

Consumer Complaints

The report below list some of the most common referrals for this need. It is not an exhaustive list. Many of the programs listed may have additional sites. For more information or for a more comprehensive list of resources, please call 2-1-1 or (954) 537-0211.

Consumer Complaints

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BC Permitting, Licensing & Consumer Protection

BC Consumer Affairs

(954) 765-4400

1 N University Drive, Plantation, FL 33301

HOURS: Monday-Friday 8:30am-5pm
 ELIGIBILIY Consumers
 FEES: No Fee
 INTAKE: Can make a written complaint or visit the office
 LANGUAGES: English, Spanish
 AREA SERVED Broward County

Better Business Bureau

Better Business Bureau

(800) 834-1267

9050 Pines Blvd. #358, Pembroke Pines, FL 33024

HOURS: 24-hr, Seven days a week
 ELIGIBILIY
 FEES:
 INTAKE:
 LANGUAGES:
 AREA SERVED

FL Dept of Children and Families - FDCF

DCF - Client Relations

(954) 202-3338

1400 W Commercial Blvd, Fort Lauderdale, FL 33301

HOURS: Monday-Friday 8am-5pm
 ELIGIBILIY
 FEES: No fee
 INTAKE:
 LANGUAGES: English, Spanish, Creole
 AREA SERVED Broward County

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FL Division of Consumer Services

FL Agriculture/Consumer Services - Landlord/Tenant Law

(800) 435-7352

Division of Consumer Services, 2005 Apalachee Parkway, Rhodes Bldg, Tallahassee, FL 32399

HOURS:	Monday-Friday 9am-5pm
ELIGIBILIY	Anyone
FEES:	No fee
INTAKE:	Call for information, press option 4
LANGUAGES:	English, Spanish
AREA SERVED	Broward County

Florida Public Service Commission

FL Public Service Commission

(800) 342-3552

2540 Shumard Oak Blvd., Tallahassee, FL 32399

HOURS:	Monday-Friday, 8:00am-5:00pm
ELIGIBILIY	
FEES:	
INTAKE:	
LANGUAGES:	English, Spanish
AREA SERVED	State of Florida