



Special Needs Quick Guide to Resources for:



Case Management

Advocacy Center for Persons with Disabilities

ACPD - Client Assistance Program

4411 Sheridan Street

Hollywood FL 33021

Description of Services:

Assists persons with a disability in applying for and receiving services from rehabilitative programs under the Rehabilitation Act.

- Eligibility:** Persons with disabilities
- Fees::** No fee
- Intake:** Must call 1-800 intake number for new clients to complete an intake
- Area Served:** State of Florida

Hours of Operation:

Monday-Friday 8am-5pm

- Spanish Spoken Haitian Creole Spoken
- American Sign Language

Phone: (954) 967-1493
FAX: (954) 967-1496

ACPD - Technology Assistance Program

4411 Sheridan Street

Hollywood FL 33021

Description of Services:

Promotes awareness of assistive technology devices or systems used to improve or maintain the capabilities of persons with disabilities and assists individuals who are having difficulty obtaining assistive technology.

- Eligibility:** Persons with disabilities who require assistive technology
- Fees::** No fee
- Intake:** Must call to schedule an intake
- Area Served:** Broward County

Hours of Operation:

Monday-Friday 8am-5pm

- Spanish Spoken Haitian Creole Spoken
- American Sign Language

Phone: (800) 342-0823
FAX: (954) 967-1496

ACPD - Developmental Disabilities Protection & Advocacy

4411 Sheridan Street

Hollywood FL 33021

Description of Services:

Assists persons who have a severe and chronic mental or physical impairment that began before age 22 years old and the impairment substantially limits the person's ability in 3 or more life activities or major skill areas. PADD investigates institutional and community abuse, neglect, and rights violations; and those having problems accessing Medicaid and Medicaid Waiver services.

- Eligibility:** Must have severe and chronic mental or physical impairment that began before age 22 years old and be substantially limiting
- Fees::** No fee
- Intake:** Must call to schedule an intake
- Area Served:** State of Florida

Hours of Operation:

Monday-Friday 8am-5pm

- Spanish Spoken Haitian Creole Spoken
- American Sign Language

Phone: (954) 967-1493
FAX: (954) 967-1496



Special Needs Quick Guide to Resources for:



Case Management

Agency for Persons with Disabilities (APD)

APD Agency for Persons with Disabilities

201 West Broward Blvd
Suite #305
Fort Lauderdale FL 33301

- Spanish Spoken Haitian Creole Spoken
 American Sign Language
Phone: (954) 467-4218
FAX: (954) 467-5949

Description of Services:

Provides / monitors a variety of case management-related services for individuals with developmental disabilities through the Medicaid-Waiver service. Services include day training, supported employment, therapies, and residential services. Agency also assists in enrollment the Medicaid Waiver Program for Broward County residents through an intake procedure. (Callers for MW enrollment need to speak with the Intake Specialist and have their child's SSN available and will be sent a packet for enrollment. Parents should note MW process can take years be accepted depending on need and crisis).

- Eligibility:** Serves individuals with Spina Bifida, Autism, Cerebral Palsy, Prader-Willi Syndrome and Mental Retardation.
Fees: No fee
Intake: To apply for Med-Waiver online: <http://apd.myflorida.com/customers/application.htm> - Must complete documentation, interview.
Area Served: Broward County

Hours of Operation:

Monday-Friday 8am-5pm

APD Agency for Persons with Disabilities - Residential Rehab

201 West Broward Blvd
Suite #305
Fort Lauderdale FL 33301

- Spanish Spoken Haitian Creole Spoken
 American Sign Language
Phone: (954) 762-3930
FAX: (954) 468-2742

Description of Services:

Supervision and training activities to assist an individual with acquiring, maintaining and improving skills related to daily living. This service is provided in the individual's place of residence which could be his/her own home, family home, foster home or licensed residential facility. Serves individuals with Spina Bifida, Autism, Cerebral Palsy, Prader-Willi syndrome and Mental Retardation.

- Eligibility:** Individuals with Spina Bifida, Autism, Cerebral Palsy, Prader-Willi syndrome and Mental Retardation receiving Medicaid-Waiver.
Fees: No Fee
Intake: Must schedule an appointment
Area Served: Broward

Hours of Operation:

Monday-Friday 8am-5pm



Special Needs Quick Guide to Resources for:



Case Management

Website - Florida Developmental Disabilities Resources

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Fort Lauderdale FL 33301

Phone: () -
FAX: (954) 468-2742

Description of Services:

Provides relevant information of Florida service providers for developmentally disabled served through APD. Included in this list are support coordinators, residential providers, day programs, therapists and SE and direct care providers in order to assist in identifying the support services needed to live, work, play, and make choices.

Eligibility:

Fees::

Intake:

Area Served:

Hours of Operation:

www.flddresources.org

APD - Toll Free State-Wide Number

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

FL

Phone: (866) 273-2273
FAX:

Description of Services:

The agency's new phone number is 1-866-APD-CARES or 1-866-273-2273. It will be manned Monday through Friday from 8 a.m. until 5 p.m. (EDT). The phone operators will answer questions directly. For more complex questions, however, the caller will be transferred to the best person to respond in a timely manner. The goal is to answer a citizen's question related to APD and Medicaid Waiver quickly and accurately while not making the caller incur long distance phone charges.

Eligibility: Serves individuals diagnosed for Autism, DS, CP, MR, Prader Willie Syndrome, or Spina Bifida

Fees::

Intake:

Area Served:

Hours of Operation:

Monday - Friday 8am-5pm

Ann Storck Center, Inc

Ann Storck - Family Support Services

1790 SW 43rd Way

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Fort Lauderdale FL 33317

Phone: (954) 584-8000
FAX: (954) 321-8863

Description of Services:

Provides wrap around support for children, siblings and parents of preschool students according to assessed need.

Eligibility: Child must be developmentally delayed or at-risk for being developmentally delayed

Fees:: Medicaid, No Fee

Intake: Must bring diagnosis from referring agency and proof of residency

Area Served: Broward

Hours of Operation:

Monday-Friday 7am-6pm



Special Needs Quick Guide to Resources for:



Case Management

ARC Broward, Inc.

ARC - Developmental Preschool

10250 NW 53rd Street

Sunrise FL 33351

Description of Services:

Provides education, rehabilitation therapy, recreation, case management and transportation for children between one to five years old.

Eligibility: 1-5 years old, disabled or developmentally delayed, meet regulatory health requirements and referred by DOE or Part C

Fees:: Self-Pay/Full, Department of Education, Family Central, NBHB Part C

Intake: Completed application, proof of immunizations, current physical exam, Birth Certificate and Social Security card required

Area Served: Broward County (proof required)

Hours of Operation:

Monday-Friday 9am-3pm; 8am-9am and 3pm-6pm (extended care)

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 746-9400

FAX: (954) 746-2954

BC Clerk of the Courts

Guardianship

Office of the Public Guardian

201 SE Sixth Street #2807

Fort Lauderdale FL 33301

Description of Services:

Provides guardianship services to indigent and cognitively impaired and incapacitated persons. Services include determining and managing medical, social and financial affairs.

Eligibility: Indigent and in need of guardianship under Chapter 744

Fees:: No fee

Intake:

Area Served: Broward County

Hours of Operation:

Monday-Friday 8:30am-5:00pm; 24-hour answering service

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 831-6550

FAX: (954) 831-6912



Special Needs Quick Guide to Resources for:



Case Management

Broward Homebound Program Inc.

Broward Homebound - Community Care for Disabled Adults

3810 Inverrary Blvd

Lauderhill FL 33319

Description of Services:

Provides case management and arranges in-home services to permanently disabled adults throughout Broward County, along with home delivered meals, adult day health care, medical supplies, emergency response system and chore services.

Eligibility: Must be between 18-59 years old and have a disability/diagnosis that puts client at risk of nursing home placement

Fees:: No fee, income restriction of assets limited to \$2000 per an individual

Intake: Call intake worker at (954) 786-2484; provide information and case manager will set up a home visit

Area Served: Broward County

Hours of Operation:

Monday-Friday 8:30am-4:30pm

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 741-5373

FAX: (954) 741-6949

CareSource, Inc.

CareSource - Dare to Care

7071 West Commercial Boulevard

Suite 2-D

Fort Lauderdale FL 33319

Description of Services:

Provides highly individualized services for frail, elderly, disabled or at-risk individuals to maximize their independence while maintaining proper supports to ensure safety. Specially trained and supervised care managers make assessments and develop care plans, implement services, make home visits, assist with placements and provide crisis intervention.

Eligibility: For frail, elderly, disabled or at-risk individuals

Fees:: Self-pay/full; Sliding scale; \$30-\$100 per hour

Intake: Appointment required; Must complete financial affidavit

Area Served: Broward

Hours of Operation:

Monday-Friday 9am-5pm

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 720-2485

FAX: (954) 720-2486



Special Needs Quick Guide to Resources for:



Case Management

Children's Diagnostic & Treatment Center Inc.

Children's Diagnostic - Adolescent Medical Home Program

1401 South Federal Highway

Fort Lauderdale FL 33316

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 728-1052

FAX: (954) 779-1957

Description of Services:

An approach to health care for youth with special health care needs (YSHCN) whereby adolescents and young adults (ages 11-21) receive their medical and non-medical support services in a comprehensive, coordinated and compassionate fashion. Youth enrolled in the Adolescent Medical Home are assigned a primary care provider who understands their special health care condition and provides continuity of care. Each family is also assigned a medical social worker who helps the family identify, access and coordinate the myriad of services that special needs children need in order to grow and thrive appropriately. Other health services provided to youth in the Adolescent Medical Home include nutrition, health education, developmental assessment and special education assessment.

Eligibility: Must be age 11-21, enrolled in Primary Care at CDTC and chronically ill, disabled, and/or at-risk for developmental delay

Fees: Medicare, Medicaid, Medicaid HMO, Self Full, Self-Sliding and Insurance

Intake: Medical records, birth certificate, insurance information. Call for information/appointment.

Area Served: Broward

Hours of Operation:

Monday-Friday 8:30am-5pm

Children's Diagnostic - Early Intervention Program/Early Steps

1401 South Federal Highway

Fort Lauderdale FL 33316

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (754) 321-2204

FAX: (954) 779-1957

Description of Services:

Provides early intervention services to children between age birth to three years old who are premature/high risk and/or have a developmental delay or an established medical condition likely to result in a developmental delay. Child Find also provides free screenings for children ages 3-5 who may have special needs.

Eligibility: Must be age 0-3 years old, identified as disabled or developmentally delayed by physician or qualified specialist

Fees: Insurance, Medicaid, Medicaid HMO, No Fee

Intake: Must have a Neonatal referral in Broward County or from ChildFind and parent/pediatrician concern. Parent's consent required.

Area Served: Broward County

Hours of Operation:

Monday-Friday, 8am-5pm



Special Needs Quick Guide to Resources for:



Case Management

Devereux of Florida

Devereux of Florida - Family Care

6365 Taft Street
Suite 2002
Hollywood FL 33024

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 962-1225
FAX: (954) 962-1246

Description of Services:

Provides in-home treatment services to youth that have developmental disabilities . Medication management and case management offered on site.

Eligibility: Must be under 18 years old with a developmental disability
Fees:: No Fee
Intake: Must have parental/custodian consent
Area Served: Broward

Hours of Operation:

Monday - Friday, 9am-5pm; Saturday and evening hours (by appointment only)

DOE - Blind Services Division

DOE - Blind Services - Children and Family Program

2200 West Commercial Blvd
Suite #101
Fort Lauderdale FL 33311

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 497-3360
FAX: (954) 497-3363

Description of Services:

Program facilitates children who are blind or visually impaired to participate within their schools and society.

Eligibility: Must be Broward resident between age birth-16 years old, visually handicapped or have a disease that will lead to blindness
Fees:: No fee
Intake: Must provide proof of US citizenship
Area Served: Broward County

Hours of Operation:

Monday-Friday 8am-5pm



Special Needs Quick Guide to Resources for:



Case Management

Easter Seals South Florida

Easter Seal - Medical Rehabilitation

12701 West Sunrise Blvd

Sunrise FL 33323

Description of Services:

Medical Rehabilitation includes physical, occupational, and speech-language therapies; psychological evaluations and counseling; hearing testing and hearing aids; social and communication play groups; family support groups; specialized clinics; and early intervention services.

- Eligibility:** Must be under 21 and in need of described services
- Fees:** Insurance, Medicaid, Medicaid HMO, Self-pay/full, Sliding scale; \$60 for 1/2 hr per session Hearing aids \$800-\$2500.
- Intake:** Must provide insurance, medical card and proof of income if applying for financial aid (sliding scale)
- Area Served:** Broward

Hours of Operation:

Monday-Thursday 7:30am-6:30pm, Friday and Saturday 9 to 4pm

- Spanish Spoken Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 792-8772
- FAX:** (954) 791-8275

FL Dept of Children and Families - FDCF

DCF - Medicaid Provider Services

3800 Inverrary Blvd

Suite #306

Lauderhill FL 33319

Description of Services:

RESTRICTED REFERRAL - Provides information and technical assistance to Broward Medicaid providers.

- Eligibility:** Must be Medicaid eligible
- Fees:** No fee
- Intake:**
- Area Served:** Broward County

Hours of Operation:

Monday-Friday 8am-5pm

- Spanish Spoken Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 497-2851
- FAX:** (954) 497-2863



Special Needs Quick Guide to Resources for:



Case Management

FL Dept of Health - Children's Medical Services

Broward General - Ronald McDonald Pediatric Intensive Care Unit

1600 South Andrews Avenue
Chris Evert Children's Hospital
Fort Lauderdale FL 33316

Spanish Spoken Haitian Creole Spoken
 American Sign Language
Phone: (954) 828-1822
FAX: (954) 713-3179

Description of Services:

Staffed by a team of highly trained nurses and pediatric intensivists, the 12-bed Ronald McDonald PICU at the Chris Evert Children's Hospital is a regional referral center. The PICU offers a specialized transport team for families when their children need acute intensive care services. Other specialty services provided at the Chris Evert Children's Hospital include pediatric surgery, anesthesia, radiology, rehabilitation, neurology, gastroenterology, ophthalmology, cardiology, speech therapy, oncology/hematology and hospice

Eligibility: Children and infants in need of acute intensive care services.
Fees: Insurance, Medicare, Medicaid
Intake: Call for information
Area Served: Broward County

Hours of Operation:

Monday-Friday 8am-5pm

FL Vocational Rehabilitation

FL Vocational Rehab - Fort Lauderdale

2550 West Oakland Park Blvd
Fort Lauderdale FL 33311

Spanish Spoken Haitian Creole Spoken
 American Sign Language
Phone: (954) 677-5600
FAX: (954) 677-5604

Description of Services:

An employment program assisting individuals with disabilities, including those with the most severe disabilities, to pursue meaningful careers commensurated with their abilities and capabilities.

Eligibility: Must have a physical or mental disability that constitutes a substantial impediment to employment
Fees: No fee
Intake: After referral is received, an appointment is scheduled for assessment
Area Served: Broward County

Hours of Operation:

Monday-Friday 8am-5pm



Special Needs Quick Guide to Resources for:



Case Management

Goodwill Industries of South Florida

Goodwill - Community Connections

2104 West Commercial Blvd

Fort Lauderdale FL 33309

Description of Services:

Provides comprehensive intervention to assist individuals with disabilities in reviewing their service needs and identifying community resources to help meet those needs; services include intake and referral, case management, educational and vocational assistance, recreation, socialization and advocacy.

Eligibility: Must be an individual with disabilities

Fees: No fee

Intake: Interview required

Area Served: Broward County

Hours of Operation:

Monday-Friday 8:00am-4:30pm (or as needed)

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone: (954) 486-1600

FAX: (954) 497-3270

Internet Sites (URL's)

Social Security Online

<http://www.socialsecurity.gov>

Other - State DC

Description of Services:

Social Security Online is the official website of the Social Security Administration. It allows individuals to apply for benefits, check status of online applications, determine if they qualify for benefits, request a social security statement, change address or telephone, replace Medicare card or request proof of income letter. Simply log onto <http://www.socialsecurity.gov/> for information.

Eligibility:

Fees: No Fee

Intake: Simply log onto <http://www.socialsecurity.gov/> for information

Area Served: National

Hours of Operation:

24 hours a day

- Spanish Spoken Haitian Creole Spoken
 American Sign Language

Phone:

FAX:



Special Needs Quick Guide to Resources for:



Case Management

League for the Hard of Hearing

League for the Hard of Hearing - Advocacy/Social Service Casework

2900 West Cypress Creek Road

Fort Lauderdale FL 33309

- Spanish Spoken Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 601-1930
- FAX:** (954) 601-1399

Description of Services:

Offers one-on-one assistance with socialization and consumer issues; goals include working for greater accessibility for hard of hearing/deaf in the community, sponsoring activities to encourage unity among hard of hearing and deaf organizations (rental telecaption decoders are available)

- Eligibility:** Must be hearing impaired or deaf individuals, their families and associates
- Fees:** No fee 125% poverty level, Medicare, Self Pay/full, self sliding scale
- Intake:** Appointment required
- Area Served:** Broward County

Hours of Operation:

Monday-Friday 9am-5pm

League for the Hard of Hearing - Administration

2900 West Cypress Creek Road

Fort Lauderdale FL 33309

- Spanish Spoken Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 601-1930
- FAX:** (954) 601-1399

Description of Services:

Sponsored by League for the Hard of Hearing, provides support groups for late deafened adults, hard of hearing, hearing parents of deaf children.

- Eligibility:** Individuals with hearing loss or deaf and Friends/family. Persons interested in classes eligible regardless of disability.
- Fees:** Medicare, Medicaid, Self-Pay, Sliding Scale, No fee
- Intake:** Call for information
- Area Served:** Broward County

Hours of Operation:

Monday-Friday 9am-5pm



Special Needs Quick Guide to Resources for:



Case Management

School Board - SSS/ESE/Exceptional Student Education

BC Schools - FDLRS Child Find

600 SE Third Avenue
9th Floor
Fort Lauderdale FL 33301

Spanish Spoken Haitian Creole Spoken
 American Sign Language
Phone: (754) 321-2204
FAX: (754) 321-2215

Description of Services:

In coordination with the public school district, provides referral and resource services for children between birth to 22 years old who have, or are at risk of developing special needs and are not currently receiving educational services. Locates children who are potentially eligible for services under the IDEA and links parents with various services.

Eligibility: Must be between 0 to 22 years old with primary focus on ages of birth to 5 and not receiving educational services
Fees: No fee
Intake: Appointments and preschool screening required
Area Served: Broward County

Hours of Operation:

Monday, Tuesday, Thursday and Friday 7:30am-4pm; Wednesday 7:30am-5pm

Schott Communities

Schott Communities - Case Management for Disabled and Caregivers

6591 S. Flamingo Road

Cooper City FL 33029

Spanish Spoken Haitian Creole Spoken
 American Sign Language
Phone: (954) 434-3306
FAX: (954) 434-3307

Description of Services:

Case management: identifies client needs, develops a service plan, implements plan through referrals to Schott programs or to outside service providers; advocates for the client, monitors program progress and final resolution of the problem.

Eligibility: Age 18 and over, disabled or family member/caregiver of disabled person
Fees: Self-pay/sliding scale
Intake: Appointment required: Must have social security card and signed forms (HIPAA, release of information and Confidentiality)
Area Served: Broward

Hours of Operation:

Tuesday-Thursday 8:30am-4:30pm