

2-1-1 Broward Ten Year Statistical Study Chart Data for 2000-2009

Line Charts

Year	SN Total	Year	BH Total	Year	GP Total
Y2000	310	Y2000	16578	Y2000	49100
Y2001	368	Y2001	18171	Y2001	61718
Y2002	371	Y2002	16042	Y2002	71171
Y2003	345	Y2003	13152	Y2003	67531
Y2004	406	Y2004	11144	Y2004	63083
Y2005	300	Y2005	10718	Y2005	52193
Y2006*	523	Y2006	10472	Y2006	59330
Y2007	1556	Y2007	11499	Y2007	70884
Y2008	1788	Y2008	16038	Y2008	102192
Y2009	2193	Y2009	14418	Y2009	111437

* Special Needs Helpline went operational at 2-1-1 on Oct 1, 2006

Bar Graph

Year	SN Total	BH Total	GP Total
Y2000	310	16578	49100
Y2001	368	18171	61718
Y2002	371	16042	71171
Y2003	345	13152	67531
Y2004	406	11144	63083
Y2005	300	10718	52193
Y2006	523	10472	59330
Y2007	1556	11499	70884
Y2008	1788	16038	102192
Y2009	2193	14418	111437

Bar Graph

Year	Food	Shelter	R/M	Utilities	EITC
Y2000	6070	2958	5475	5051	94
Y2001	7740	3775	7052	13910	84
Y2002	9237	4257	10123	17924	76
Y2003	9397	4130	10907	12849	990
Y2004	8737	4066	10194	10972	1193
Y2005	7199	4107	8749	8963	718
Y2006	5718	5362	7991	12536	635
Y2007	6806	5576	10038	13852	910
Y2008**	9450	19938	16060	18927	1638
Y2009	10299	25447	15529	10448	3238

** Homeless Helpline went operational at 2-1-1 on Jan 1, 2008

*** CSC, Hispanic Unity and United Way began the first EITC Drive in January 2003

Line Chart

Year	Total Calls	Total Web Hits
Y2000	65988	0
Y2001	80257	0
Y2002	87584	66583
Y2003	81028	67904
Y2004	74633	82773
Y2005	63211	100300
Y2006	70325	89438
Y2007	83939	94130
Y2008	120018	101701
Y2009	128048	114301