppDocuments no

Suggestions More grant dollars should be invested into helping fund some of the city paratransit programs. I have found none.

#### Epilepsy Foundation of Florida

(954) 779-1509

Target: Individuals with epilepsy  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Free transportation **Clients Served:** 400 per year  
**ReasonUnmet:** Wait list too long for free transportation  
**SuppDocuments** yes - case managers have a plan of care for each client.  
**Suggestions** County funding to give out free bus passes, funding for transportation

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**Greater Broward National Federation of the Blind**

(954) 442-1855

**Target:** Visually impaired  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Transportation **Clients Served:**  
**ReasonUnmet:** Services strictly run by and for people with visual impairments, No paid salary positions. All volunteers.  
**SuppDocuments** no comment  
**Suggestions** no comment

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**Lighthouse of Broward**

(954) 463-4217

**Target:** Blind/ visually impaired  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Transportation for blind and visually impaired clients. **Clients Served:** 375 per year  
**ReasonUnmet:** TOPS has stringent guidelines for eligibility for transportation. Clients who are eligible have excessive waiting time to be dropped off at their location  
**SuppDocuments** yes about 25%  
**Suggestions** More reasonable eligibility requirements, more funding.

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**Northeast Focal Point**

(954) 480-4449

**Target:** seniors  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Transportation for grocery shopping **Clients Served:** 800 per year  
**ReasonUnmet:** wait list  
**SuppDocuments** yes  
**Suggestions** Increase funding to hire more drivers. Increase in transportation services provided by county, city and senior housing facilities.

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**Shadowood II, Inc.**

(954) 462-3719

**Target:** disabled adults  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Transportation **Clients Served:** 75 per day  
**ReasonUnmet:** Recent cuts in funding have reduced or eliminated bus passes coupled with service cutbacks have caused a number of problems.  
**SuppDocuments** no  
**Suggestions** Rethink the entire bus transport/ client with disabilities/ bus pass issue. Make bus passes untransferable. They are often sold on the streets for drug money.

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**United Cerebral Palsy of Broward County - Afterschool programs**

(954) 584-7178

**Target:** Youth with Cerebral Palsy  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Transportation **Clients Served:** 100 per day  
**ReasonUnmet:** This year the school board changed their transportation policy and many children can no longer rely on a school bus to get them to our locations.  
**SuppDocuments** Yes - from the families, 6 with unmet transportation needs  
**Suggestions** no comment

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**Victory Living Programs**

(954) 616-1074

**Target:** developmental disabilities  Age0-5  Age6-17  Age18-60  Age60+  AgeOther age 13 and older  
**Unmet Need:** Transportation to and from activities **Clients Served:** 300 per year  
**ReasonUnmet:** Transportation services are being cut for many individuals, due to the Medicaid Waiver tiers and cuts to the County Budget.  
**SuppDocuments** yes  
**Suggestions** Securing our own vehicles and grants to cover the costs of insurance, fuel and maintenance.

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**Substance Abuse**

**AMIKids Great Fort Lauderdale**

(954) 764-2733

**Target:** Delinquent youth  Age0-5  Age6-17  Age18-60  Age60+  AgeOther AGES 13-18

**Unmet Need:** Substance abuse treatment counseling for all youth**Clients Served:** 114 PER YEAR**ReasonUnmet:** The funding does not exist within our budget for additional mental health counselors**SuppDocuments** no**Suggestions** Attaining a grant that will allow us to hire a one or two part-time counselor to conduct substance abuse groups**Center for Hearing and Communication**

(954) 601-1930

**Target:** deaf/ hard of hearing clients  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Substance abuse treatment services beyond 6 months**Clients Served:** 17 per year**ReasonUnmet:** Funding requirements**SuppDocuments** yes**Suggestions** To expand funding requirements to include

**Unmet Need:** Hearing youth with substance abuse treatment needs that have deaf or hard of hearing parents can not receive services that are sensitive to their family communication styles and culture.

**Clients Served:** 17 per year**ReasonUnmet:** Funding requirements**SuppDocuments** no**Suggestions** To expand funding requirements to include**Keystone Halls**

(954) 763-2300

**Target:**  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Ability to provide services**Clients Served:** 400 per year**ReasonUnmet:** Funding exhausted**SuppDocuments** yes**Suggestions** Direct access to stimulus funds**Memorial Youth Services**

(954) 985-7004

**Target:** children and adolescents  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Residential care for youth with a substance abuse problem**Clients Served:** 12000 annually**ReasonUnmet:** Funding - closing of Starting Place and it was vener replaced**SuppDocuments** 1. Failed drug tests  
2. Failed attempts att getting clean in an outpatient setting**Suggestions** Fund it**Susan B. Anthony Recovery Center**

(954) 733-6068

**Target:** women and children in recovery  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Substance abuse treatment funding**Clients Served:** 300 per year**ReasonUnmet:** Lack of funding for residential and in-home services as the waiting list period is about 30-60 days and by the time you get to a family needing services the parent has already relapsed.**SuppDocuments** yes - current wait list of 12 families. Can hold 62 families but only have funding for 45.**Suggestions** Locate a source of funding for these services.**United Way Broward Commission on Substance Abuse**

(954) 760-7007

**Target:** those with substance abuse issues  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Alternative groups for prevention services**Clients Served:** N/A**ReasonUnmet:** N/A**SuppDocuments** N/A**Suggestions** Pro-social involvement

**Unmet Need:** Youth substance abuse treatment services **Clients Served:** N/A  
**ReasonUnmet:** N/A  
**SuppDocuments** N/A  
**Suggestions** Pro-social involvement

**Unmet Need:** Parent prevetion services **Clients Served:** N/A  
**ReasonUnmet:** N/A  
**SuppDocuments** N/A  
**Suggestions** Pro-social involvement

**Unmet Need:** Adult Prevention service **Clients Served:** N/A  
**ReasonUnmet:** N/A  
**SuppDocuments** N/A  
**Suggestions** Funding

## Mental Health

### **Broward Schools Family Counseling program** (754) 322-3153

**Target:** students with behavioral health issues  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Clients who come in for counseling who technically have private insurance but cannot access it because of financial hardship (unable to pay co-pay or deductible to access their insurance benefits) **Clients Served:** 2543 per year

**ReasonUnmet:** County contract indicates that although there is financial hardship these clients are still considered to have private insurance and these clients are ineligible for services.

**SuppDocuments** no

**Suggestions** A more detailed intake interview proccess to assess family's financial status to determine eligibility. Monthly net income does not fully describe family's financial status.

**Unmet Need:** Group Therapy for parents of clients and educational groups for children **Clients Served:** 2543 per year

**ReasonUnmet:** County contract does not include group counseling services for parents, even though these groups ultimately benefit the children served. Educational groyps for children are also ineligible for county funding and these groups benefit many children in terms of basic social skills, appropriate behavior, and skills necessary for success at school and home.

**SuppDocuments** no

**Suggestions** Allow both process and educational group counseling services for all ages. More cleints can be served and the benefits of group interaction are far reaching. Historically, parenting skills groups were seen as highly successful.

### **Camelot Community Care** (954) 958-0988

**Target:** children and adolescents  Age0-5  Age6-17  Age18-60  Age60+  AgeOther up to age 18

**Unmet Need:** Behavioral health support **Clients Served:** 400 per year

**ReasonUnmet:** Some funding exists through Medicaid but with such a low funding rate that it does not support the cost of qualified personnel.

**SuppDocuments** Yes

**Suggestions** More funding to cover the expenses

### **Center for Hearing and Communication** (954) 601-1930

**Target:** deaf/ hard of hearing clients  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Mental health clients who have 3rd party payers can not receive services from funding at our agency **Clients Served:** 110 per year

**ReasonUnmet:** Outside providers are not willing to provide interpreters but are willing to bill clients Medicaid for inadequate services

**SuppDocuments** no comment

**Suggestions** Extend funding for clients regardless of 3rd party insurance. (It does not work for the client anyway)

### **Church of Brotherly Love Kings Table Corp.** (954) 425-0397

**Target:** children and families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Mental health **Clients Served:** 500 per year  
**ReasonUnmet:** No program exists  
**SuppDocuments** no  
**Suggestions** Change our program classification. We are a mentoring (prevetion) program.

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**Florida Initiative for Suicide Prevention** (954) 384-0344

**Target:** Survivors of suicide  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Additional locations for support groups for survivors of suicide **Clients Served:** 200  
**ReasonUnmet:** Available locations at no cost and leaders for groups  
**SuppDocuments** no  
**Suggestions** Partnership with publicizing

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**Unmet Need:** Support group for attempters of suicide **Clients Served:** 100  
**ReasonUnmet:** Qualified staff and funding not available. Cost of providing liability insurance  
**SuppDocuments** no  
**Suggestions** Partnership with other agency

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**Henderson Mental Health Center** (954) 677-3113

**Target:** youth with mental health issues  Age0-5  Age6-17  Age18-60  Age60+  AgeOther age 18 and under  
**Unmet Need:** Need behavior techs **Clients Served:** 6000 youth per year  
**ReasonUnmet:** No program exists  
**SuppDocuments** yes  
**Suggestions** No comment

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**Unmet Need:** Parent support partners **Clients Served:** 6000 youth per year  
**ReasonUnmet:** no comment  
**SuppDocuments** yes  
**Suggestions** no comment

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**Memorial Regional - Dept.of Behavioral Health** (954) 265-5809

**Target:** Those with mental health/ substance abuse issues  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Aftercare appointments **Clients Served:** 64 per week  
**ReasonUnmet:** Community mental health agencies are not making doctor appointments within a two week span. They are giving them an intake appointment. Patient only has 2 weeks worth of meds.  
**SuppDocuments** yes  
**Suggestions** Finding other agencies to meet the patient's needs.

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**School Board of Broward County** (754) 321-2564

**Target:** any student - youth or adult  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Psychiatric services in the community **Clients Served:**  
**ReasonUnmet:** Minimal Funding and wait lists long in community for psychiatric services.  
**SuppDocuments** no  
**Suggestions** More funding

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**Unmet Need:** Psychiatric services **Clients Served:**  
**ReasonUnmet:** Wait period too long for community.  
**SuppDocuments** no  
**Suggestions** Funding for the services

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**Unmet Need:** Behavior modification services  
**ReasonUnmet:** Not reimbursed well by Medicaid or other funding sources.  
**SuppDocuments** no  
**Suggestions** Looking at how this need can be funded by other entities outside of Medicaid.

**Clients Served:**

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**Ymca of Broward County**

(954) 623-5555

**Target:** children and families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** We currently do not have enough resources to meet the demand of middle school adolescent prevention and engagement programs at the YMCA  
**Clients Served:** 3000 per day  
**ReasonUnmet:** Funding limitations  
**SuppDocuments** no  
**Suggestions** Rersearch other funding sources and partnerships to met this need

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**Medical**

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**BRHPC**

(954) 561-9681

**Target:** Individuals with HIV  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Medications for people living with HIV/AIDS  
**Clients Served:** 6750 per year  
**ReasonUnmet:** State of Florida ADAP waitlist established: Discontinuation of many non-HIV related medications from ADAP and PART A Pharmacy Services Formularies.  
**SuppDocuments** yes  
**Suggestions** No comment

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**Unmet Need:** Community directory of HIV resources by service category  
**Clients Served:** 6750 per year  
**ReasonUnmet:** A universal directory of HIV-related resources/ services do not exist  
**SuppDocuments** yes  
**Suggestions** No comment

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**Broward Health**

(954) 712-3935

**Target:** Broward  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Will evaluate and send reply (response via email)  
**Clients Served:**  
**ReasonUnmet:**  
**SuppDocuments**  
**Suggestions**

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**Broward House**

kathleen Cannon

**Target:** Low income, HIV+  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Medical expenses  
**Clients Served:** 3500 per year  
**ReasonUnmet:** People do not have Medicaid or insurance cannot afford to buy their medications or go to the doctor. HIV + medication program (ADAP) on wait list in state and 300 people in Broward County are without their HIV meds.  
**SuppDocuments** Yes - for HIV ADAP program  
**Suggestions** Medication coverage for all people, not just poor but working middle class

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**Broward Partnership for the Homeless**

(954) 779-3990

**Target:** homeless  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Medically complicated homeless individuals with no insurance or income.  
**Clients Served:** 1200+ per year  
**ReasonUnmet:** Extensive waiting period for benefits awarded and/or ineligible for federal assistance but unable to work  
**SuppDocuments** no comment  
**Suggestions** Increase bed availability at ALF's for homeless individuals requiring medical assistance, who do not have an income or receive benefits.

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**CareSource, Inc. - Dare to Care Program**

(954) 720-2485

**Target:**  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Home health care - caregiver services

**Clients Served:** 85 per fiscal year

**ReasonUnmet:** No service available for low or no cost

**SuppDocuments** yes - 4

**Suggestions** More funding for Broward Elderly and Veteran Services

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### **Center for Hearing and Communication**

(954) 601-1930

**Target:** deaf/ hard of hearing clients  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Clients need of services oast a 6 month period.

**Clients Served:** 30+ per year

**ReasonUnmet:** Clients are given an allotted amount of time of 6 months and ofeten take that amount of time to just get stable so long term needs go unmet of learning to be independent.

**SuppDocuments** no comment

**Suggestions** Extending the time of frame of services to encompass a 1 year treatment plan.

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**Unmet Need:** Deaf and hard of hearing clients who have Medicaid

**Clients Served:** 30+ per year

**ReasonUnmet:** Grant does not allow clients who have Medicaid to receive services. Clients are also unable to pay co-pays.

**SuppDocuments** no

**Suggestions** No limiting services to individuals with Medicaid

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### **FLIPANY**

(954) 636-2388

**Target:** children and adolescents  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Children who do not have access to nutrition education programs by registered dietitians.

**Clients Served:** 11000 per year

**ReasonUnmet:** (1) Lack of knowledge about existing programs(ie: FLIPANY's health and wellness programs).  
(2) lack of funding to serve as many participants as need the service

**SuppDocuments** no

**Suggestions** Getting the word out about health and wellness programs through 2-1-1 and children serving agencies. Encouraging "Cross Marketing" between non-profits and businesses so their can be a "web of services" for our most needy children.

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### **Healthy Families Broward**

(954) 561-9681

**Target:** infants and toddlers  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Providing a Healthy Families assessment and services to those delivering at Coral Springs Medical Center that are identified through the screening process as having indicators that put them at risk for abusing or neglecting their child or children.

**Clients Served:** 849 per year

**ReasonUnmet:** No funding for that part of the county

**SuppDocuments** yes- 42% of births in 2002 were identified as higher risk for zip codes 33063, 33065, 33068, 33071 and 33341.

**Suggestions** provide funding for a Healthy Families assessment worker at Coral Springs Medical Center and the fudning for a site to serve this section of the county.

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### **Hospice Care of Southeast Florida, Inc.**

(954) 467-7423

**Target:** hospice clients  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Reimbursement for pediatric hospice and palliative care for children ages 0-22

**Clients Served:** 140 per day

**ReasonUnmet:** Funding/ insurance exhausted. The care provided often exceeds the reimbursement rate of the patient's provider.

**SuppDocuments** Yes - 5 patients in Broward county

**Suggestions** no comment

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### **Lighthouse of Broward**

(954) 463-4217

**Target:** Blind/ visually impaired  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Health care/ insurance

**Clients Served:** 375 per year

**ReasonUnmet:** Many clients do not have insurance. After being accepted for SSDI and SSI they have to wait 24 months to have benefits.

**SuppDocuments** yes - 30%

**Suggestions** Aid or assistance provided during the gap period.

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**NurseCare, Inc.**

Target: Disabled adults or seniors       Age0-5    Age6-17    Age18-60    Age60+    AgeOther

**Unmet Need:** Contractor for Channeling, Broward Homebound and BC Elderly/Veteran Services. We dot have any unmet need to report.

**Clients Served:**

**ReasonUnmet:** N/A

**SuppDocuments** N/A

**Suggestions** N/A

**Shadowood II, Inc.**

(954) 462-3719

Target: disabled adults       Age0-5    Age6-17    Age18-60    Age60+    AgeOther

**Unmet Need:** Medications

**Clients Served:** 75 per day

**ReasonUnmet:** funding cutbacks, waiting lists, and client's inability to stay on a medication regime. Plus new pharmacy formulary with reduced medications have caused numerous problems.

**SuppDocuments** no

**Suggestions** Proper funding of medications, keep clients out of hospitals, thus daving the taxpayer. Increase funding for medications, wait list are not an answer.

**legal****CareSource Inc.- Guardianship and Protective Services - GAPS progra**

(954) 720-2485

Target: those in need of guardianship       Age0-5    Age6-17    Age18-60    Age60+    AgeOther

**Unmet Need:** guardianship services: Attorney needed to establish guardianship (family or friends willing to serve as a guardian)

**Clients Served:** 95 fiscal year

**ReasonUnmet:** No funding

**SuppDocuments** yes - 6

**Suggestions** Legal Aid might consider establishing a Guardianship division. Broward Bar might consider establishing a pro-bono attorney "wheel" to at least assist with the establishment of guardianship.

**Unmet Need:** Guardianship services - Guardians needed

**Clients Served:** 95 fiscal year

**ReasonUnmet:** No funding

**SuppDocuments** yes - 9

**Suggestions** More funding for the public guardian

**Legal Aid Service of Broward County, Inc.**

(954) 736-2402

Target: low-income       Age0-5    Age6-17    Age18-60    Age60+    AgeOther

**Unmet Need:** legal assistance for all housing related matters including foreclosures and evictions.

**Clients Served:** 6000 per year

**ReasonUnmet:** Inadequate resources to meet the overwhelming need.

**SuppDocuments** Yes, Clerk of court records show over 49,000 foreclosures filed in 2009.

**Suggestions** More resources are needed to hire additional attorneys and support staff to enable us to assist more people.

**Unmet Need:** Legal assistance for individuals who are undocumented and need help with their immigration status.

**Clients Served:** 6000 per year

**ReasonUnmet:** Inadequate resources - we only assist those who are victims of domestic violence.

**SuppDocuments** Yes, County and census data provide estimates of this population.

**Suggestions** More resources are needed to hire additional attorneys and support staff to enable us to assist more people.

**Unmet Need:** Legal assistance for children in Dependency, kinship and special education matters.

**Clients Served:** 6000 per year

**ReasonUnmet:** We have limited funding to assist children.

**SuppDocuments** yes

**Suggestions** More resources are needed to hire additional attorneys and support staff to enable us to assist more people.

**Women In Distress of Broward County**

(954) 760-9800

**Target:** Domestic violence  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Immigration Legal assistance

**Clients Served:** 6000 per year

**ReasonUnmet:** Many undocumented immigrant victims of domestic violence may benefit for legal representation.

**SuppDocuments** no

**Suggestions** Grants that support legal services in the community.

**Housing**

**Boys Town**

(954) 590-2503

**Target:** children and adolescents  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Housing

**Clients Served:**

**ReasonUnmet:** No housing

**SuppDocuments** yes

**Suggestions** not sure

**Broward House**

kathleen Cannon

**Target:** Low income, HIV+  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Permenant housing

**Clients Served:** 3500 per year

**ReasonUnmet:** Not enough affordable permanant housing for low income people. People with low income cannot own or rent homes.

**SuppDocuments** no

**Suggestions** Working with HUD to expand Section 8 and local housing programs

**Broward Partnership for the Homeless**

(954) 779-3990

**Target:** homeless  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Housing for undocumented homeless individuals and families

**Clients Served:** 1200+ per year

**ReasonUnmet:** No program exists, ineligible to work, or wait period to restore legal status too long

**SuppDocuments** No comment

**Suggestions** Provide effective legal assistance to expedite documentation

**Center for Hearing and Communication**

(954) 601-1930

**Target:** deaf/ hard of hearing clients  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** No community resources for deaf elderly to obtain assessible group or ALF housing

**Clients Served:** 110 per year

**ReasonUnmet:** Existing programs do not provide assessible solutions

**SuppDocuments** no comment

**Suggestions** Additional funding for housing that considers the needs for communication assessibility

**Children's Housing - Family Strengthening Program**

(954) 252-3072

**Target:** Children and families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther ages 0-18

**Unmet Need:** Housing/ rental assistance

**Clients Served:** 212 per year

**ReasonUnmet:** Funding exhausted; wait period too long

**SuppDocuments** yes

**Suggestions** more funding

**City of Lauderdale**

(954) 746-9050

**Target:** low income adults and families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Affordable housing

**Clients Served:** 10 per month

**ReasonUnmet:** waiting list

**SuppDocuments** no

**Suggestions** Require developers to set aside a percentage of units as affordable.

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**City of Tamarac**

(954) 597-3643

**Target:** low-income  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Housing

**Clients Served:** 300 per year

**ReasonUnmet:** Homeless have a wait list and always have to call to be placed when they actually need a place to stay

**SuppDocuments** no

**Suggestions** We need to try and meet the needs of the homeless on a more consistent basis. More funding needs to be put into getting shelters up in various areas of the county.

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**DCF- Adult Protective Services**

(954) 267-2164

**Target:** Homeless undocumented adults  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Undocumented citizens and no funding to house.

**Clients Served:** 4800 per year

**ReasonUnmet:** No funding placement is available to pay for placement facility.

**SuppDocuments** yes

**Suggestions** Involvement of ethnic organizations to assist with funding or housing/

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**Unmet Need:** Housing for illegal aliens and non-citizens without benefits.

**Clients Served:** 4800 per year

**ReasonUnmet:** No program exists and ineligible for services.

**SuppDocuments** yes

**Suggestions** Funding

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**Gulf Coast Community**

(954) 703-3581

**Target:**  Age0-5  Age6-17  Age18-60  Age60+  AgeOther ages 0-18

**Unmet Need:** Inadequate housing for clients facing eviction or foreclosure

**Clients Served:** 116 per year

**ReasonUnmet:** Other than the shelter there was no reliable alternative. Wait period too long.

**SuppDocuments** no

**Suggestions** have monthly Section 8 housing openings allocated for high risk CSC clients

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**Hollywood Housing Authority**

(954) 989-4691

**Target:**  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** N/A

**Clients Served:** 947 per year

**ReasonUnmet:** N/A

**SuppDocuments**

**Suggestions**

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**Joe Dimaggio's Childrens Hospital**

(954) 265-8531

**Target:** children and adolescents  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Group home information for special needs young adults

**Clients Served:** 4 per month

**ReasonUnmet:** Information was not sepcific - was told to go to Dept. of Children and Families

**SuppDocuments** no comment

**Suggestions** no comment

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**Memorial Regional - Dept.of Behavioral Health**

(954) 265-5809

**Target:** Those with mental health/ substance abuse issues  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Placement **Clients Served:** 64 per week  
**ReasonUnmet:** Funding exhausted, too long wait list and minimal placement options.  
**SuppDocuments** yes  
**Suggestions** Other programs that are dual diagnosis and meet need for indigent population.

---

### Minority Development and Empowerment

(954) 315-4530

**Target:** Low income  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Housing assistance **Clients Served:** 15000 per year  
**ReasonUnmet:** Funding is limited for clients who may not possess documentation for permancy housing.  
**SuppDocuments** Minimal  
**Suggestions** Federal Assistance

---

### Rebel's Drop-In Center

(954) 965-6408

**Target:** adults with behavioral health issues  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Air conditioning was not fixed **Clients Served:** 2 per 10  
**ReasonUnmet:** One program did not qualify because it was in a condo.  
**SuppDocuments** Yes  
**Suggestions** Granst Available to low -income individuals to assure safe living conditions.

---

## Homeless Services

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### Covenant House

(954) 568-7939

**Target:** Homeless youth  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Emergency shelter for homeless families (typically a teen mom under age 21 with 1 or 2 infants/toddlers) **Clients Served:** 2465 yearly, 150 daily  
**ReasonUnmet:** Because of funding reductions (due to economy) CHF was forced to close 13 beds for homeless families.  
**SuppDocuments** yes (daily waiting list)  
**Suggestions** Funding for 5 additional family units (approximately 13 beds/cribs for homeless youth) each night at a cost of \$240 per day

---

**Unmet Need:** Emergency shelter for homeless individuals (males and females under age 21) **Clients Served:** 2465 yearly, 150 daily  
**ReasonUnmet:** Because of funding reductions caused by the economic downturn, CHF was forced to close 19 emergency shelter beds for homeless individuals  
**SuppDocuments** yes (daily wait list)  
**Suggestions** Funding for 19 additional emergency shelter beds for homeless youth each night (\$125 per night for full care)

---

### DCF- Adult Protective Services

(954) 267-2164

**Target:** Homeless adults with disability  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Homeless wheel chair person with no place to live. **Clients Served:** 4800 per year  
**ReasonUnmet:** Homeless shelters do not want them to take wheelchair people.  
**SuppDocuments** no  
**Suggestions** Section of large homeless shelters to be ADA accessible.

---

### Hospice Care of Southeast Florida, Inc.

(954) 467-7423

**Target:** hospice clients  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Reimbursement for end of life care for undocumented or indigent patients with no place to live and no one to care for them. **Clients Served:** 140 per day  
**ReasonUnmet:** No funds available or inadequate funding for the need.  
**SuppDocuments** yes - 24 patients in 2010 that lived in the Villa  
**Suggestions** Possible funding from the Homeless funds for those homeless who live at the Villa until they die

---

### Taskforce Fore Ending Homelessness, Inc.

(954) 525-3494

**Target:** homeless  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Additional shelter for two specific populations - domestic violence and mental health consumers **Clients Served:** 4226 PER YEAR

**ReasonUnmet:** Not enough beds available to be representative of the population that requires these specific beds.

**SuppDocuments** yes - Henderson keeps a waiting list. Unsure about WID.

**Suggestions** In terms of WID, maybe County funding could specify a certain number of beds for women on the street to be placed by the outreach team.  
MH beds - maybe the Coalition (HIP Board) could lobby/ advocate for new residential beds.

---

**Unmet Need:** Shelter **Clients Served:** 4226 PER YEAR

**ReasonUnmet:** Not enough shelter beds for individual adult homeless

**SuppDocuments** yes - Service Point database

**Suggestions** Funders need to respond to the current needs of the community- e.g. with the current economic crisis we cannot expect that the amount of shelter beds that were somewhat adequate in 2007 would be all adequate today.

---

**The Salvation Army** (954) 524-6991

**Target:** low-income and homeless  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Low demand shelter for homeless people. **Clients Served:** 2000+ per year

**ReasonUnmet:** no program exists

**SuppDocuments** no

**Suggestions** The community need to come together and find a solution.

---

**The shepherd's Way, Inc.** (954) 670-7363

**Target:** homeless individuals and families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Shelter for large families and those with teenage boys, grandparents, etc. **Clients Served:** 178 families or 4359 clients per year

**ReasonUnmet:** Typically teenage boys do not meet agency eligibility requirements. Large families due to space limitations, barriers to re-housing, etc.

**SuppDocuments** yes

**Suggestions** Create space opportunities e.g. larger duplexes for larger families; designate rooms/programs for karger and diverse families

---

**Women In Distress of Broward County** (954) 760-9800

**Target:** Domestic violence  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** not enough shelter beds **Clients Served:** 6000 per year

**ReasonUnmet:** Large community growth in the last 20 years. Agency has had the same number of beds for over 30 years.

**SuppDocuments** yes

**Suggestions** Agency is expanding to a bigger location with more shelter beds by next year. We need more funding to support expanded services and a larger amount of residents

---

## Homebased Services

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**Broward Children's Center** (954) 410-4410

**Target:** children with special needs  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Respite care for families with special needs **Clients Served:** 1200 annually

**ReasonUnmet:** The center is continually turning away families seeking respite services due to funding caps on eligible diagnosis (e.g. mental health special needs are not eligible) and due to lower family income restrictions.

**SuppDocuments** yes - turned away 25 families since July 2010

**Suggestions** Here seems to be a growing homogenization of the conditions considered to be special needs resulting in service overlap in some health and human service areas. Greater collaboration between funding and bodies to reduce these gaps and redundancies seems warranted.

---

**DCF- Adult Protective Services** (954) 467-4223

**Target:** adults with a disability  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** In-home services for adults, age 18-60

**Clients Served:** 4800 per year

**ReasonUnmet:** Wait period too long.

**SuppDocuments** yes

**Suggestions** more funding

---

### **The shepherd's Way, Inc.**

(954) 670-7363

**Target:** homeless individuals and families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Shelter for undocumented families

**Clients Served:** 178 families or 4359 clients per year

**ReasonUnmet:** Barriers to re-housing due to inability to work

**SuppDocuments** yes

**Suggestions** Long term - not known; short term - disperse families among existing shelters

---

## **Employment**

### **Boys Town**

(954) 590-2503

**Target:** children and adolescents  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Unemployment

**Clients Served:**

**ReasonUnmet:** unemployed

**SuppDocuments** Yes

**Suggestions** Not sure

---

### **City of Hallandale Beach**

(954) 457-1460

**Target:**  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Employment

**Clients Served:** 450 per month

**ReasonUnmet:** Lack of jobs available; cannot collect unemployment; and no marketable skills based on current demand

**SuppDocuments** Yes- for clients that are seen by a worker. Some individuals use stand alone web job search available

**Suggestions** Increase training specific jobs in demand and programs that work intensively with low skilled individuals

---

### **Family Central, Inc.**

(954) 724-3895

**Target:** low-income families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Employment and better employment (that provides a living wage)

**Clients Served:** 40000 per year

**ReasonUnmet:** Employment: FCI serves almost 20000 families annually in subsidized child care and has over 10,600 on a wait list. The current economy and job market has really hurt families attempting to transition from welfare to work, those trying to upgrade their job skills and secure new employment and those seeking to advance their careers to increase earnings and provide for their family. Families on a wait list or receiving care must be earning between 150% and 200% of FPG so income and employment is a major concern for all families served by FCI.

**SuppDocuments** Yes, FCI maintains wait lists, resource and referral needs assessments, ACCESS Florida family support and other emergency assistance request data.

**Suggestions** Improve job market, enhance partnership with WF1 to provide on-site employment services and increased number of job fairs and recruitments at WF1 and throughout the community.

---

### **Hispanic Unity**

(954) 964-8884

**Target:** Hispanic community  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Unemployment

**Clients Served:** 25000 per year

**ReasonUnmet:** Limited funding does not allow us to fully serve the increasing number of unemployed clients.

**SuppDocuments** yes - 800 year

**Suggestions** More government funding and private funding. Develop educational programs for clients who lack vocational skills; Community-based organizations and educational institutes should work closer.

---

### **Victory Living Programs**

(954) 616-1074

**Target:** developmental disabilities  Age0-5  Age6-17  Age18-60  Age60+  AgeOther age 13 and older

**Unmet Need:** Follow-along support for employment

**Clients Served:** 300 per year

**ReasonUnmet:** Individuals who have been assisted with job placement and training need additional support to maintain the job, however there is no funding for the follow-up support. As most individuals are on a wait list for the Medicaid waiver program (19,000 persons in the State)

**SuppDocuments** yes - 17 currently unfunded and 40 will need the service when placed

**Suggestions** Securing a grant/funds specifically for follow-along services

## Education

### 4 Children's SAKE

(954) 721-6206

**Target:** Foster children  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Computers for foster families

**Clients Served:** 120 monthly

**ReasonUnmet:** No donated computers come in to organization

**SuppDocuments** yes - 20

**Suggestions** Encourage people to donate computers

### ARC Broward

(954) 577-4109

**Target:** Children and adults with a developmental disability  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Early intervention services for children with developmental delays

**Clients Served:** 1200 per year

**ReasonUnmet:** Ineligible for services

**SuppDocuments** no

**Suggestions** no comment

### Big Brothers Big Sisters of Broward

(954) 584-9990

**Target:** children and adolescents  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Lack of male volunteers in order to adequately accommodate the male child waiting list for mentors. **Clients Served:** 1400 per year

**ReasonUnmet:** Lack of funding to properly conduct targeted recruitment for appropriate volunteers.

**SuppDocuments** yes

**Suggestions** provide grants and/or specific funding to enhance targeted volunteer recruitment

**Unmet Need:** Ability to expand our school based program to further include new schools that were deemed to have "at risk" students. **Clients Served:** 1400 per year

**ReasonUnmet:** Lack of funding to provide additional staff support and funding to have additional programs in these schools.

**SuppDocuments** yes

**Suggestions** provide additional grant/ funding opportunities that will allow our school program to expand.

### Broward Children's Center

(954) 410-4410

**Target:** children with special needs  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Preschool services for ages 0-2 with special needs

**Clients Served:** 1200 annually

**ReasonUnmet:** The Center has identified an unmet need for developmental preschool programming for infants and toddlers with special needs (birth-two) because no funding exists for services as the County has significantly reduced funding for this group by capping numbers.

**SuppDocuments** yes - now have a wait list of 30

**Suggestions** Children birth to 2 with special needs are within a small window in which developmental treatment interventions can ensure they catch up with their typical peers; do not require intensive and expensive treatment; and that families are educated in the best practices for growth and independence. The Center suggests that the huge savings and significant more focus should be placed on awareness of the huge economic and human impact on delays in developmental assistance to encourage public funding.

### Deaf Family Literacy Academy, A Volunteer USA Program

(954) 608-7309

**Target:** deaf and hard of hearing children  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Deaf and hard of hearing children under the age of three do not have an accessible preschool/ childcare center with teachers fluent in sign language who can communicate with them or staff knowledge about the needs of children who are deaf. (ie: hearing aids and cochlear implants) **Clients Served:** 700 per year

If children who are deaf or hard of hearing do not communicate or learn within the first three years of life they will be behind and will not be ready for Kindergarten.

**ReasonUnmet:** No program Exist.

The school board provides programs for deaf and hard of hearing children age 3 And up, however, there are no programs accessible for these children under the age of 3.  
If there was a program, there is no funding available for these children to attend these programs.

**SuppDocuments** yes

**Suggestions** Funding is needed for a sign language teacher to be placed in a classroom for 1 and 2 year olds and for the staff to be trained in the needs of deaf and hard of hearing children.

---

### **FLIPANY**

(954) 636-2388

**Target:** children and adolescents  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Children in public schools do not have access to daily physical education programs throughout the school year. **Clients Served:** 11000 per year

**ReasonUnmet:** Budget cuts that have taken PE out of the lower performing schools.  
Although research has shown physical education and academic performance are positively correlated.

**SuppDocuments** Yes

**Suggestions** Public schools partnering with non-profit, community based agencies to help serve the most needy students through physical fitness and nutrition programs.

---

### **Joe Dimaggio's Childrens Hospital**

(954) 265-8531

**Target:** children and adolescents  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Teenage prevention program for pregnancy **Clients Served:** 4 per month

**ReasonUnmet:** Several phone numbers were given but Program is no longer in service

**SuppDocuments** no comment

**Suggestions** Update your information

---

### **Northeast Focal Point**

(954) 480-4449

**Target:** seniors  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Computer lessons **Clients Served:** 800 per year

**ReasonUnmet:** wait list

**SuppDocuments** yes

**Suggestions** Find volunteers committed to teaching the class. Obtain funding like a grant to stipen position.

---

### **Parent to Parent of Broward**

(754) 321-1705

**Target:** students with special needs  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Parents of children with disabilities feel they need an advocate to attend school meetings in order to get appropriate services **Clients Served:** 800 per year

**ReasonUnmet:** Some are ineligible for services. Some require more assistance than the scope of services provided.

**SuppDocuments** no Comment

**Suggestions** Expand who is eligible for service and durationof services.

---

### **The Russell Life Skills and Reading Foundation**

(954) 921-3787

**Target:** adolescents  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** None **Clients Served:** 850 per year

**ReasonUnmet:** None

**SuppDocuments** yes

**Suggestions** This is a reading program and all needs have been met as scheduled.

Unmet Need: None

Clients Served: 850 per year

ReasonUnmet: None

SuppDocuments yes

Suggestions This is a reading program and all needs have been met as scheduled.

## Day Care (senior)

### Alzheimer's Association SEFC

(800) 861-7826

Target: Individuals with Alzheimer's disease and families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

Unmet Need: Adult day care financial support

Clients Served: unknown

ReasonUnmet: Medicaid no longer assists with day care funds and daycares have limited scholarship and grany funds/

SuppDocuments no

Suggestions Encourage grants and private funds to support scholarships and grants for daycare participants.

Unmet Need: Free or low cost respite care and emergency respite for caregivers.

Clients Served: unknown

ReasonUnmet: Only one low cost emergency respite program exists at North Broward Medical Center and it is very time limited. RELIEF is an excellent program but the time offered is limited, and caregivers could benefit from increased access to respite hours.

SuppDocuments no

Suggestions Encourage funding and development of respite and emergency respite programs

### Senior Companion Program/ Senior Volunteer Services

(954) 484-7117

Target: seniors and disabled adults  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

Unmet Need: Respite program - relief for caregivers

Clients Served: 473 per year

ReasonUnmet: Funding

SuppDocuments Yes

Suggestions More community awareness

## Day Care - aftercare

### Ymca of Broward County

(954) 623-5555

Target: students with special needs  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

Unmet Need: Lack of services for students with special needs who require a 1 to 1 staff ratio in before and after care

Clients Served: 3000 per day

ReasonUnmet: Funding limitations

SuppDocuments no

Suggestions Rersearch other funding sources and partnerships to met this need

## Day Care

### After School Programs, Inc.

(954) 596-9000

Target: school age children  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

Unmet Need: More funding needed for children in afterschool programs.

Clients Served: 6000 per school year

ReasonUnmet: funding exhausted

SuppDocuments Waiting list at programs in low-income areas.

Suggestions Increase funding for afterschool programs.

### ARC Broward

(954) 577-4109

Target: Children and adults with a developmental disability  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Out of school time care (aftercare, school closure days and summer camp) **Clients Served:** 1200 per year  
**ReasonUnmet:** Funding exhausted  
**SuppDocuments** no  
**Suggestions** no comment

---

**Broward Children Center**

(954) 448-9024

**Target:** children with special needs  Age0-5  Age6-17  Age18-60  Age60+  AgeOther ages 0-12

**Unmet Need:** Preschool services for children under the age of three. **Clients Served:** 180 per year

**ReasonUnmet:** Ineligible - Children under the age of three are funded for in-home services.

**SuppDocuments** yes

**Suggestions** To provide more families access to developmental preschool as an alternative from in-home services

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**Unmet Need:** No comment **Clients Served:** 180 per year

**ReasonUnmet:** No comment

**SuppDocuments** No comment

**Suggestions** No comment

---

**Center for Hearing and Communication**

(954) 601-1930

**Target:** deaf/ hard of hearing clients  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Students who are in middle school only have a part-time program available **Clients Served:** 110 per year  
**afterschool**

**ReasonUnmet:** Funding exhausted to develop a full-time afterschool program.

**SuppDocuments** No comment

**Suggestions** Additional funding for full-time programming. Middle school students are among the most vulnerable.

---

**Unmet Need:** Clients who are entering high school (freshman) with a hearing loss have no **Clients Served:** 110 per year  
**aftercare programming available.**

**ReasonUnmet:** Ineligible for existing funding services

**SuppDocuments** No comment

**Suggestions** Extend age restrictions

---

**Children's Housing - Family Strengthening Program**

(954) 252-3072

**Target:** Children and families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther ages 0-18

**Unmet Need:** Day care for children **Clients Served:** 212 per year

**ReasonUnmet:** Wait period too long; Family cannot afford to pay

**SuppDocuments** yes

**Suggestions** more funding

---

**Early Learning Coalition of Broward County**

(954) 377-2188

**Target:** low-income children and families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Business training for childcare providers to help them become more efficient **Clients Served:** 10000 per year  
**at running their business.**

**ReasonUnmet:** No program exists

**SuppDocuments** yes

**Suggestions** Obtain funding to implement a program to provide business skills to childcare providers.

---

**Family Central, Inc.**

(954) 724-3895

**Target:** low-income families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Emergency flexible short-term child care for families in dire need **Clients Served:** 40000 per year  
**ReasonUnmet:** Subsidized child care funds have a very strict and prescriptive eligibility requirements and do not allow for families with young children with emergency needs (i.e. death of a parent or sudden and debilitating illness) to access short-term emergency child care. In addition, the wait list for subsidized child care is now over 10,600 and the average wait is 2 years.  
**SuppDocuments** Yes, FCI has extensive wait list and client data that substantiates this information.  
**Suggestions** Flexible, community child care funds that are not tied to prescriptive federal, state or local child care eligibility requirements that allow FCI to meet families with emergency short-term child care needs.

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**Gulf Coast Community** (954) 703-3581  
**Target:** children and families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther ages 0-18  
**Unmet Need:** Daycare **Clients Served:** 116 per year  
**ReasonUnmet:** Service through BSO too short  
**SuppDocuments** CPIS referrals to Family Central  
**Suggestions** Extend eligibilityperiod for daycare

---

**Gunzburger Washington Park Child Care Center** (954) 987-8747  
**Target:** children 5 and under  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Scholarships for subsidized child care **Clients Served:** 140 per year  
**ReasonUnmet:** Funding exhausted  
**SuppDocuments** yes  
**Suggestions** Increased outreach and fund-raising activity

---

**Susan B. Anthony Recovery Center** (954) 733-6068  
**Target:** women and children in recovery  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Subsidized child care **Clients Served:** 300 per year  
**ReasonUnmet:** Once a family completes our residential program or the families we work with in the community - lack of affordable child care is a major problem  
**SuppDocuments** Family Central -  
**Suggestions** no comment

---

**The FLITE Center** (954) 530-4686  
**Target:**  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Subsidized day care **Clients Served:** 1000 per year  
**ReasonUnmet:** Family Central waiting list is immense. TIL youth with children are not a priority.  
**SuppDocuments** yes - 30%  
**Suggestions** Add TIL youth's children as a priority based on the documented cycle of abuse, poverty, and homelessness of this population.

---

**United Cerebral Palsy of Broward County - Afterschool programs** (954) 584-7178  
**Target:** Youth with Cerebral Palsy  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Summer camp spaces **Clients Served:** 100 per day  
**ReasonUnmet:** Waiting lists exists despite high level of over enrollment  
**SuppDocuments** I have names and numbers of 20 people who were officially on a waiting list. This past summer we stopped counting at 20 because we knew there was no chance of enrollment.  
**Suggestions** no comment

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## Basic Assistance

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**4 Children's SAKE** Barbara Haley (954) 721-6206  
**Target:** Foster children  Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** Socks, underwear and shoes **Clients Served:** 120 monthly  
**ReasonUnmet:** These items are needed "new" but are not donated too often  
**SuppDocuments** yes - 80  
**Suggestions** Encourage people to donate "new" socks, underwear and shoes. OR gift cards/ monetary donations and we will buy the items.

---

**CareSource, Inc. - Dare to Care Program** (954) 720-2485

**Target:**  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Reny assistance or assistance with placement into a facility. **Clients Served:** 85 per fiscal year  
**ReasonUnmet:** Ineligible for assistance  
**SuppDocuments** yes - 7  
**Suggestions** no comment

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**CareSource, Inc.- Fiscal Literacy and Independence Project** (954) 720-2485

**Target:**  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Financial assistance for unpaid bills **Clients Served:** 22 per last fiscal year  
**ReasonUnmet:** options exhausted  
**SuppDocuments** yes  
**Suggestions** no comment

---

**City of Coral Springs** (954) 265-8531

**Target:** residents of Coral Springs  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** We have not done any programs with 2-1-1 Broward, so I cannot answer this survey with any specific programs. We do provide our customers with information about your services, which have been helpful. **Clients Served:**  
**ReasonUnmet:** no comment  
**SuppDocuments** no comment  
**Suggestions** no comment

---

**City of Hallandale Beach** (954) 457-1460

**Target:**  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Mortgage, rental and utility assistance **Clients Served:** 450 per month  
**ReasonUnmet:** (1) Ineligible for services based on a variety of issues. (2) Waiting period too long  
(3) Funding exhausted  
**SuppDocuments** If seen by a worker. In many cases individuals will call and are screened on the phone.  
**Suggestions** More rapid response is desperately needed. Work closely with community partners who are trying to assist funders in this process.

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**City of Lauderhill** (954) 746-9050

**Target:** low income adults and families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Financial assistance for FPL, rent and mortgage **Clients Served:** 10 per month  
**ReasonUnmet:** No funds available in County and no longer a funded City program.  
**SuppDocuments** no  
**Suggestions** seek increased funding (Federal)

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**Early Learning Coalition of Broward County** (954) 377-2188

**Target:** low-income families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther  
**Unmet Need:** Financial assistance for low-income families **Clients Served:** 10000 per year  
**ReasonUnmet:** Funding exhausted  
**SuppDocuments** yes  
**Suggestions** Collaboration of Funders in Broward tackle this problem

---

**Epilepsy Foundation of Florida**

(954) 779-1509

**Target:** Individuals with epliepsy  Age0-5  Age6-17  Age18-60  Age60+  AgeOther**Unmet Need:** Emergency needs**Clients Served:** 400 per year**ReasonUnmet:** Funding exhausted**SuppDocuments** yes - case managers have a plan of care for each client.**Suggestions** Funding for emergency meds, living expenses, etc.**Family Central, Inc.**

(954) 724-3895

**Target:** low-income families  Age0-5  Age6-17  Age18-60  Age60+  AgeOther**Unmet Need:** Emergency assistance; food, utilities, rent and mortgage**Clients Served:** 40000 per year**ReasonUnmet:** In addition to subsidized child care, case management, parenting, home visitation anmd other social services provided to families, FCI provides ACCESS Florida assistance to over 1,000 families and social service needs assessments to thousands of poor families annually. Many families have immediate, emergency food or shelter needs that cannot be met with resources FCI. Oftentimes, families have to be referred elsewhere and learn that funds were exhausted or get on wait lists. FCI has reached out to cities, the faith-based community and foundations and has been able to provide limited emergency support but cannot meet all the needs of the families in crisis who request emergency support.**SuppDocuments** Yes, FCI maintains wait lists, resource and referral needs assessments, ACCESS Florida family support and other emergency assistance request data.**Suggestions** Increased and more accessible emergency assistance resources available through out the community and at FCI to serve the thousands of families in crisis that visit FCI annually.**Greater Broward National Federation of the Blind**

(954) 442-1855

**Target:** Visually impaired  Age0-5  Age6-17  Age18-60  Age60+  AgeOther**Unmet Need:** No funding to offer additional services**Clients Served:****ReasonUnmet:** Services strictly run by and for people with visual impairments, No paid salary positions. All volunteers.**SuppDocuments** no comment**Suggestions** no comment**Hispanic Unity**

(954) 964-8884

**Target:** Hispanic community  Age0-5  Age6-17  Age18-60  Age60+  AgeOther**Unmet Need:** Housing, utilities, nutrition, health and other basic public benefits**Clients Served:** 25000 per year**ReasonUnmet:** Lack of funding and staffing in some programs. Exhausted funding in others. Clients not always meeting program eligibilty criteria.**SuppDocuments** Yes - 800 year**Suggestions** More government and private funding. Funds to be made available to a wider set of the community. Less restrictive eligibility criteria.**Senior Companion Program/ Senior Volunteer Services**

(954) 484-7117

**Target:** seniors and disabled adults  Age0-5  Age6-17  Age18-60  Age60+  AgeOther**Unmet Need:** Frail elderly and adults with disabilities living in Broward**Clients Served:** 473 per year**ReasonUnmet:** Funding**SuppDocuments** Yes**Suggestions** More community awareness**The Salvation Army**

(954) 524-6991

**Target:** low-income and homeless  Age0-5  Age6-17  Age18-60  Age60+  AgeOther**Unmet Need:** Financial assistance for rent, mortgage and utilities**Clients Served:** 2000+ per year**ReasonUnmet:** No enough funding for the volume of need.**SuppDocuments** No**Suggestions** Identify additional funding from private organizations.**Misc and Not Specified****Adoption by Shepherd Care**

(954) 981-2060

**Target:**  Age0-5  Age6-17  Age18-60  Age60+  AgeOther age 13 and older

**Unmet Need:** no comment

**Clients Served:** 45 per year

**ReasonUnmet:** Contract was suspended during contract period

**SuppDocuments** yes

**Suggestions** Don't change contract requirements during the contract period.

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**Harmony Development Center**

(954) 367-5510

**Target:** youth

Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** None

**Clients Served:** 1500 per year

**ReasonUnmet:** None

**SuppDocuments** None

**Suggestions** None

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**Healthy Mothers/ Health Babies**

(954) 765-0550

**Target:** children and families

Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** N/A

**Clients Served:** 3800 per year

**ReasonUnmet:** N/A

**SuppDocuments** N/A

**Suggestions** N/A

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**PACE Center for Girls**

Lara Baraoidan

(954) 561-6939

**Target:** adolescent girls

Age0-5  Age6-17  Age18-60  Age60+  AgeOther

**Unmet Need:** There have been no unmet needs based on the referrals that have been given

**Clients Served:** 74 per day

**ReasonUnmet:** no comment

**SuppDocuments** no comment

**Suggestions** no comment

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