

Annual Unmet Needs Report

July 1, 2009 - June 30, 2010

NEEDS - Rank Order	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	TOTALS	NEEDS - Alphabetical	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Shelter-Family	5	131	58	5	116	269			4		82	2650	5	3325	Adoption/Foster Care			2						3			1	6	
Housing	7	63	75	94	7	8	857		163		179	1587		3040	Adult/Voc Education		1							9				10	
Shelter-Men	4	112	55		276	524		1	13	9	122	73		1189	Advocacy											2	1	3	
Rent/Mortgage/Foreclosure	2	102	62	82			2		161	2	313	321		1047	Alcohol-self		1	1									1	3	
Holiday Gifts		13	6	321					104	2	21	500		967	Anger/Anxiety/Stress	2	2	27						1		1	1	34	
FPL/Utilities	1	73	21	9			1	1	199	2	472	134		913	Animal Services		2	2	1					21		2		28	
Shelter-Women	2	113	38		176	283			19	9	64	79		783	Assistive Technology			1								1		2	
Information - Govt/Public		29	122	2			1		167	1	5	12		339	Attention Deficit Disorder												1	1	
Holiday Food		18	2	5					203	1		12		241	Auxiliary Education Prog									23	3	1		31	
Transportation		19	7	2					152	5	14	12		211	Baker Act		1	2									1	4	
Day Care-Child		22	6	3			1		35	3	19	99		188	Bereavement									4				4	
Clothing/Furniture		22	11	10					99		16	3		161	Birth Control									2				2	
Food	1	26	32						31	7	4	13		114	Care Coordination		2	1										3	
Food Stamps		10	7				1		4		18	64		104	Caregiver Support / Respi		1									3	1	1	6
Money Management		12	6	3					49		19	10		99	Child Abuse/Neglect		1	1						2				1	4
Medicare/Medicaid		6	2						8		14	59		89	Child Support		1	4						2				7	
First Call for Help		7	8						8			58		81	Child-Ungovernable		1	1						2			1	5	
Employment Needs	1	24	6	1					23	1	1	7		64	Chronic Medical Condition									3			1	4	
Health Clinics		15	12						28		2	4		61	Clothing/Furniture		22	11	10					99		16	3	161	
Shelter-Teens		9	2		2	13			2		3	29		60	Consumer Complaints		8	7						7				22	
Counseling Needs		10	19						15		2	2		48	Counseling Needs		10	19						15		2	2	48	
Legal Aid/Attorney Referra		12	8						22		4	2		48	Crisis Stabilization		1											1	
Social/Recreational Infor		4	4						26		2	3		39	Day Care-Adult									2				2	
Financial Assist		1	6						25		3	3		38	Day Care-Child		22	6	3				1	35	3	19	99	188	
Uninsured		3	1						12		5	16		37	DD - Asperger's Syndrome			1										1	

NEEDS - Rank Order	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCH/Florida System Down	TOTALS
Anger/Anxiety/Stress	2	2	27						1		1	1		34
Home Repairs		1							17		5	11		34
Medications		3	3	1					18		4	4		33
Auxilliary Education Prog		4							23	3	1			31
Psychiatric Treatment		9	6						14			1		30
Home Health Care		4	1				1		8		3	12		29
Animal Services		2	2	1					21		2			28
Dental Care		5	1						15		2	3		26
SSI/Social Security		4	2						3		4	13		26
WAGES/TANF (formerly AFDC)		4	2						1		16	1		24
Consumer Complaints		8	7						7					22
Donations			2						18					20
Tx-Residential		8	4						5			1		18
Medical Equipment	1		2	1					9		3	1		17
General Support		1	15											16
TOUCHLINE		8	4						1		1	1		15
Domestic Violence		5	5						3			1		14
Hospital/Physician Referr		1							10		1	2		14
Rehabilitative Therapies		2							1		4	7		14
Transportation-Meds		4	1						5		2	1		13
Early Intervention			1						1	1	1	8		12
Parent Education / Suppor		1							10			1		12
Shelter-Disaster		1	1						8		1	1		12
Disaster Preparation/Reco		1						1	8			1		11
Drugs-self		6	3						2					11
Adult/Voc Education		1							9					10
Law Enforcement		3	1						5		1			10
Support Group		3	2						5					10
Drugs-other		1	3						4					8
Child Support		1	4						2					7
Eye Care		1	4						2					7
Fantasy/Sexual Calls			5						2					7
Landlord/Tenant		4	2									1		7
Outpatient treatment		5	1									1		7
Tx-Outpatient		3							3	1				7
Adoption/Foster Care			2						3			1		6
Caregiver Support / Respi		1							3		1	1		6
DD - Autism			6											6
Immigration/Citizenship			2						3			1		6

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DD - Autism			6											6
DD - Cerebral Palsy			1											1
DD - Cognitive Impairment			4											4
DD - Down Syndrome			2											2
Dental Care		5	1						15		2	3		26
Depression		1	1						3					5
Diabetes												1		1
Disabled Abuse/Neglect		1												1
Disaster Preparation/Reco		1						1	8			1		11
Divorce/Custody		1	2						1					4
Divorce/Separation		2	2						1					5
Domestic Violence		5	5						3			1		14
Donations			2						18					20
Drugs-other		1	3						4					8
Drugs-self		6	3						2					11
Dual Diagnosis MH/SA									2		1			3
Early Intervention			1						1	1	1	8		12
Eating Disorders		1							1					2
Education/Prevention											1			1
Elderly Abuse/Neglect		1	1						1					3
Employment Needs	1	24	6	1					23	1	1	7		64
Eye Care		1	4						2					7
Family Therapy		2	1											3
Fantasy/Sexual Calls			5						2					7
Financial Assist		1	6						25		3	3		38
First Call for Help		7	8						8			58		81
Food	1	26	32						31	7	4	13		114
Food Stamps		10	7					1	4		18	64		104
FPL/Utilities	1	73	21	9			1	1	199	2	472	134		913
GED		1							1					2
General Support		1	15											16
Group Home		1	1						3					5
Guardianship									2					2
Health Clinics		15	12						28		2	4		61
HIV/AIDS			3											3
Holiday Food		18	2	5					203	1		12		241
Holiday Gifts		13	6	321					104	2	21	500		967
Home Health Care		4	1					1	8		3	12		29
Home Repairs		1							17		5	11		34

NEEDS - Rank Order	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	TOTALS
Job Training				1				1	4					6
Volunteering		1	1						4					6
Child-Ungovernable		1	1						2			1		5
Depression		1	1						3					5
Divorce/Separation		2	2						1					5
Group Home		1	1						3					5
Relationship Problems			4						1					5
School- based Services		1	1									3		5
Supported Employment				3					2					5
Testing/Evaluation		1	3						1					5
Baker Act		1	2								1			4
Bereavement									4					4
Child Abuse/Neglect		1	1						2					4
Chronic Medical Condition									3			1		4
DD - Cognitive Impairment			4											4
Divorce/Custody		1	2						1					4
Pre-natal			2								1	1		4
Residential treatment			1								3			4
Social/Recreational Activ									2			2		4
Special Education									3		1			4
Advocacy											2	1		3
Alcohol-self		1	1									1		3
Care Coordination		2	1											3
Dual Diagnosis MH/SA									2		1			3
Elderly Abuse/Neglect		1	1						1					3
Family Therapy		2	1											3
HIV/AIDS			3											3
Psychiatric Hospitalizati		1						1				1		3
Rape			1						2					3
School-based services			2						1					3
STD (Sexually Transmitted		1							2					3
Suicide 2nd Party		1	1									1		3
Suicide Thoughts/Threats			3											3
Support Group-Addictions		2							1					3
Assistive Technology			1								1			2
Birth Control									2					2
Day Care-Adult									2					2
DD - Down Syndrome			2											2
Eating Disorders		1							1			1		2
GED		1							1					2

NEEDS - Alphabetical	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Home-based services			1											1
Hospital/Physician Referr		1							10		1	2		14
Housing	7	63	75	94	7	8	857		163		179	1587		3040
Immigration/Citizenship			2						3			1		6
Information - Govt/Public		29	122	2				1	167	1	5	12		339
Inpatient hospitalization												1		1
Job Registration			1						1					2
Job Training				1				1	4					6
Landlord/Tenant		4	2									1		7
Law Enforcement		3	1						5		1			10
Legal Aid/Attorney Referra		12	8						22		4	2		48
Life Skills Training		1												1
Literacy									1					1
Lost Benefits-ck type			1											1
Medical Equipment	1		2	1					9		3	1		17
Medicare/Medicaid		6	2						8		14	59		89
Medications		3	3	1					18		4	4		33
Money Management		12	6	3					49		19	10		99
Nursing Home			1											1
Other mental health svc		1												1
Outpatient treatment		5	1									1		7
Parent Education / Suppor		1							10			1		12
Parental Stress									1					1
Pre-natal			2								1	1		4
Prevention Services			1						1					2
Psychiatric Hospitalizati		1						1				1		3
Psychiatric Treatment		9	6						14			1		30
Public Library		1												1
Rape			1						2					3
Rehabilitative Therapies		2							1		4	7		14
Relationship Problems			4						1					5
Rent/Mortgage/Foreclosure	2	102	62	82			2		161	2	313	321		1047
Residential treatment			1								3			4
Respite Services		1												1
School- based Services		1	1									3		5
School Problems			1											1
School-based services			2						1					3
Sexual Obsession/Compulsi			1											1
Shelter-Disaster		1	1						8		1	1		12
Shelter-Family	5	131	58	5	116	269			4		82	2650	5	3325

NEEDS - Rank Order	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	HH - After Hours	HH - Line Busy	HPRP Ineligible	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	TOTALS
Guardianship									2					2
Job Registration			1						1					2
Prevention Services			1						1					2
Support Group-Health		1							1					2
Attention Deficit Disorder												1		1
Crisis Stabilization		1												1
DD - Asperger's Syndrome			1											1
DD - Cerebral Palsy			1											1
Diabetes												1		1
Disabled Abuse/Neglect		1												1
Education/Prevention											1			1
Home-based services			1											1
Inpatient hospitalization												1		1
Life Skills Training		1												1
Literacy									1					1
Lost Benefits-ck type			1											1
Nursing Home			1											1
Other mental health svc		1												1
Parental Stress									1					1
Public Library		1												1
Respite Services		1												1
School Problems			1											1
Sexual Obsession/Compulsi			1											1
Social Life/Recreation									1					1
TOTALS	26	994	749	544	577	1097	860	9	1881	47	1448	5843	5	14080

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Shelter-Men	4	112	55		276	524		1	13	9	122	73		1189
Shelter-Teens		9	2		2	13			2		3	29		60
Shelter-Women	2	113	38		176	283			19	9	64	79		783
Social Life/Recreation									1					1
Social/Recreational Activ									2			2		4
Social/Recreational Infor		4	4						26		2	3		39
Special Education									3		1			4
SSI/Social Security		4	2						3		4	13		26
STD (Sexually Transmitted		1							2					3
Suicide 2nd Party		1	1									1		3
Suicide Thoughts/Threats			3											3
Support Group		3	2						5					10
Support Group-Addictions		2							1					3
Support Group-Health		1							1					2
Supported Employment				3					2					5
Testing/Evaluation		1	3						1					5
TOUCHLINE		8	4						1		1	1		15
Transportation		19	7	2					152	5	14	12		211
Transportation-Meds		4	1						5		2	1		13
Tx-Outpatient		3							3	1				7
Tx-Residential		8	4						5			1		18
Uninsured		3	1						12		5	16		37
Volunteering		1	1						4					6
WAGES/TANF (formerly AFDC		4	2						1		16	1		24
Totals	26	994	749	544	577	1097	860	9	1881	47	1448	5843	5	14080