



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Accessible Communication for the Deaf

#### Accessible Communication for the Deaf - ACD Interpreter Service

19451 Sheridan St.  
Suite 340  
Pembroke Pines FL 33029

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 431-6505  
**FAX:** (954) 241-5033

**Description of Services:**

FOR PROFIT - Provides Sign-Language interpreting for all deaf and hard of hearing and offers and interpreter referral services.

- Eligibility:** Any individual in need of interpreter services  
**Fees:** Yes - Call for details  
**Intake:** N/A  
**Area Served:** Broward

**Hours of Operation:**

Mon-Friday 8-5pm (Also has 24-hour emergency interpretation line)

### Alliance for Families with Deaf Children

#### Alliance for Families with Deaf Children

812 West Plantation Circle  
  
Plantation FL 33324

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 370-1145  
**FAX:** (954) 252-4269

**Description of Services:**

AFDC serves families who have deaf or hard of hearing children or children up to 12 years old without a hearing loss who can benefit from American Sign Language. We provide in-home tutoring, language enrichment for babies, parent education, sign language instruction and parent and child activities. We offer parent support groups and monthly workshops for parents and professionals in partnership with the Broward County Library.

- Eligibility:** Families who have a deaf or hard of hearing child or a children who can benefit from ASL.  
**Fees:** Call for information  
**Intake:** Call for information  
**Area Served:** Broward and Miami-Dade counties

**Hours of Operation:**



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### **Bascom Palmer Eye Institute**

#### **Bascom Palmer Eye Institute - Florida Lions Eye Bank**

900 NW 17th Street #347  
Florida Lions Eye Bank  
Miami FL 33136

Spanish Spoken  Haitian Creole Spoken  
 American Sign Language  
**Phone:** (305) 324-4340  
**FAX:** (305) 326-6376

#### **Description of Services:**

The Florida Lions Eye Bank is a non-profit organization that provides donor eye tissue to ophthalmologists for corneal transplantation or other types of eye surgery. The Eye Bank also maintains a pathology laboratory for studying eye disease and provides resources and tissue for testing and research.

**Eligibility:** Anyone interested in information  
**Fees::** Insurance; Processing fee for those in need of transplants  
**Intake:** Call for information, Those in need of eye transplants must go through their ophthalmologists  
**Area Served:** Broward County

#### **Hours of Operation:**

Monday-Friday 8:00am-4:30pm

### **BC CS Libraries Division**

#### **BC Library - Talking Book Library - Main Branch**

100 South Andrews Avenue  
  
Fort Lauderdale FL 33301

Spanish Spoken  Haitian Creole Spoken  
 American Sign Language  
**Phone:** (954) 357-7555  
**FAX:** (954) 357-6122

#### **Description of Services:**

Provides Talking Books on cassette and children's print/Braille books in person or by mail; part of the Library of Congress National Library Service for the blind and physically handicapped.

**Eligibility:** Must be an individual who is prevented from using print materials due to a health condition  
**Fees::** No fee  
**Intake:** Call for application form at (954) 357-7555  
**Area Served:** Broward

#### **Hours of Operation:**

Monday-Friday 10am-6pm

### **Bolesta Center**

#### **Bolesta Center**

7205 North Habana Avenue  
  
Tampa FL 33614

Spanish Spoken  Haitian Creole Spoken  
 American Sign Language  
**Phone:** (813) 932-1184  
**FAX:** (813) 932-9583

#### **Description of Services:**

Provides auditory-verbal therapeutic approach for hearing impaired children.

**Eligibility:** Hearing loss in child - active parent participation and follow-up.  
**Fees::** Most insurances accepted. Fees based on ability to pay.  
**Intake:** Complete case history and audiological data  
**Area Served:** State of Florida

#### **Hours of Operation:**

Monday-Friday 8am-5pm



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### **Broward Community College**

#### **BCC - Vision Center - North Campus**

1000 Coconut Creek Blvd  
North Building 41  
Coconut Creek FL 33066

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 201-2400  
**FAX:** (954) 201-2389

#### **Description of Services:**

Full range vision clinic with vision students working with doctors to provide the community with affordable, quality vision care. The BCC Vision Care Clinic offers a full range of vision care services including: vision testing, frame and lens fitting, contact lenses and glasses repair.

- Eligibility:** Persons needing vision services  
**Fees:** Self-pay/Sliding scale; Fees vary  
**Intake:** To schedule an appointment call (954) 201-2400  
**Area Served:** Broward

#### **Hours of Operation:**

Tuesdays and Thursdays 9am-1pm

### **Broward County Parks - Individual Parks**

#### **BC Parks - Tandem Bike Program**

950 NW 38th Street  
Administration  
Oakland Park FL 33309

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 357-8180  
**FAX:** (954) 537-2849

#### **Description of Services:**

Visually Impaired: The Tandem Bike program (bicycle for two) assists visually impaired / blind individuals learn basic biking skills, bike mechanics, and safety techniques while promoting socialization, being outdoors, and riding through Broward County's beautiful parks, with the aid of biker volunteers. Program dates depend on participation.

- Eligibility:** Must have be blind or have a visual impairment. Dates and time of program are determined by the registered group participants.  
**Fees:** None  
**Intake:** Pre-registration required in order to pair with a volunteer partner  
**Area Served:** Broward

#### **Hours of Operation:**

Administrative hours Monday-Friday, 8am-5pm to call. Dates and Times determined by participants.



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Calvary Chapel Church

#### Deaf Social - Signs of Life

Calvary Chapel  
2401 West Cypress Creek Road  
Fort Lauderdale FL 33309

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 214-3181  
**FAX:** (954) 977-9774

#### Description of Services:

The Deaf Social is a time for the deaf and hard of hearing community to have fun and fellowship. Meeting the 2nd Sunday of the month from 5-8pm

#### Eligibility:

**Fees:** None  
**Intake:** Contact Annie Meliti 954-214-3181  
**Area Served:** Broward County

#### Hours of Operation:

2nd Sunday of each month 5-8pm

### Canine Assistants

#### Canine Assistants - Assistance Dogs

3160 Francis Road  
  
Alpharetta GA 30004

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (770) 664-7178  
**FAX:** (770) 664-7820

#### Description of Services:

Canine Assistants is a non-profit organization which trains and provides service dogs for children and adults with physical disabilities or other special needs. They provide service dogs free of charge and with lifetime care to qualified applicants.

**Eligibility:** Physically Challenged persons who must complete an applicant medical history form and application  
**Fees:** All dogs are placed at no cost to recipients; Donations accepted  
**Intake:** Applicants are evaluated on an individual basis & may need to wait for several months while the dog completes his/her training  
**Area Served:** National

#### Hours of Operation:

Monday-Friday 9am-4pm

### Canine Companions for Independence - SE Regional Center

#### Canine Companions for Independence

8150 Clarcona Ocoee Road  
  
Orlando FL 32818

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (407) 522-3300  
**FAX:** (407) 522-3347

#### Description of Services:

Provides assistance dogs and ongoing support for sighted persons who are handicapped.

**Eligibility:** Handicapped, not for the blind  
**Fees:** No fee  
**Intake:** Call for pre-application packet  
**Area Served:** Southeast United States, includes seven southern states

#### Hours of Operation:

Monday-Friday 8am-5pm



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Center for Autism & Related Disabilities (C.A.R.D.)

#### Center for Autism & Related Disabilities - CARD

NSU Office of University of Miami  
3301 College Avenue  
Fort Lauderdale FL 33314

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 262-7111
- FAX:** (954) 262-3996

#### Description of Services:

UM-NSU CARD serves both children and adults of all levels of intellectual functioning who have autism, pervasive developmental disorders, autistic-like disabilities, dual sensory impairments, or sensory impairments (deaf-blindness) with other disabling conditions. Our primary focus is to provide individualized direct assistance through family support, technical assistance and consultation, parent and professional training programs, and public education activities as well as regular child play groups.

- Eligibility:** Children & adults who have autism, autistic-like disabilities, pervasive developmental disorders or dual sensory impairments
- Fees:** No Fee. Registration is free.
- Intake:** Must call for an intake and register with the program
- Area Served:** Broward, Palm Beach and Dade counties

**Hours of Operation:**

### DOE - Blind Services Division

#### DOE - Blind Services - Vocational Rehab Program

2200 West Commercial Blvd  
Suite #101  
Fort Lauderdale FL 33311

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 497-3360
- FAX:** (945) 497-3363

#### Description of Services:

Provides a variety of services including diagnostic exams, treatment of eye problems (and other health problems which may prevent employment), vocational counseling, job training and placement, work experience and transportation. May provide living allowance (while in training), necessary tools of the trade and tuition; reader service also provided for blind students.

- Eligibility:** Must be age 15 years old or older with vocational impediment due to vision
- Fees:** No fee
- Intake:** Must provide proof of US citizenship
- Area Served:** Broward County

**Hours of Operation:**

Monday-Friday 8am-5pm



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### DOE - Blind Services - Children and Family Program

2200 West Commercial Blvd  
Suite #101  
Fort Lauderdale FL 33311

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 497-3360  
**FAX:** (954) 497-3363

#### Description of Services:

Program facilitates children who are blind or visually impaired to participate within their schools and society.

- Eligibility:** Must be Broward resident between age birth-16 years old, visually handicapped or have a disease that will lead to blindness  
**Fees:** No fee  
**Intake:** Must provide proof of US citizenship  
**Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 8am-5pm

### Easter Seals South Florida

#### Easter Seal - Medical Rehabilitation

12701 West Sunrise Blvd  
  
Sunrise FL 33323

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 792-8772  
**FAX:** (954) 791-8275

#### Description of Services:

Medical Rehabilitation includes physical, occupational, and speech-language therapies; psychological evaluations and counseling; hearing testing and hearing aids; social and communication play groups; family support groups; specialized clinics; and early intervention services.

- Eligibility:** Anyone in need of services  
**Fees:** Insurance, Medicaid, Medicaid HMO, Self-pay/full, Sliding scale; \$60 for 1/2 hr per session Hearing aids \$800-\$2500  
**Intake:** Must provide insurance, medical card and proof of income if applying for financial aid (sliding scale)  
**Area Served:** Broward

#### Hours of Operation:

Monday-Thursday 7:30am-6:30pm, Friday and Saturday 9 to 4pm

### Florida Relay Service

#### Florida Relay Service

200 South Biscayne Blvd #600  
  
Miami FL 33131

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (800) 955-8770  
**FAX:**

#### Description of Services:

Provides 24-hour telephone text to voice interpreting relay service between people using regular phones to people who are deaf, hard of hearing or speech disabled using a TDD, TTY or PC. Can also be contacted by dialing 711.

- Eligibility:** None  
**Fees:** No fee  
**Intake:** Call  
**Area Served:** State of Florida

#### Hours of Operation:

24 hours, 7 days a week



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### **Florida School for the Deaf and Blind**

#### **Florida School for the Deaf and Blind**

207 N. San Marco Ave.

St. Augustine FL 32084

#### **Description of Services:**

The Florida School for the Deaf and the Blind is the state's center public school for eligible students who are deaf/hard of hearing and blind/low-vision pre-school through 12th grade. There is no cost to families for tuition for eligible Florida residents.

**Eligibility:** Various eligibility criteria based on state regulations with a documented eye or hearing impairment.

**Fees:** No fees for eligible students

**Intake:** See website or call for details

**Area Served:**

**Hours of Operation:**

Spanish Spoken  Haitian Creole Spoken

American Sign Language

**Phone:** (800) -

**FAX:** (904) 827-2234

### **Foundation Fighting Blindness**

#### **Foundation Fighting Blindness**

11435 Cronhill Drive

Owings Mill MD 21117

#### **Description of Services:**

Provides information and referral services for affected individuals and their families, as well as doctors and eye care professionals. Provides comprehensive information kits on Retinitis Pigmentosa, Macular Degeneration and Usher Syndrome. Publishes Fighting Blindness Newsletter 6 times per year and offers an annual National Conference.

**Eligibility:** Anyone needing information on visual impairments

**Fees:** No fee

**Intake:** Call for information

**Area Served:** National

**Hours of Operation:**

Monday- Friday 9:00am-4:00pm

Spanish Spoken  Haitian Creole Spoken

American Sign Language

**Phone:** (800) 683-5555

**FAX:** (410) 771-9470



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### ***Hadley School for the Blind***

#### **Hadley School for the Blind**

700 Elm St.

Winnetka IL 60093

#### **Description of Services:**

The Hadley School for the Blind is a non-profit organization that provides free distance education opportunities for people who are blind and visually impaired, helping them lead independent lives. Courses are offered in different media formats. The school offers more than 90 courses in four program areas as well as other services.

- Eligibility:** Blind or visually impaired individual 14+ years of age, a relative or professional in the blindness field
- Fees:** No fee for individuals who are blind or visually impaired
- Intake:** Must complete enrollment application available online, U.S. applicants must submit an eye report prior to enrollment.
- Area Served:** US and Canada

#### **Hours of Operation:**

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language
- Phone:** (800) 323-4238  
**FAX:** (487) 446-0855

### ***Innovative Communication Services for the Deaf, LLC***

#### **Innovative Communication Services for the Deaf**

15476 NW 77th Ct.

Suite 190

Miami Lakes FL 33016

#### **Description of Services:**

FOR PROFIT - Provides interpreting services, sign language, tri-lingual, Spanish-English ASL (American Sign Language), Deaf Blind, Tactile Interpreting for a broad range of services including Legal, Theatrical, Medical, and Mental Health. Visit website or call for details.

- Eligibility:** Professionals and others in need of interpreting services
- Fees:** Yes.
- Intake:** Can request services online
- Area Served:** Broward, Dade and Beyond

#### **Hours of Operation:**

24/7

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language
- Phone:** (866) 206-9005  
**FAX:** (877) 441-4273



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### ***Insight for the Blind Inc.***

#### **Insight for the Blind - Recording Master**

1401 NE Fourth Avenue

Fort Lauderdale FL 33304

#### **Description of Services:**

NOTE: This program provides NO direct service to the community! The program records magazines, books and textbooks digitally with the help of volunteers as narrators, monitors and reviewers. The completed master tapes are sent to the Library of Congress in Washington, D.C. and to the Talking Books Library in Daytona Beach for duplication and distribution nationally and to U.S. citizens overseas. For actual books on CDs for the blind, please call the Talking Book Library at Fort Lauderdale main library for information at (954) 357-7555.

- Eligibility:** No direct service to clients
- Fees:** No fee
- Intake:** Call for volunteer opportunities
- Area Served:** National

#### **Hours of Operation:**

Monday-Friday 9am-4pm

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

**Phone:** (954) 522-5057

**FAX:** (954) 522-2966

### ***Internet Sites (URL's)***

#### **The Starkey Hearing Foundation Hear Now Program**

6700 Washington Avenue South

Eden Prairie MN 55344

#### **Description of Services:**

Hear Now is a national non-profit program committed to assisting deaf and hard-of-hearing persons with limited financial resources who permanently reside within the United States with hearing aid devices. To apply for Hear Now Aid, download an application at <http://www.sotheworldmayhear.org>

- Eligibility:** Deaf and hard-of-hearing persons with limited or no other financial resources
- Fees:** No Fee (must meet income criteria)
- Intake:** Hearing healthcare professional must complete & sign client data sheet on application and provide an audiogram;
- Area Served:** National

#### **Hours of Operation:**

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

**Phone:** (800) 648-4327

**FAX:**



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### National Family Association for Deaf Blind

141 Middle Neck Road

Sands Point

NY

11050

Spanish Spoken  Haitian Creole Spoken

American Sign Language

**Phone:** (800) 255-0411

**FAX:**

#### Description of Services:

The National Family Association for Deaf-Blind (NFADB) is a non-profit, volunteer-based family association serving individuals who are deaf-blind. NFADB advocates for all persons who are deaf-blind of any age and cognitive ability. They share information related to deaf-blindness, provides resources and referrals, and publishes a tri-annual newsletter which addresses topics and activities of interest to parents and family members.

#### Eligibility:

**Fees::** No Fee

**Intake:** Visit [www.nfadb.org](http://www.nfadb.org) for information

**Area Served:** National

#### Hours of Operation:

24 hours a day

### National Association of the Deaf

8630 Fenton Street, Suite 820

Silver Spring

MD

20910

Spanish Spoken  Haitian Creole Spoken

American Sign Language

**Phone:** (301) 587-1788

**FAX:** (301) 587-1791

#### Description of Services:

NAD promotes, protects, and preserves the rights and quality of life of deaf and hard of hearing individuals in the United States. They provide education, American sign language classes, advocacy, legal services and resources.

#### Eligibility:

**Fees::** No Fee

**Intake:** Visit [www.nad.org](http://www.nad.org) for information

**Area Served:** National

#### Hours of Operation:

24 hours, responds by email only

### Alexander Graham Bell Association for the Deaf

3417 Volta Place, NW

Washington

DC

20007

Spanish Spoken  Haitian Creole Spoken

American Sign Language

**Phone:** (202) 337-5220

**FAX:** (202) 337-8314

#### Description of Services:

The Alexander Graham Bell Association for the Deaf and Hard of Hearing (AG Bell) is a lifelong resource, support network and advocate for listening, learning, talking and living independently with hearing loss. Through publications, advocacy, training, scholarships and financial aid, AG Bell promotes the use of spoken language and hearing technology.

**Eligibility:** Open to anyone interested

**Fees::** No Fee

**Intake:** Visit website for information: [www.agbell.org](http://www.agbell.org)

**Area Served:** National

#### Hours of Operation:

24 hours a day (Web site)



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### League for the Hard of Hearing

#### League for the Hard of Hearing - Audiological Services

2800 West Oakland Park Blvd  
Suite #306  
Oakland Park FL 33311

- Spanish Spoken     Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 731-7200
- FAX:** (954) 485-6336

**Description of Services:**

Provides hearing tests, hearing aid dispensing, assistive listening devices, counseling related to hearing loss and speech therapy, if criteria is met.

- Eligibility:** Must be deaf or hearing impaired and diagnosed by a doctor
- Fees::** Medicaid, Medicare, Self-Pay/Full, Self-Pay/Sliding Scale (125% poverty level)
- Intake:** Call for Appointment
- Area Served:** Broward County

**Hours of Operation:**

Monday-Friday 9am-5pm

#### League for the Hard of Hearing - Florida Telecommunication Relay

2800 West Oakland Park Blvd  
Suite #306  
Oakland Park FL 33311

- Spanish Spoken     Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 731-7200
- FAX:** (954) 485-6336

**Description of Services:**

Provides equipment (donated by the State of Florida) through United Hearing and Deaf Services at no cost. Florida residents over 3 years of age that are deaf hard of hearing speech impaired are entitled to receive special telephone equipment at no cost.

- Eligibility:** Must be deaf or hard of hearing , and Florida residency is required
- Fees::** No fee
- Intake:** Call for information
- Area Served:** Broward County

**Hours of Operation:**

Monday to Friday 9am to 5pm

#### League for the Hard of Hearing - Cochlear Implant Support Group

2800 West Oakland Park Blvd  
Suite # 306  
Oakland Park FL 33311

- Spanish Spoken     Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 731-7200
- FAX:** (954) 485-6336

**Description of Services:**

Support group is intended for individuals who are considering a cochlear implant and those who already have one, and any friends, family or significant others.

- Eligibility:** Individuals who have a cochlear implant or are considering one
- Fees::** No fee, Medicare, Medicaid, self pay/full, self pay, sliding
- Intake:** Call for information, appointment needed
- Area Served:** Broward

**Hours of Operation:**

Third Sunday of each month, 2:00pm-3:30pm



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### League for the Hard of Hearing - Educational Programs

2800 West Oakland Park Blvd  
Suite #306  
Oakland Park FL 33311

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 731-7200  
**FAX:** (954) 485-6336

#### Description of Services:

Provides courses in ASL (American Sign Language), Signed English and speech reading, as well as interpreter training, developing assertiveness and leadership skills; speakers/programs on deaf culture and hearing loss are available upon request.

**Eligibility:** Must be 18 years old or over  
**Fees:** Self-Pay/Full; \$55 for ten weeks  
**Intake:** Call for information  
**Area Served:** Broward County

#### Hours of Operation:

Monday & Wednesday 6:00pm-7:30pm

### Social Group for Hearing Impaired Young Professionals

United Hearing & Deaf Services  
2800 West Oakland Park Blvd #306  
Oakland Park FL 33311

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 731-7203  
**FAX:**

#### Description of Services:

This group is for deaf and hard-of-hearing young professionals. Group members are given the opportunity to meet people and participate in fun-filled social events.

**Eligibility:** Deaf or hard of hearing person 18-35 years of age  
**Fees:** Call for information  
**Intake:**  
**Area Served:** Broward County

#### Hours of Operation:

Call for information

### League for the Hard of Hearing - Administration

2800 West Oakland Park Blvd  
Suite #306  
Oakland Park FL 33311

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 731-7200  
**FAX:** (954) 485-6336

#### Description of Services:

Sponsored by League for the Hard of Hearing, provides support groups for late deafened adults, hard of hearing, hearing parents of deaf children.

**Eligibility:** Individuals with hearing loss or deaf and Friends/family. Persons interested in classes eligible regardless of disability.  
**Fees:** Medicare, Medicaid, Self-Pay, Sliding Scale, No fee  
**Intake:** Call for information  
**Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 9am-5pm



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### League for the Hard of Hearing - SHHH Group

2800 West Oakland Park Blvd #306

Oakland Park FL 33311

#### Description of Services:

Provides support and information to the hearing impaired, their family and friends. SHHH is devoted to the welfare and interests of those who cannot hear well but are committed to participating in the hearing world. Members learn about assistive listening systems and devices which can make life easier and less frustrating.

**Eligibility:** Hearing impaired individuals (all degrees of hearing loss), their family and friends

**Fees:** National membership includes 6 journals at \$20 per year

**Intake:**

**Area Served:** Broward County

#### Hours of Operation:

2nd Wednesday 12:30pm

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 731-7203

**FAX:**

### League for the Hard of Hearing - Family & Personal Counseling

2800 West Oakland Park Blvd

Suite #306

Oakland Park FL 33311

#### Description of Services:

Provides confidential psychotherapy and counseling by licensed staff members to hard of hearing/deaf people, their families in reference to hearing loss, substance abuse, coping, marital and family problems, and crisis intervention.

**Eligibility:** Must be age 6 or older and hearing impaired or deaf.

**Fees:** No fee, Medicare, Self pay/full, self-pay sliding scale

**Intake:** By appointment only

**Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 9am-5pm (by appointment only)

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 731-7200

**FAX:** (954) 485-6336





# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### League for the Hard of Hearing - Job Counseling/Placement

2800 West Oakland Park Blvd  
Suite #306  
Oakland Park FL 33311

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 731-7200  
**FAX:** (954) 485-6336

#### Description of Services:

Provides for a liaison between community businesses and hard of hearing or deaf individuals by assisting clients in seeking employment opportunities.

- Eligibility:** Must be 17 years old and older, deaf or hearing impaired and seeking employment  
**Fees:** No fee  
**Intake:** Job counseling done by appointment only  
**Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 9am-5pm (job counseling done by appointment only)

### League for the Hard of Hearing - Cordless Amplified Telephones

2800 West Oakland Park Blvd  
Suite # 306  
Oakland Park FL 33311

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 731-7200  
**FAX:** (954) 484-6336

#### Description of Services:

Distributes specialized cordless telephone equipment for people who are deaf or hard of hearing. Walk-ins on Tuesdays and Thursday 9am-12pm, and 1pm-4pm. Appointments can be made on Mondays, Wednesdays or Fridays.

- Eligibility:** People who are deaf or hard of hearing  
**Fees:** No Fee  
**Intake:** Walk-ins Tues & Thurs 9am-12pm; and 1pm-4pm. Appointments only on Mon, Wed & Fri.  
**Area Served:** Broward

#### Hours of Operation:

Monday-Friday 9am-5pm

### League For the Hard of Hearing - Lip Reading Class

NW Regional Library  
3151 University Drive  
Coral Springs FL

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 341-3900  
**FAX:**

#### Description of Services:

Free Lip Reading Class - \$10 one time charge for supplies

- Eligibility:**  
**Fees:**  
**Intake:** Call 954-341-3900 (NW Regional Library) to reserve a spot in the class  
**Area Served:**

#### Hours of Operation:

January 19 - March 23, 2007 10:00am - 11:30am



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### League for the Hard of Hearing - Interpreting Services

2800 West Oakland Park Blvd  
Suite #306  
Oakland Park FL 33311

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language  
**Phone:** (954) 731-7200  
**FAX:** (954) 485-6336

#### Description of Services:

Provides ASL (American Sign Language) and oral interpreters on a 24-hour basis; 48-hour notice requested but not required for interpreter services.

- Eligibility:** Must be a deaf or hard of hearing person in need of assistance, live in Florida  
**Fees::** Self-Pay/Full; \$40/hour with 2 hour minimum (for profit), \$30/hour with 2 hour minimum (for non-profit)  
**Intake:** Interpreters are done by appointment only  
**Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 9am-5pm (Interpreters are only done by appointment)

### Learning Center for Vision Impaired Seniors of Broward

#### Learning Center for Vision Impaired - Support Group

10200 Sunset Strip  
Nob Hill Banquet Hall  
Sunrise FL 33322

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language  
**Phone:** (954) 742-3214  
**FAX:** (954) 748-4436

#### Description of Services:

A nonprofit organization dedicated to providing continuing education, support and socialization for legally-blind seniors and adults. Offers a group once a week with lectures, speakers and activities.

- Eligibility:** Adults, age 21 and older who are legally-blind or volunteers wanting to help  
**Fees::** No Fee  
**Intake:** Call for information  
**Area Served:** Broward

#### Hours of Operation:

Thursdays, 10am-2pm



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Lighthouse of Broward County

#### Lighthouse - Bright Beginning Early Intervention Program

650 North Andrews Avenue

Fort Lauderdale FL 33311

##### Description of Services:

Specialized Early Intervention services for children birth to 5 years of age provide adaptive techniques training to develop cognitive, sensory-motor, socialization and communication functioning. Through this program, parents and caregivers are taught to reinforce skills that encourage their child's development so that critical developmental stages, normally dependent on vision, are not missed. A parent support group is also available.

- Eligibility:** Must be 5 years old or younger and have a bilateral eye condition affecting education
- Fees:** No fee
- Intake:** Must have an eye report
- Area Served:** Broward County

##### Hours of Operation:

Monday-Friday 8am-4pm

- Spanish Spoken  Haitian Creole Spoken
- American Sign Language

**Phone:** (954) 463-4217

**FAX:** (954) 764-3825

#### Lighthouse - Lifetime Learners

650 North Andrews Avenue

Fort Lauderdale FL 33311

##### Description of Services:

Restricted Referral: Provides a continuing education program for blind and visually impaired elders to help them maintain or develop adaptive skills that aid them in remaining independent and productive, provides opportunity for social integration in the community.

- Eligibility:** Must be 18 years old and over, legally blind and have completed Lighthouse's rehabilitation program
- Fees:** No fee
- Intake:** Call for information
- Area Served:** Broward County

##### Hours of Operation:

Friday 9am-1:30pm

- Spanish Spoken  Haitian Creole Spoken
- American Sign Language

**Phone:** (954) 463-4217

**FAX:** (954) 764-3825



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Lighthouse - Transition

650 North Andrews Avenue

Fort Lauderdale

FL 33311

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 463-4217

**FAX:** (954) 764-3825

#### Description of Services:

The Transition programs provides adaptive skills training, counseling and goal setting to aid adolescents and young adults (ages 14-21) with vision impairment making the transition from adolescence to adulthood. Participants receive training in job readiness awareness, job preparation skills, independent living skills, and socialization with the community. Some participants will be given a work experience based upon their future vocational goal.

**Eligibility:** Must be 14-21 years old and legally blind

**Fees::** No Fee

**Intake:** Must have an eye report and eligibility determined by Blind Services Director is offered 8am-4pm for 7 wks summer only

**Area Served:** Broward

#### Hours of Operation:

Monday-Friday 9am-4pm and selected weekends

### Lighthouse - Social Work Services

650 North Andrews Avenue

Fort Lauderdale

FL 33311

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 463-4217

**FAX:** (954) 764-3825

#### Description of Services:

Restricted Referral : Provides social work services to visually impaired people who are Lighthouse clients; services include support groups, individual counseling and information/referral services.

Groups include: Family Support Group (meets last Thursday. of every month 10-11:30am) and a Parent Support Group (meets first Tues. of each month 5:30-7:30pm). Call for information.

**Eligibility:** Must be legally blind or have an eye condition that affects ability to function independently and a client of Lighthouse

**Fees::** No fee

**Intake:** Call for intake interview; eye report and medical report required

**Area Served:** Broward County, North Dade, South Palm Beach,

#### Hours of Operation:

Monday-Friday 8am-4pm



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Lighthouse - KIDS Children's Programs/ Camp

650 North Andrews Avenue

Fort Lauderdale FL 33311

#### Description of Services:

Provides summer camp program for children and youth who are blind or are visually impaired. Services include recreation and activities of daily living, Braille, computers and orientation and mobility. Also includes support group meetings for parents. After school program being developed in collaboration with other organizations in Broward so services are close to children's homes.

- Eligibility:** Must be 6-14 years old and legally blind or have an eye condition that affects ability to function independently
- Fees::** Sliding Scale
- Intake:** Call for intake interview; Must have an eye report and be a client of Lighthouse
- Area Served:** Broward County

#### Hours of Operation:

Summer Program Mon-Fri 9am-3pm (June 7 - August 10th)

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

**Phone:** (954) 463-4217

**FAX:** (954) 764-3825

### Lighthouse - Independent Living Skills Rehabilitation

650 North Andrews Avenue

Fort Lauderdale FL 33311

#### Description of Services:

Provides instruction in specific skills needed by blind and visually impaired people to help them become more independent; courses include safe travel skills, Braille, computers and other high tech devices, independent daily living skills including home and personal management, adaptive communication skills, and safe and functional kitchen skills. All courses include use of adaptive aids, such as talking equipment and various magnifiers. Also includes outreach services in the client's homes.

- Eligibility:** Must be legally blind or have a eye condition that affects ability to function independently
- Fees::** No Fee
- Intake:** Must have an eye report and call for an intake interview
- Area Served:** Broward, North Dade, South Palm Beach

#### Hours of Operation:

Monday-Friday 8am-4pm

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

**Phone:** (954) 463-4217

**FAX:** (954) 764-3825

### Lighthouse - Adaptive Software and Computer Training

650 North Andrews Avenue

Fort Lauderdale FL 33311

#### Description of Services:

Provides training in use of adaptive software and computer technology to visually impaired people who are Lighthouse clients. Instruction provided in use of screen enlarging software (Zoom Text) and voice software (JAWS), common business software, internet and e-mail software, portable note taking devices, scanners, and/or Braille printers.

- Eligibility:** Must be 6 years old or older, legally blind
- Fees::** No Fee
- Intake:** Call for information
- Area Served:** Broward, Some Dade County, South Palm Beach county

#### Hours of Operation:

Monday-Friday 8am-4pm

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language

**Phone:** (954) 463-4217

**FAX:** (954) 764-3825



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Lions Club

#### Lions Club - Sight Help

PO Box 556

Fort Lauderdale FL 33302

#### Description of Services:

Emphasizes assistance to needy, referral for eye glasses and surgery and assistance to those with hearing disabilities. Requires a letter from a social service agency or medical professional (not First Call For Help) sent to: Fort Lauderdale Lions Club - Sight Chairman, PO Box 556, Fort Lauderdale, FL 33302. The answer usually takes about a week.

#### Eligibility:

#### Fees::

**Intake:** Social Service agency or medical professional must supply a letter stating the need and giving the client's name and address.

**Area Served:** Broward County

#### Hours of Operation:

2nd & 4th Thursday 7pm at VFW lodge

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 525-4667

**FAX:**

### National Federation of the Blind of Florida

#### National Federation of the Blind of Florida

1511 North Hiatus Road

Pembroke Pines FL 33026

#### Description of Services:

NFB assist all visually impaired individuals in finding the resources necessary to make their lives easier. "We are changing what it is to be blind." All stages of blindness are addressed--from children to adults. They provide a support group for the blind person along with family and friends. - 2nd Saturday of every month 10:30am-12:30pm at the Broward Mall Police Outreach Center. [www.nfb.org](http://www.nfb.org) offers public education about blindness, information and referral services, scholarships, literature and publications about blindness, aids and appliances and other adaptive equipment for the blind, advocacy services and protection of civil rights, development and evaluation of technology, and support for blind persons and their families.

**Eligibility:** Visually impaired individuals and their family

**Fees::** Meetings are free, membership \$10 per year (not mandatory)

**Intake:** Call for information

**Area Served:** Broward

#### Hours of Operation:

By appointment, please call ahead

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 442-1855

**FAX:**



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Visually Impaired Support Group

8000 West Broward Mall - North Entr  
Plantation Police Outreach Center  
Plantation FL 33317

Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 442-1855

**FAX:**

#### Description of Services:

We assist all visually impaired individuals in finding the resources necessary to make their lives easier. "We are changing what it is to be blind." All stages of blindness are addressed--from children to adults. We provide a support group for the blind person along with family and friends.

**Eligibility:** Visually impaired and family and friends of visually impaired

**Fees:** no fees

**Intake:**

**Area Served:**

#### Hours of Operation:

Second Saturday of each month - call for times

### Nova Southeastern University

#### Nova - Hearing and Balance Clinic

3600 South University Drive  
Davie FL 33314

Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 262-7750

**FAX:** (954) 262-3940

#### Description of Services:

Provides comprehensive services for persons with hearing and/or balance disorders. Services include evaluation, management and treatment of children and adults with auditory disorders including hearing loss and auditory processing problems; hearing instrument selection and fitting; evaluation and management of balance disorders and risk identification for fall disorders, balance repositioning therapies.

**Eligibility:** Person with hearing disabilities and/or balance disorders

**Fees:** Insurance, Medicaid, Medicare, Self-Pay/Full, Sliding Scale; \$50 initial evaluation

**Intake:** Must provide complete medical history, Medicaid or Medicare paperwork, patient information form & Patient Bill Of Rights

**Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 8:30am-5pm; Saturday 8:30am-2:30pm; Sunday 9am-1pm



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Nova - Programs in Speech, Language & Communication - Miami

1750 NE 168th Street

Miami

FL 33162

- Spanish Spoken    Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 262-7735

**FAX:** (954) 262-3940

#### Description of Services:

Provides speech and language screenings, full assessments and therapy for infants, children and adults. Group therapy and support groups are offered for special populations. Specialized clinics are offered in augmentive communication and voice disorders.

- Eligibility:** Persons with speech and auditory disorders  
**Fees:** Insurance, Medicaid, Medicare, Self-Pay/Full, Sliding Scale  
**Intake:** Completed case history, release forms, insurance information, Medicaid paperwork and patient information form required  
**Area Served:** Broward

#### Hours of Operation:

Monday-Friday 8am-7pm; Saturday 8am-2pm

### Nova - Programs in Speech, Language & Communication - Davie

2555 Davie Road

Davie

FL 33314

- Spanish Spoken    Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 262-7702

**FAX:** (954) 262-3940

#### Description of Services:

Provides speech and language screenings, full assessments and therapy for infants, children and adults. Group therapy and support groups are offered for special populations. Specialized clinics are offered in augmentive communication and voice disorders.

- Eligibility:** Persons with speech and auditory disorders  
**Fees:** Insurance, Medicaid, Medicare, Self-Pay/Full, Sliding Scale  
**Intake:** Completed case history, release forms, insurance information, Medicaid paperwork and patient information form required  
**Area Served:** Broward

#### Hours of Operation:

Monday-Friday 8am-7pm; Saturday 8am-2pm

### Samuel M. & Helen Soref Jewish Community Center, Inc

#### Soref JCC - Brodzki Early Childhood Program

6501 West Sunrise Blvd

Fort Lauderdale

FL 33313

- Spanish Spoken    Haitian Creole Spoken  
 American Sign Language

**Phone:** (954) 589-7033

**FAX:** (954) 792-4839

#### Description of Services:

A preschool for children between ages 15 months to five years old; extended day care also available. Intergrated program also serves children with hearing impairments.

- Eligibility:** Must be between 15 months-5 years old  
**Fees:** Self-Pay/Full, Self-Pay/Sliding scale; \$195-\$540 per month  
**Intake:** Registration form, financial aid form, tax return and interview required  
**Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 7:30am-6:00pm



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Schott Communities

#### Schott Communities - Advocacy for the Disabled

6591 S. Flamingo Road

Cooper City FL 33029

##### Description of Services:

Advocacy through the Welcome to My World Workshops, consisting of activities through which participants experience the challenges and frustrations of the disabled. Sign language classes promote clearer communication between hearing and deaf persons; and are also helpful for persons in service positions

- Eligibility:** Must be age 7 and older
- Fees::** Self-pay/full (varies by program) Sign Language fee \$40.00 a term; WTMW \$500 for workshop (24 participants)
- Intake:** Call for information
- Area Served:** Broward

##### Hours of Operation:

Calendar varies, call for times

- Spanish Spoken  Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 434-3306
- FAX:** (954) 434-3307

#### Schott Communities - Program for Deaf and Hard of Hearing

6591 S. Flamingo Road

Cooper City FL 33029

##### Description of Services:

Program welcomes persons who are deaf and anyone interested in socializing with members of the deaf community. Among the latter are family, friends, and students of American Sign Language (ASL) classes who come to improve their signing skills. The program allows participants to meet new friends, learn about services and opportunities for the deaf community and more about the deaf culture. Interpreting for individuals and groups facilitates deaf inclusion.

- Eligibility:** Must be 6 years old and over and hearing impaired/deaf
- Fees::** Self pay/sliding scale; Fees for camp, socials and counseling
- Intake:** Must have Camp-Registration, Power of Attorney and Liability form completed
- Area Served:** Broward

##### Hours of Operation:

Monday-Friday 8:30pm-5pm, Saturday 10am-12pm (Camp - June Only); Sundays 11am-3pm (Deaf Social/literacy)

- Spanish Spoken  Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 434-3306
- FAX:** (954) 434-3307



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Schott Communities - Case Management for Disabled and Caregivers Spanish Spoken Haitian Creole Spoken

6591 S. Flamingo Road

American Sign Language

Cooper City

FL 33029

**Phone:** (954) 434-3306

**FAX:** (954) 434-3307

#### Description of Services:

Case management: identifies client needs, develops a service plan, implements plan through referrals to Schott programs or to outside service providers; advocates for the client, monitors program progress and final resolution of the problem.

**Eligibility:** Age 18 and over, disabled or family member/caregiver of disabled person

**Fees:** Self-pay/sliding scale

**Intake:** Appointment required: Must have social security card and signed forms (HIPAA, release of information and Confidentiality)

**Area Served:** Broward

#### Hours of Operation:

Tuesday-Thursday 8:30am-4:30pm

### Schott Communities - Programs for Physically Disabled/ Blind

Spanish Spoken  Haitian Creole Spoken

6591 S. Flamingo Road

American Sign Language

Cooper City

FL 33029

**Phone:** (954) 434-3306

**FAX:** (954) 434-3307

#### Description of Services:

Weekly activities include: social for the blind, art and class, arts and crafts class and quarterly dances, for disabled in the community. These activities strive to dispel the sense of isolation through activities calling for creativity, cooperation, working with others, conversation, entertainment and education.

**Eligibility:** Must be age 18 and older and physically disabled or blind

**Fees:** No Fee

**Intake:** Call for information, appointment required

**Area Served:** Broward

#### Hours of Operation:

Mon 10a-12p Oil paint, Wed 9a-1p Arts/Crafts, Thur 9a-3p blind social/paint/sculpting, Sat 6p-9p disability dances, Sun 8:30-12p liturgy

### Southeastern Guide Dogs, Inc.

#### Southeastern Guide Dogs

4210 77th Ave.

Spanish Spoken  Haitian Creole Spoken

American Sign Language

Palmetto

FL 34221

**Phone:** (800) 944-3647

**FAX:** (941) 729-6646

#### Description of Services:

Southeastern Guide Dog's mission is to create and nurture partnerships between visually impaired individuals and guide dogs, facilitating life's journey with mobility, independence and dignity. The guide dogs are provided completely free of charge to the blind or visually impaired recipients we serve.

**Eligibility:** Blind or visually impaired individual

**Fees:** None

**Intake:** Call for details

**Area Served:**

#### Hours of Operation:



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### **Speaking Hands, Inc.**

#### **Speaking Hands**

127 North State Road 7

Plantation FL 33317

#### **Description of Services:**

Non-profit agency specializing in programs that make a difference for deaf and hearing impaired children and "at-risk" teens. Services such as Life Skills training, Reading, Presenting a Positive Image, Social Etiquette, Employability Skills, Health and Hygiene, HIV/AIDS Awareness, Sexual Responsibility with a strong emphasis on abstinence, Dressing for Success, Walking with Pride, Dining with Elegance and Entrepreneurial Skills, are just a small part of programming. We are the only sign language organization in Florida that offers programs to both the hearing and deaf world.

- Eligibility:** Must be 3 to 18 years old; Deaf and hearing impaired or an "at-risk" teen  
**Fees:** Self-pay/sliding scale  
**Intake:** Appointment required: Must have photo ID, Social Security card and proof of income  
**Area Served:** Broward

#### **Hours of Operation:**

Monday-Friday 9am-8pm

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language  
**Phone:** (954) 792-7273  
**FAX:** (954) 792-7281

### **Summer Programs - Special Needs**

#### **Schott Communities - Schott Summer Literacy Program**

6591 S. Flamingo Road

Cooper City FL 33330

#### **Description of Services:**

Schott Communities offers a literacy summer camp for children ages 6-12 who are deaf. Program focuses on reading and communication skills, along with various recreational activities. Approach is oral and sign.

- Eligibility:** children ages 6-12 who are deaf/ disabled  
**Fees:** \$100 per camper. Includes breakfast, lunch, and activities)  
**Intake:** Call for information  
**Area Served:** Broward

#### **Hours of Operation:**

Monday-Friday 8:30am-5pm (June 11 - June 29, 2007)

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language  
**Phone:** (954) 434-3306  
**FAX:** (954) 434-3307



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### League for the Hard of Hearing - Summer Camp Program

2800 West Oakland Park Blvd  
Suite #306  
Oakland Park FL 33311

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language
- Phone:** (954) 731-7200
- FAX:** (954) 485-6336

#### Description of Services:

Camp offers total communication oral and American Sign Language Activities include field trips, literacy, math, cooking class swimming, reading, Martial arts, physical fitness, cultural arts and programming.

- Eligibility:** Youth Ages 5 to 12 who are deaf or hearing impaired
- Fees::** No fee, Self pay/sliding scale minimum fees
- Intake:** Call for information
- Area Served:** Broward County

#### Hours of Operation:

Monday-Friday 11am-4pm (June 4-August 3, 2007) at Margate Elementary

### Camp - Margate - Special Needs - Summer 08

Margate FL

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language
- Phone:**
- FAX:**

#### Description of Services:

1) League for the Hard of Hearing Enrichment Program, 6300 SW 18th Street, Margate (954) 731-7200, ext. 302; June 9- August 1, 2008, 10:30am-4pm, Fees based on a sliding scale (For deaf or hard of hearing students, at Margate Elementary, ages 4-12)

- Eligibility:**
- Fees::**
- Intake:**
- Area Served:**

#### Hours of Operation:

### Tampa Bay Academy

#### Tampa Bay Academy

12012 Boyette Road  
Riverview FL 33569

- Spanish Spoken
- Haitian Creole Spoken
- American Sign Language
- Phone:** (800) 678-3838
- FAX:** (813) 671-3145

#### Description of Services:

We provide psychiatric residential services for deaf and hard-of-hearing children ages 4-18 and therapeutic group home services for adolescents ages 11-18.

- Eligibility:** Deaf or hard-of-hearing children, 4-18 years (clinical appropriateness is determined on a case by case basis)
- Fees::** Insurance, Medicaid, Medicaid HMO, Self-Pay/Full
- Intake:** psych eval, edu recs, immunizations, insur, medicaid cards, med recs, custody papers, list of continuing care providers
- Area Served:** State of Florida

#### Hours of Operation:

Monday-Friday 8:30am-5pm



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Toll-Free Helplines

#### American Council of the Blind

1155 15th Street NW  
Suite 1004  
Washington, DC DC 20005

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (800) 424-8666  
**FAX:** (202) 467-5085

#### Description of Services:

Provides a toll-free information and referral helpline on all aspects of blindness ; Scholarship assistance to blind/visually impaired post-secondary students; Public education and awareness training; Support to consumer advocates and legal assistance on matters relating to blindness; Leadership and legislative training; Consulting with industry regarding employment of blind and visually impaired individuals and a national legislative hotline.

**Eligibility:** Anyone interested  
**Fees::** No Fee  
**Intake:** Call for information  
**Area Served:** National

#### Hours of Operation:

Monday-Friday 9am-5pm

#### Eye Care America Helpline

655 Beach Street  
  
San Francisco CA 94109

- Spanish Spoken  Haitian Creole Spoken  
 American Sign Language

**Phone:** (800) 222-3937  
**FAX:** (415) 561-8567

#### Description of Services:

EyeCare America operates multiple toll-free, 24-hour, seven-days-a-week, helplines that allow callers to request free eye health educational materials or to see if they qualify for a referral to one of EyeCare America's 7,500+ volunteer ophthalmologists nationwide. Callers seeking a referral will be automatically screened to determine their eligibility for the program that provides the most appropriate eye care services. Eligible seniors who have not seen an ophthalmologist in three or more years may be able to receive a referral for eye care at no out-of-pocket cost for up to one year

**Eligibility:** Anyone interested  
**Fees::** No Fee  
**Intake:** Call for information  
**Area Served:** National

#### Hours of Operation:

24 hours, 7 days a week



# Special Needs Quick Guide to Resources for:



## Hearing / Visual

### Vision - USA

\*Unknown\* FL

**Description of Services:**

Provides information for eye care for low income persons.

**Eligibility:**

**Fees::**

**Intake:**

**Area Served:**

**Hours of Operation:**

24 hours and day, 7 days a week

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (800) 766-4466

**FAX:**

### AT&T Accessible Communication

5 Wood Hollow Road  
Product Center  
Parsippany NJ 07054

**Description of Services:**

Phone attachments for hearing impaired or visually or motion impaired.

**Eligibility:**

**Fees::** Cost depends on product needed

**Intake:**

**Area Served:** Broward County

**Hours of Operation:**

Monday-Friday 8:30am-6:30pm

- Spanish Spoken     Haitian Creole Spoken  
 American Sign Language

**Phone:** (800) 233-1222

**FAX:**