

Unmet Needs Report for Calendar 2008

January 1, 2008 - December 31, 2008

Alphabetical by Need

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
Adoption/Foster Care		1	1			1					3
Adult/Voc Education						6					6
Advocacy			1						1		2
Alcohol-other			1								1
Alcohol-self			3								3
Anger/Anxiety/Stress	1	4	59	1		1					66
Animal Services		6	4			8	1				19
Assistive Technology								1			1
Attention Deficit Disorder			1								1
Auxiliary Education Prog		5	4			27	2	9	4		51
Bereavement		7	2			5	1				15
Bi-Polar		1	1		1						3
Birth Control			1			1					2
Caregiver Support / Respi						3			2		5
Child Abuse/Neglect		2	1								3
Child Support		1	2	1		6		2	2		14
Child-Ungovernable		1	1			1					3
Chronic Medical Condition		1				13			1		15
Clothing/Furniture	1	26	18			97	1	8	6		157
Consumer Complaints	1	11	7			6	1				26
Counseling Needs		14	20			18		4	2		58
Crime Victim						1					1
Crisis Stabilization			2								2
D - Vision Impairment			1								1
Day Care-Adult			2			1			1		4
Day Care-Child	1	17	6			43	7	17	64		155
DD - Autism			2	1		1					4
Dental Care		5	2			13		3	1		24
Depression		5	8			1					14
Diabetes		2	1			2		1			6
Disabled Abuse/Neglect			1								1
Disaster Preparation/Reco			2	1		11			1		15
Divorce/Custody		1	1			1					3
Divorce/Separation						2					2
Domestic Violence		3	4			2			1		10
Donations		4	2			16	2				24
Drugs-other		2	2			1		1			6
Drugs-self		2	3			3					8
Eating Disorders						2					2
Elderly Abuse/Neglect			1								1
Employment Needs	1	35	4			31	2	1	3		77
Eye Care		3				5		1	2		11
Family Mediation		1									1
Family Support		1									1
Fantasy/Sexual Calls			9			1					10
Financial Assist		8	3			18		11	8		48
First Call for Help		18	16			20		24	871		949
Food		55	36	2		49	13	6	11		172
Food Stamps		14	13	1		17	1	5	15		66
FPL/Utilities	4	135	59	2028		414	2	889	159	4	3694
GED			1	1		3	1				6
General Support	2		47						1		50

Rank Order by Need Count

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzFCFH/Florida System Down	Totals
FPL/Utilities	4	135	59	2028		414	2	889	159	4	3694
Shelter-Family	2	211	54	2		11	1	93	1740		2114
Holiday Gifts		12	7	649		204	1	98	243	2	1216
Rent/Mortgage/Foreclosure	1	92	46	161	1	159	1	414	116		991
First Call for Help		18	16			20		24	871		949
Shelter-Men	4	204	46			26	15	146	268		709
Shelter-Women	4	203	65			31	7	106	236		652
Information - Govt/Public	1	42	85	3	4	333		4	15		487
Housing	3	32	25	34		140		24	214		472
Transportation	1	11	12	7	1	200	2	16	6		256
Holiday Food		45	2	19		178	1		8		253
Money Management		20	18	5		73	3	35	41		195
Food		55	36	2		49	13	6	11		172
Clothing/Furniture	1	26	18			97	1	8	6		157
Day Care-Child	1	17	6			43	7	17	64		155
Shelter-Teens	3	38	11			2	2	26	32		114
Employment Needs	1	35	4			31	2	1	3		77
Social/Recreational Infor		8	9	1		42		5	8		73
Legal Aid/Attorney Referra	1	26	9			22		6	4		68
Health Clinics		16	13			32		6			67
Anger/Anxiety/Stress	1	4	59	1		1					66
Food Stamps		14	13	1		17	1	5	15		66
Medicare/Medicaid		3	9			11		13	25		61
Counseling Needs		14	20			18		4	2		58
Auxiliary Education Prog		5	4			27	2	9	4		51
General Support	2		47					1			50
Financial Assist		8	3			18		11	8		48
X - Call Back Needed		23	13								36
Tx-Residential		6	6			21			1		34
Uninsured		3	3			6		11	11		34
Psychiatric Treatment		6	8			15		2	2		33
Medications		7	4			18			2		31
Medical Equipment		3	2			16		5	4		30
Support Group		8	2			14	3	2	1		30
Consumer Complaints	1	11	7			6	1				26
Rehabilitative Therapies		2	2			3		3	16		26
Dental Care		5	2			13		3	1		24
Donations		4	2			16	2				24
Hospital/Physician Referr		4	4			13			1		22
Law Enforcement		4	4			13			1		22
Home Repairs		1				10		7	2		20
Animal Services		6	4			8	1				19
Home Health Care		5	3			6		4	1		19
SSI/Social Security		7				5		2	3		17
Bereavement		7	2			5	1				15
Chronic Medical Condition		1				13			1		15
Disaster Preparation/Reco			2	1		11			1		15
Transportation-Meds		2	1			7		3	2		15
Child Support		1	2	1		6		2	2		14
Depression		5	8			1					14
WAGES/TANF (formerly AFDC)		4	1			5		3			13
Tx-Outpatient		3	4			5					12

Alphabetical by Need

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzCFH/Florida System Down	Totals
Group Home			1			1		1	1		4
Guardianship		2				1		1			4
Health Clinics		16	13			32		6			67
HIV/AIDS		5	2								7
Holiday Food		45	2	19		178	1		8		253
Holiday Gifts		12	7	649		204	1	98	243	2	1216
Home Health Care		5	3			6		4	1		19
Home Repairs		1				10		7	2		20
Hospital/Physician Referr		4	4			13			1		22
Housing	3	32	25	34		140		24	214		472
Immigration/Citizenship						3					3
In Crisis			1								1
Information - Govt/Public	1	42	85	3	4	333		4	15		487
Job Training		2	1			3			1		7
Landlord/Tenant			2								2
Law Enforcement		4	4			13			1		22
Legal Aid/Attorney Referra	1	26	9			22		6	4		68
Literacy						2			1		3
Lost Benefits-ck type									1		1
Marchman Act		1	2								3
Medical Equipment		3	2			16		5	4		30
Medicare/Medicaid		3	9			11		13	25		61
Medications		7	4			18			2		31
Money Management		20	18	5		73	3	35	41		195
Nursing Home						1					1
Other mental health svc			2			2					4
Outpatient treatment		4	2			2		1			9
Parent Education / Suppor			2			6			2		10
Parent/Child Conflict		2	4			3					9
Parental Stress		2	2								4
Pre-natal		3	3			4					10
Psychiatric Hospitalizati			1			2					3
Psychiatric Treatment		6	8			15		2	2		33
Public Library		1	1			2					4
Rehabilitative Therapies		2	2			3		3	16		26
Relationship Problems		1	9								10
Rent/Mortgage/Foreclosure	1	92	46	161	1	159	1	414	116		991
Residential treatment		2				1		1	2		6
Respite Services							1				1
School Problems			2			1					3
School-based services								2			2
Sex Questions			1								1
Sexual Identity		1	5								6
Sexual Obsession/Compulsi						1					1
Shelter-Disaster	1	1				4			4		10
Shelter-Family	2	211	54	2		11	1	93	1740		2114
Shelter-Men	4	204	46			26	15	146	268		709
Shelter-Teens	3	38	11			2	2	26	32		114
Shelter-Women	4	203	65			31	7	106	236		652
Social Life/Recreation						1					1
Social/Recreational Infor		8	9	1		42		5	8		73
Special Education						3			2		5
SSI/Social Security		7				5		2	3		17
STD (Sexually Transmitted		1	2								3
Suicide 2nd Party		1	2			1			1		5
Suicide Information/Educa						1					1
Suicide Thoughts/Threats		2	8								10
Suicide with Plan			3								3
Support Group		8	2			14	3	2	1		30
Support Group-Addictions			1			3					4
Support Group-Health						2					2
Supported Employment									2		2
Testing/Evaluation		1	2			1		1	1		6
TOUCHLINE		1						2			3
Transition Support Servic									1		1

Rank Order by Need Count

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzCFH/Florida System Down	Totals
Eye Care		3									11
X DO NOT USE			1							10	11
Domestic Violence		3	4							2	10
Fantasy/Sexual Calls			9							1	10
Parent Education / Suppor			2							6	10
Pre-natal		3	3							4	10
Relationship Problems		1	9								10
Shelter-Disaster	1	1								4	10
Suicide Thoughts/Threats		2	8								10
Outpatient treatment		4	2						1		9
Parent/Child Conflict		2	4							3	9
Volunteering		1	1						6	1	9
Drugs-self		2	3							3	8
HIV/AIDS		5	2								7
Job Training		2	1								7
Adult/Voc Education										6	6
Diabetes		2	1						2	1	6
Drugs-other		2	2						1	1	6
GED		1	1						3	1	6
Residential treatment		2							1	1	6
Sexual Identity		1	5								6
Testing/Evaluation		1	2						1	1	6
Caregiver Support / Respi									3		5
Special Education										2	5
Suicide 2nd Party		1	2								5
Day Care-Adult		2							1		4
DD - Autism		2	1						1		4
Group Home			1						1	1	4
Guardianship		2							1		4
Other mental health svc			2						2		4
Parental Stress		2	2								4
Public Library		1	1							2	4
Support Group-Addictions			1							3	4
Adoption/Foster Care		1	1							1	3
Alcohol-self			3								3
Bi-Polar		1	1						1		3
Child Abuse/Neglect		2	1								3
Child-Ungovernable		1	1							1	3
Divorce/Custody		1	1							1	3
Immigration/Citizenship										3	3
Literacy										2	3
Marchman Act		1	2								3
Psychiatric Hospitalizati			1							2	3
School Problems			2							1	3
STD (Sexually Transmitted		1	2								3
Suicide with Plan			3								3
TOUCHLINE		1								2	3
Advocacy			1								2
Birth Control			1							1	2
Crisis Stabilization			2								2
Divorce/Separation										2	2
Eating Disorders										2	2
Landlord/Tenant			2								2
School-based services										2	2
Support Group-Health										2	2
Supported Employment										2	2
Alcohol-other			1								1
Assistive Technology									1		1
Attention Deficit Disorde			1								1
Crime Victim										1	1
D - Vision Impairment			1								1
Disabled Abuse/Neglect			1								1
Elderly Abuse/Neglect			1								1
Family Mediation		1									1
Family Support		1									1

Alphabetical by Need

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzCFH/Florida System Down	Totals
Transportation	1	11	12	7	1	200	2	16	6		256
Transportation-Meds		2	1			7		3	2		15
Tx-Outpatient		3	4			5					12
Tx-Residential		6	6			21			1		34
Uninsured		3	3			6		11	11		34
Volunteering		1	1			6		1			9
WAGES/TANF (formerly AFDC		4	1			5		3			13
X - Call Back Needed		23	13								36
X DO NOT USE			1			10					11
Totals	32	1481	883	2915	7	2539	71	2028	4177	6	14139

Rank Order by Need Count

NEED	Not Specified	Client declined referral	Client terminated call	Community funds exhausted	Language barrier	No such service found	No transportation	Not eligible	Waiting list/Pending	zzCFH/Florida System Down	Totals
In Crisis			1								1
Lost Benefits-ck type										1	1
Nursing Home							1				1
Respite Services								1			1
Sex Questions			1								1
Sexual Obsession/Compulsi							1				1
Social Life/Recreation							1				1
Suicide Information/Educa							1				1
Transition Support Servic										1	1
Totals	32	1481	883	2915	7	2539	71	2028	4177	6	14139